

## Professional Summary

- Having 4 years of experience in **Software Development Life Cycle (SDLC) & ETL Development and Support**.
- Strong Knowledge of SFDC standard Data structures and familiarity with designing **Custom Objects** and Force.com platform and **Force.com Sites**.
- Experience in understanding business requirement to design the required entities like custom objects, creating the **relationships and junction objects**.
- Developed **Apex classes** using other platform based technologies like **Visualforce, Force.com IDE**.
- **Strong exposure to Lightning Aura programming**.
- Experience in **Development, Administration, Configuration, Implementation** and Support of Salesforce CRM based on **Apex language** and leveraging Force.com Platform.
- Proficient Knowledge in **Salesforce LightningUI, Lightning programming, Aura framework programming**.
- Created various Lightning Apps combining Lightning Design System, **Lightning App Builder** and **Lightning Component features**.
- Worked extensively on **Lightning component building**, worked on many components to convert existing classic programming work like Visualforce into **Lightning components**.
- Good experience in Design, Develop and Test ETL Mappings, Maplets, Workflows, Worklets using **Informatica PowerCenter 10.1**.
- Extensive experience in extraction, transformation and loading of data directly from different heterogeneous source systems like Flat files (.txt, Excel, Fixed width, CSV) and databases like Salesforce, Oracle, ...

## Educational Qualification

- MCA from Acharya Nagarjuna University, Guntur.

## Professional Experience

- Working in \_\_\_\_\_ as salesforce developer.
- Worked for **JESWIN TECHNOLOGIES Pvt ltd** as **SALESFORCE DEVELOPER & ETL**
- Worked as Teaching Faculty in B.Tech College.

## Technical Skill

<b>Salesforce Technologies</b>	: Standard objects, Workflow & Approvals, Apex Classes/Controllers, Apex Triggers, Visualforce Pages, Data Loader, Reports, Dashboards, Force.com IDE
<b>Salesforce Tools</b>	: Force.com Data Loader, Force.com Platform (Sandbox and Production).
<b>Languages/Technologies</b>	: APEX, JavaScript,SQL
<b>Operating Systems</b>	: Windows Family.
<b>ETL Tools</b>	: Informatica PowerCenter

## Project Profile

### Project 1

**Project Title** : Insurance Management System

**Client** : BCBS, USA

**Role** : Team member

#### Description:

Online Insurance is a Web application which is used to tracking the details about the insurance policy, Customer details and company details. In this online process the user enters into website it will show insurance and its types, also it will show details about different duration schemes to the corresponding insurance type or insurance policy. In this process contains user registration form which is used to apply for insurance policy through online. Policy holder have their id, password. They can login and see their policy details. Agent can see his policy holder's details.

#### Responsibilities:

- Developed various Custom Objects, Tabs, validation rules on the objects and tabs, Components and Visual Force Pages.
- Involved in developing a lightning aura component to auto-populate contact details.
- Involved in writing Test classes and modified existing test classes to improve code coverage.
- Created page layouts, related lists, and other components on a record detail and edit pages.
- Created the Batch Apex, Schedule Apex, Triggers, and Workflows for Email Alerts and Field Updates.
- Developed Apex Classes, Controller Classes and Apex Triggers for various functional needs in the application.
- Involved in writing apex classes and used SOQL queries to query on various objects and get data.
- Developed and configured various Reports and Dashboards and Report Folders for different user profiles based on the need in the organization.
- Used Pick lists, Dependent Pick lists, and Record Types to enforce data quality.
- Used Tab permissions, Record Type permissions and Field Level Security to implement Component-based security.
- Involved in designing of custom objects, custom fields, Validation Rules, Approval Processes, Custom Tabs, Custom Reports, Report folders, according to application requirements.
- Validated data in different environments to check whether the functionality, components are working as per the requirement.
- Used Batch Apex to build an archiving solution that ran on a nightly basis, looking for records past a certain date and added them to the archive.

### Project 2

**Project** : HTH

**Client** : USA

**Role** : Team member

**Description:** HI TECH Hui is IT based managed services and Cyber security solutions or managed solutions. They are Microsoft resellers also. For their sales team they can get leads and contacts. Using service cloud we create case assignment for particular service agents.

#### Responsibilities:

- Created custom objects, Tabs and create custom flow.
- Created new page layouts and record types.
- Created workflow rules, validation rules and formulas
- Developed triggers to support the custom functionality.
- Creating Public Groups, Queues, Permission Sets, Profiles, Users and Security Settings based on role

hierarchy.

- Developed triggers to support the custom functionality.
- Constructed Validation Rules, Field Dependencies, Custom Formula Fields, Work Flows, Pick list, Field Updates, Email Generation and Approval Processes for automated alerts.
- Generated Custom Email templates as per requirement.
- Shaped Dashboards and Reports as per the business needs.
- Created Custom Metadata, custom settings as per requirement.
- Involved in writing trigger and get data from Custom Metadata and Queues to have ownership assignment.
- Involved in writing trigger to auto populate parent Account based on the contact selected.
- Integrate external services using RESTAPI and synchronize data.

### Project 3

**Project : AIG**

**Role : Developer**

**Description:** AIG is health care organization which has many activities related to patients Like maintaining their data and medical reports i.e. total track of their patients. Creating lightning aura component pages for marketing **people to easily access their patient data.**

**Responsibilities:**

- Created custom objects, Tabs and create custom flow.
- Created new page layouts and record types.
- Created workflow rules, validation rules and formulas
- Developed triggers to support the custom functionality.
- Creating Public Groups, Queues, Permission Sets, Profiles, Users and Security Settings based on role hierarchy.
- Creating lightning aura component pages.
- Creating apex classes for server calls to aura.
- Create triggers for validations.
- Creating quickactions using aura lightning components.

### PERSONAL PROFILE:

Name	:	T. SUSMITHA
Date of Birth	:	11-05-1988
Gender	:	Female
Marital Status	:	Married
Husband's Name	:	M. Chandra Sekhar
Hobbies	:	Listening music, knowing new things
Languages Known	:	Telugu, English, Hindi

### Declaration:

I hereby declare that the above furnished details are true to the best of my knowledge.

**Place & Date:**

**(T.Sushmita)**