**Shaik Vali**

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**Professional Summary**

* Having 5.5 years of experience in IT among which 4.5 years was into SFDC Development.
* Expertise in Developing Business Logic Services using Lightning Application, Custom Objects, Controllers, APEX Triggers and Visual forces, APEX Classes, Lightning Web Components (LWC), Web Services Integration REST API and Aura Framework.
* Hands-on experience on Creating, publishing and Subscribing Platform events.
* Having good experience on Component Life cycle hooks and Component communication using Parent-child and child-parent components.
* Good experience on pubsub model for creating communication between LWC Components.
* Hands-on experience in LDS and base lightning components.
* Having good experience on LMS.
* Expertise in creating Named credentials, Connected Apps, Auth Providers.
* Hands-on experience in creating APIs for exposing to external systems.
* Having good experience in consuming third party APIs.
* Hands-on experience in Batch Apex and Scheduled Apex required for large data processing.
* Having good experience in SalesForce.com (SFDC) Sales, Service and Marketing Clouds, having good knowledge on Technical and Functional aspects of Salesforce.com.
* Hands on experience in querying salesforce.com database using SOQL queries using Force.com Explorer.
* Hands on experience on Custom Setting, Custom Metadata and Custom labels.
* Hands on experience in PMD, PMD Static Analyzer.
* Having good knowledge in Salesforce Administration, Configuration, Customization, Development and support on Salesforce.com applications like Sales and Service clouds.
* Working as a Salesforce Developer by providing day to day end user training and support for salesforce.com users.
* Extensive experience over creating Flows, Workflows, Process Builders, and Validation rules.
* Expertise in controlling the Data Access using Profiles, Permission Sets, Organization-wide Defaults, Role Hierarchy and Sharing Rules as per the Requirements.
* Having Experience in working with Apex data loader and Import Wizard.
* Good Understanding and Knowledge in designing Report, Dashboards.
* Having Experience in deploying data from one sandbox to another sandbox by using Change Sets, Copado, ANT Migration tool, Git and GitHub.
* Extensive experience in all phases of Software Development Life Cycle (SDLC) and Quality Management process.
* Experience with expertise in Design, Development, Code Merge, Deployment, and Testing.
* Excellent interpersonal and communication skills, technically competent and result-oriented with problem solving and fast learning skills.

**Technical Profile**

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| --- | --- |
| **Languages** | Apex, Core Java |
| **Web Technology** | HTML, CSS, JavaScript |
| **IDE** | VS Code, Lightning Studio,Force.com IDE and Apex Data Loader |
| **CRM/ ERP** | Apex Trigger, LWC, Integration, Apex Scheduler, Apex Class ,Visual force Pages, Custom Components, Controllers, Workflow rules & Approval Process, Process Builder, Field updates, Reports, Custom Objects, Custom Settings, Custom metadata, Custom Labels, Security Controls, Aura Framework. |
| **Operating Systems** | Windows Family |

**Professional Experience**

● Ceptes Software Pvt. Ltd., Bangalore as a Consultant Software Engineer from 10th January 2022 to 28th April 2023.

● Cyber Information Systems, Bangalore as Software Engineer from 5th September 2017 to 7th January 2022.

**Certifications/Achievements**

* Platform Developer 1 (PD1).

**Academia Recital**

* M. Tech (Master of Technology) from JNTU Kakinada.
* B. Tech (Bachelor of Technology) from JNTU Hyderabad.

**Project Summary**

**Project #1** : ECA-Equipment Care Advisor

**Client**  : Caterpillar, USA

**Role :** Salesforce Developer

**Environment** : Windows 7, Salesforce CRM, Apex, LWC, Salesforce.com Data Loader.

**Technologies** : Salesforce.com, Apex, LWC, Data Loader, VisualForce, SOQL, HTML.

**Project Description:**

Cat Equipment Care Advisor (Cat ECA) – Caterpillar developed powerful web-based application that is an enabler to Condition Monitoring services. It combines Caterpillar and Cat dealer expertise with field-tested best practices and fleet performance data from around the world, allowing dealers to quickly come up with proven recommendations on how to find and fix equipment problems before they become costly failures. The application contains multiple offerings – from a dashboard view that integrates and correlates CM data to an offering utilizing advanced analytics, Cat and Dealer global knowledge sharing, recommendation management and value tracking.

