# Shivakrishna v : 7207446504

**Email:** **krishnashiva871@gmail.com**

**Professional Summary:**

* Having overall 3.6 **years of IT experience industry including 2+ years of experience** in **Salesforce** technology as **Salesforce APEX Developer & Salesforce Lightning Developer & Administrator**.’
* Involved in development of project using **Agile** methodology.
* Currently working on a project for One of the Major US Insurance company Client as
* **Salesforce APEX Developer & Salesforce Lightning Developer & Administrator.** Expertise in setting up **Salesforce.com Application and customizing apps** to match the functional needs of the organization
* Experience in the area of configuration like **validation rules, Assignment Rules, workflow rules, Process Builder, User, Roles, Profiles, Page layouts** and so on.
* Proficient in Data security concepts such as **Permission sets, OWD, Sharing Rules, Role Hierarchy**.
* Extensive experience in implementing, customizing and maintaining **Salesforce.com Sales Cloud and Service Cloud Solutions**
* Implemented various advanced configuration activities like **Formula Fields, automated email alerts, field updates** according to application requirements.
* Proficient in creating **controller classes** with good code coverage.
* Extensive experience in writing Apex Classes, Apex Triggers, SOQL using standard and custom controllers
* Extensive experience in writing **Apex Batch Classes, Apex Schedule Classes, Queueable classes Test Classes.**
* Extensive experience in creating **Lightning Components**. Extensive experience in **Lightning events**.
* Drove efforts towards maintaining software development practices; adhered to company standards for coding and unit/functional test coverage
* Experience in Service Cloud Solutions

**Professional Experience:**

* Currently working in TCS from Oct 2017 to Till Date.

**Education Qualifications:**

# Title of the Degree College/University Course

 Engineering

 BITS - Warangal

 EEE

**Technical skills:**

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| --- | --- |
| **Force.com** | Apex Custom Controllers & Extension, Apex Triggers, Batch Classes, Schedule Classes, Test Classes.SOQL, SOSL and Force.com, service cloud REST API |
| **User Interface** | Lightning Components |
| **Scripting Language** | JavaScript |
| **Internet Technology** | HTML, CSS |
| **ETL Tools** | Apex Data Loader, Workbench |
| **Database** | SOQL, SOSL |
| **Others** | MS Office |

**Salesforce Strengths:**

* Hands on experience in designing **Security** and **sharing rules** at object, field, and record level for different users at different levels of organization.
* Created various **profiles** and configured the **permissions** based on the organizational hierarchy.
* Extensive experience over creating **Workflows**, **Process builder,** and **Validation rules**.
* Experience in writing the **SOQL** and **SOSL** queries to retrieve the data for different purposes.
* Extensive experience in writing **Apex Batch Classes, Apex Schedule Classes, Queueable classes Test Classes.**
* Proficiency in programming using Force.com. Written Apex Test methods to maintain code coverage
* Experience in **Report Types, Reports, Dashboards**

# Innovations:

1. **DataMasking Tool** : It can handle morethan 5cr Records with automated Activation and Deactivation of Workflows, Validations and Apex Triggers and Field history Tracking.
2. **Advanced Searching Tool** : By using this we can search A Specific word in the Entire org. (Custom settings, objects, apex classes, VF Pages, Triggers, Lightning Components, workflows, validations and Formula Fields).

**Relevant Project Experience:**

**Project Name :** HealthCare

**Project role** : Salesforce.com Analyst / Developer / Administrator

**Client** : One of the Insurance company in US

# Project Description:

The project aimed to provide a “Optimal Time Inventory Management” CRM solution, hosted on the Salesforce platform. Master data is the common information about the Claims. The Master Data is the primary location for creating and maintaining customer information. Agents will get the WORK automatically based on the Cases Coming to Salesforce.

Environment: Service Cloud, Saleforce.com Platform, Lightning Components, Controller Data Loader, Workflow & Approval Process, Reports, Custom Objects, Custom Tabs, Security Controls, Data Loading, Workbench, Dataloader.io

**Project Name :** Finance

**Project role** : Salesforce.com Analyst / Developer / Administrator /Lightning Developer

**Client** : One of the Banking Project in US

# Project Description:

The project aimed to provide a “Optimal Time” CRM solution, hosted on the Salesforce platform. Master data is the common information about the Commission and Money Transfer. The Master Data is the primary location for creating and maintaining customer information.

Environment: Saleforce.com Platform, Lightning Components, Controller Data Loader, Workflow & Approval Process, Reports, Custom Objects, Custom Tabs, Security Controls, Data Loading.

# Roles and Responsibilities:

* Participating in Salesforce.com Application set-up activities and customizing apps to match organizational functional needs
* Working with various salesforce standard objects like contacts and cases
* Developing various Custom Objects, Tabs, Lightning Components, Apex Classes & Apex Triggers for various functional needs in the application
* Monitoring security levels and privileges by customizing Salesforce.com profiles & roles
* Preparing and using e-mail templates in Text, HTML and Custom

**Declaration:**

I do here declare that the above-mentioned are correct and true to the best of my knowledge.

Place: Hyderabad.

Shivakrishna v