

# Beenal Patel

Pune, Maharashtra, 411057  
9039522527 [beenalpatel137@gmail.com](mailto:beenalpatel137@gmail.com)

## Professional Summary

Diligent Salesforce Developer with 6.2 years of experience and a strong background in the development and enhancement of the Salesforce platform. Successful at explaining complex technical details and advising clients on relevant resources to achieve individual goals.

## Educational Details

Sant Singaji Institute of Science and Management ,Sandalpur(Dewas) , Madhya Pradesh,  
Vikram University Ujjain

- Bachelor of Science in Computer Science with 73% aggregate (Year 2014 to 2017)
- Master of Science in Computer Science with 75% aggregate (Year 2017 to 2019)

Sunflower English Medium Higher Secondary School Harda, Madhya Pradesh

- 12 th class from MP board with 83% (Session 2013 -2014)
- 10th class from MP board with 80% (Session 2011 -2012)

## Certifications

- Certified Platform Developer 1
- Salesforce Certified Administrator
- Salesforce Certified Sales Cloud Consultant

## Organizations

- October 2021 - Till Date Cognizant Technology Solutions CTS
- March 2021 - September 2021 - Silverline CRM India (7 Months)
- June 2017 - Feb 2021 - Cloudate Information Technologies Private Limited (3 Years 9 Months)

## Project Details

**Client: Merck Millipore (Experience Cloud)**

**Role: Developer**

**Period: October 2021 to till date**

**Responsibilities:**

- Created a wizard from the scratch to let the customer add their product to cart and place order.
- Created trigger to tag multiple documents to expected records based on their title.
- Worked on Workflow and flows to achieve business requirements.

**Client: Wheels Up (Service cloud)**

**Role: Configuration Specialist**

**Period: March 2021 – May 2021**

**Responsibilities:**

- Navigation to various paths based on the selection of the customer.
- Store customer response and create case records, show records of org to customers.
- Response to the customer based on agent availability and transfer chat accordingly.

**Client: Finezza (Appexchange Product)**

**Role: Developer and Architect**

**Period: Jan 2020 – June 2020**

**Responsibilities:**

- Created Aura component for two directional mapping for appexchange product.
- Handle DML operations based on mapping.

**Client: Pardada Pardadi Educational Society(Consultancy based)**

**Role: Developer and Architect**

**Period: July 2019 – Feb 2021**

**Responsibilities:**

- Built a schema of the project and tried to make the best use of standard functionalities.
- Created lighting components and email functionalities to automate the requirements.
- Validating the Email address with REST API callout to third.
- Demonstration to clients, explaining all the scenarios with their respective solutions.

**Client: Pristine Water (Inventory Management System)**

**Role: Salesforce Developer and Administrator**

**Period: Dec 2017 to June 2018**

**Responsibilities:**

- Worked on various standard functionalities workflow, validation, process builder, page layout,user, profiles, permission set, custom setting, reports etc.
- Worked on trigger,Apex class and test class.
- I went onsite for project implementation and handled client interactions.