## Responsibilities:

1. Worked on Salesforce.com Standard Objects such as Accounts, Contacts, Opportunities, Campaigns, Cases, and Solutions.
2. Created Page Layouts to organize fields, custom links, related lists, and other components on record pages.
3. Implemented various advanced fields like Pick list Fields, Master-Detail Fields, Custom Formula Fields, and defined Field Dependencies for custom pick list fields.
4. Administered, configured, maintained Salesforce.com application user profiles, roles, assigning Permissions, validation Rule, upgrade installation.
5. Customized Salesforce.com User Profiles by setting Standard and Custom objects layouts, Custom App, Field-level Security, Permission Sets for client services and marketing.
6. Created flows and process builders as part of the Requirements.
7. Developed Visual force custom pages as part of consignment records search functionality.
8. Generated the test scenarios and carried out Unit testing and Integration testing of various business scenarios.
9. Enhanced Apex Class and Visualforce Page to create a custom Related List, showing activities for selected contacts or clients.
10. Worked with Test classes for the code coverage.
11. Involved in Technical solution proposal and Technical document preparation.
12. Used Apex data loader to Inset, Update, and Import data from Microsoft Excel into Salesforce.com.
13. Worked with the Onsite Team to coordinate requirements.

**Project #2** : YMT

**Client**  : Travelopia

**Role :** Salesforce Developer

**Environment** : Windows 7, Salesforce CRM.

**Technologies** : Salesforce CRM, Force.com, Apex, VisualForce, RESTAPIs, Data Loader, SOQL.

**Project Description:**

Travelopia – Is one of the Transport projects. It allows the customers to book the tickets using the Travelopia website directly or by contacting the Travel Agents. The company comprised the brands Europe Express, Go-Today, BMIT and YMT. This project will be split into three phases. First phase gives the information about syncing the YMT information between Salesforce and Softrip. Second phase is about updating web forms and automation of lead queues and stop using Softrip as a CRM and third phase is about the connecting YMT instance of Hubspot marketing.

**Responsibilities:**

1. Worked on Salesforce.com customizations using Apex (Classes & Triggers) and Visual force that consists of several new data integrations and customizations.
2. Performed detailed analysis of business and technical requirements and developed the Apex classes using other Platform based technologies like Visual force, Force.com IDE.
3. Used SOQL and SOSL statements within the custom controllers, extensions and triggers properly to avoid Governor Limits.
4. Worked on various Salesforce.com standard objects like Accounts, Contacts, Opportunities, Leads, Reports and Dashboards.
5. Performed customizations by creating the Custom profiles, Fields, Dependent pick-lists, Page Layouts, Record Types, Objects, Tabs, and Custom Apps.
6. Created Workflow Rules, Approval Process, Validation Rules, Tasks, Email Alerts, Field updates and Outbound messages to manage the Workflow and Approvals.
7. Implemented Profiles, Roles, Users, Page Layouts, Email Services, Reports, Dashboards, Tasks, Events and Audit Trials and implemented Field Level Security for sensitive data holder fields
8. Used Data Loader for insert, update, and bulk import or export of data from Salesforce.com. Used it to read, extract, and load data from comma separated values (CSV) files.

**Project #3** : YMT-QUARK

**Client**  : Travelopia

**Role :** Salesforce Developer

**Environment** : Windows 7, Salesforce CRM.

**Technologies** : Salesforce CRM, Force.com, Apex Classes, VisualForce, SOQL.

**Project Description:**

Quark offers commercial traveling service use of Salesforce, use of this application in Quark. Salesforce allows us to manage relationships with our customers and prospects and track data related to all of our interactions. It also helps us collaborate, both internally and externally, gather insights from social media, track important metrics, and communicate. Below are the points which we are using in Salesforce technologies. Receive sales Leads (Reservation Coordinators),Get sales Opportunities (Travel Advisor and Reservations Agents)Receive and respond to Cases (Customer Service Specialists) Access the Training Library.

## Responsibilities:

1. Worked on Salesforce.com Standard Objects such as Accounts, Contacts, Opportunities, Lead, Activity, Lead Routing Config.
2. Created Page Layouts to organize fields and other components on record pages.
3. Implemented various advanced fields like Pick list Fields, Master-Detail Fields, Custom Formula Fields.
4. Customized Salesforce.com User Profiles by setting Standard and Custom objects layouts, Custom App, Field-level Security, Permission Sets for client services and marketing.
5. Created workflows and process builders as part of the Requirements.
6. Generated the test scenarios and carried out Unit testing and Integration testing of various business scenarios.
7. Involved in Technical solution proposal and Technical document preparation.

**Udemy Projects on LWC:**

1. BMI Calculator with LWC

3. Employee Survey

**Udemy Projects on Integration:**

1. Salesforce Pipedrive Integration

**Personal Information:**

**Marital Status**  : Married

**Languages Known**  : English, Hindi and Telugu.

(**Shaik** **Vali**)