

RAVI JAKHOTIYA

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Salesforce Developer

An accomplished software engineer specialized in developing and administrating of Salesforce.com applications, and has ability of creating business processes; seeking to work for a software organization where I can execute my skills and experience to develop my candidature and can benefit the concerned organization

PROFILE

- **4 Years of Total IT Experience** to Technically competent **Salesforce Developer** with an experience of **3 years** in managing each and every responsibility of gathering project information from clients, documentation, designing, developing and testing. Currently work with Insurance project.
- **1 years** of experience in **manual Testing**.
- **Platform Developer I (401) Salesforce Certified**
- Worked on various salesforce.com standard objects like **Accounts, Contacts, Leads, Campaigns, Opportunities, Quotes, Activities, Dashboards and Reports**.
- Worked on **Salesforce Analytics like Report & Dashboard** & Visualize into a UI
- Hands of experience in **configuring and Customizing** the applications on Sales force platform
- Hands on Experience working with **Data Loader** & Dataloader.io & Import wizard Product Development experience using **Apex**.
- Involved in Developing and good knowledge on **Sales force object Query Language (SOQL)** and **Sales force Search Language (SOSL)**.
- Implemented **agile Methodology in project management** as part of the project designing.
- Good Familiar with **JIRA** as a part of project tracking.
- Involved in Developing and good knowledge on **Territory Management** and **Multi Currency Converter**.
- Performing database operations using **Apex Data Loader** to maintain the data quality and migration.
- Designed **Custom Formula Fields, Field Dependencies, Validation Rules, Work Flows, and Approval Processes for automated alerts, field updates, and Email generation** according to application requirements.
- Implemented security and sharing rules at **object, field, and record level for different users at different levels of organization**, also created various profiles and configured the permissions based on the organizational hierarchy.
- Worked on **Integration REST API & SOAP API**
- **Written MockTest for Integration API**
- Written **Test Classes** as part of Unit testing before moving code into production environment
- Experienced in deployment process from **sandbox to production environment**.
- Involving in **Client meeting and implementing the business process**, based on the client requirements.
- Having **good Analytical, Programming and Problem Solving Skills** with excellent interpersonal skills, team player and good leadership qualities.
- Well-Versed with all stages of **Software Development Life Cycle (SDLC)** and **Software Testing Life Cycle (STLC)**.
- Good **Interpersonal skills, commitment, result oriented**, hard working with a quest and zeal to learn new technologies.

PROFESSIONAL EXPERIENCE

- Working as **Salesforce Developer** with **PTS Technology Pvt Ltd** from April - 2018 to till Date
 - Worked as **Software Tester** with **PTS Pvt Ltd** from July -2017 to To March-2018
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TECHNICAL EXPERTISE

| | | |
|-------------------------|---|--------------------------------------|
| CRM | : | Salesforce CRM |
| Web Technologies | : | Visual Force, HTML, Java Script |
| Languages | : | Apex, Core Java |
| IDE Environments | : | Apex Data Loader, Eclipse, Force.com |
| Databases | : | ORACLE, SQL,Force.Com |
| Operating System | : | Windows 10, Windows 8 |

PROFESSIONAL PROJECTS

PROJECT – 3

| | | |
|-----------------|---|---|
| Title | : | ATG Insurance Apps [AIA] |
| Client | : | AM TRUST Group |
| Platform | : | Salesforce CRM ,Eclipse, Data Loader,Force.com |
| Backend | : | Apex |
| Role | : | Salesforce Developer |
| Duration | : | Aug-2019 to Till |

Description:

Online Insurance is a web application which is used to tracking the details about the insurance policy, customer details and company details. which is useful for any kind of insurance to manage the insurance details, to sanction the insurance for customer, process the insurance policy details and all kind of insurance process through online.

• Roles & Responsibilities:

- Involved in study/analysis of business functional specifications document.
- Implemented Apex Triggers, Apex controllers, Visual force pages and Email templates.
- Implemented E-mail notification to the group when governor limits reached.
- Public Groups and workflows, Process Builder
- Involved in Data Migration process through bulk API
- Involved in Code Integration and unit testing and Bug Fixing.
- Involved in code migrating from one sandbox to another sandbox usingForce.com IDE(Eclipse).
- Involved in Code review, optimization and fixing review comments.

Project 2:

| | | |
|-----------------|---|-----------------------------|
| Title | : | Biogen System(BHRS) |
| Platform | : | Eclipse, Data Loader |
| Role | : | Salesforce Developer |
| Client | : | Biogen |
| Backend | : | <i>Apex</i> |

Description:

Biogen HR provides basic HCM needs like employee Information, Leave Management, Performance, Rewards, Expense & Training. Biogen HR stands for Bio Generalization HR management system. It covers major aspect of any HR System.

Roles & Responsibilities:

- Involved in study/analysis of business functional specifications document.
- Created **custom Objects** and also worked on **Standard objects**.
- Developed Apex classes and Triggers to support the custom functionality.
- Developed **Visual Force** Pages for all Standard Objects and Overridden.
- Created pick list, lookup relationships and Record types.
- Preparation of clarifications, dependent objects, limitations and analysis report.

Project 1:

| | | |
|---------------|---|----------------------------------|
| Title | : | customer relationship management |
| Client | : | Prudens Okta Services |
| Tools | : | Eclipse, Data Loader |
| Role | : | Salesforce Admin |

Description:

Pruforce offers a comprehensive array of features and functions in sales, marketing, and service and support automation as well as numerous custom applications. **Pruforce** helps to manage activities such as marketing campaigns, sales opportunities, customer service, and technical support. **Pruforce** includes prebuilt applications for customer relationship management (CRM) ranging from sales force automation to partner relationship management, marketing, and customer service. **Pruforce** provides a robust technology platform that is based on an on-demand and shared, multi-tenant architecture. This model offers a level of functionality and support previously unavailable to all but the largest companies.

Role & Responsibilities:

- Created **custom Objects** and also worked on **Standard objects**.
- Developed Apex classes and Triggers to support the custom functionality.
- Developed **Visual Force** Pages for all Standard Objects and Overridden.
- Created pick list, lookup relationships and Record types.

- Preparation of clarifications, dependent objects, limitations and analysis report.

CERTIFICATIONS

- **Salesforce Platform Developer I (401)**

EDUCATION

- Completed B.E from **RTM UNIVERSITY, Nagpur**
- **HSC Completed from MSBSHSE,Pune**

PERSONAL DOSSIER

Father Name : **Omprakash** Jakhotiya

Date of Birth :20th –March 1995

Marital Status : Unmarried

Languages Known: English,Hindi,Marathi

Address : Plot no.462, Hiwri Layout , Nagpur-08 (Maharashtra)

Date: / /2021

Place:

(RAVI JAKHOTIYA)