

## Raushan Abhishek

E-mail : raushanabhishek12@gmail.com

Phone : +91-9827046385

LinkedIn : <https://www.linkedin.com/in/raushan-abhishek-5030b089/>

Trailblazer: <https://trailblazer.me/id/rabhishek>

A professional targeting challenging assignment in an environment of growth and excellence, where I can enhance my knowledge and utilize my skills efficiently for the successful growth of the organization, as well as self-improvement.

### PROFILE SUMMARY

- A result-oriented professional with 3.6 years of experience in analysis, design and development of Salesforce application.
- Presently associated with ET Marlabs as a Senior Salesforce Developer.
- Ability to learn any new technology and concepts.
- Strong programming, analytical and interpersonal skills.
- Effective in working independently and collaboratively in teams.
- Possess sound experience of working on technologies and tools such as Salesforce, Lightning Web Component, Lightning Components, Field Service Lightning, Service Cloud, Shield Encryption, APEX, VF Pages, JavaScript, HTML, CSS etc.
- Impressive career driven by challenges and desire to be successful, with expertise in leading a Project in Banking & Financial Services.
- Quick Learner with exceptional communication skills, with the ability to relate to people at any level of business and management and excellent team building abilities.

### ORGANISATIONAL EXPERIENCE

**ET Marlabs, Bengaluru, Karnataka**  
**Senior Salesforce Developer**

**Since Aug'17 (present)**

#### Key Result Areas:

- Worked as a Developer building apps and pages in Salesforce.

### IT SKILLS

Salesforce Technologies: Apex, Trigger, Asynchronous Apex, Lightning Web Components, Lightning Component, Lightning Events, Field Service Lightning, Visual Force, SOQL, SOSL.

Backend: Salesforce – Apex Programming, Core Java.

Database: SQL.

Integration: REST API.

Tools: VS Code, Workbench, Data Loader, ANT.

### CERTIFICATIONS

- Salesforce Certified Platform Developer – I.
- Salesforce Certified Platform Developer – II.
- Salesforce Certified Administrator.
- Java certification by HP Education.

## PROJECTS HANDLED

**Title:** Product Management System

**Industry:** Resources & Services

**Period:** Aug-2020 till Date

**Description:**

- Migrate the case management supporting knowledge base from disparate system into one connected Salesforce environment.
- Implement Salesforce Field Service Lightning to effectively dispatch, manage, and maintain workorders.
- Salesforce community for customers to manage and maintain service cases.

**Title:** Major Private Sector Bank

**Industry:** Banking & Financial Services

**Period:** Oct – 2017 – Aug-2020

**Description:**

- Developed digital credit lending process for more than 5 products in the SME domain in Salesforce
- Integrated Salesforce with multiple third parties such as Perfios, Probe 42, GSTNR3, Crilic, List Matching, TransUnion, Legal Desk, and CBS (Core Banking System) via APIGEE/Middleware
- Enabled automatic workflow from a webbased platform to the Salesforce to provide a complete digital journey
- Developed end to end back end process in Salesforce for different users by generating tasks
- Automated complex banking processes such as limit assessment and credit underwriting

## ACADEMIC DETAILS

- B. Tech in Computer Science from Oriental Institute of Science & Tech., Bhopal in 2016 with 73.8 %.
- 12<sup>th</sup> from D.C College, Hajipur in 2011 with 62%
- 10<sup>th</sup> from High School Desri in 2009 with 63%

## SOFT SKILLS

- Good communication Skills
- Quick learning attitude
- Co-operative, creative and enthusiastic.

## ACTIVITIES & ACHIEVEMENT

- Awarded as a Most Valuable Player (MVP) for KVB Project.
- Worked as a Coordinator in Workshop on "Ethical Hacking" in college.

## PERSONAL DETAILS

**Date of Birth:** 12<sup>th</sup> September 1994

**Languages Known:** English and Hindi

**Address:** MurgeshPallya, Bengaluru, KA -560017