



RAOLAKOL ANITHA

Certified SAFe 5.0 Scrum Master with 9+ years of experience at implementing and improving agile development practices to enhance the productivity of product management teams.

Highly skilled in training Product owners on agile methodologies to give them the means of maintaining feature roadmaps and backlog refinement.

Proficient in facilitating sprint ceremonies to hold teams accountable and fulfill requirements so they can achieve and exceed targets.

Enforce consistency and standardize processes across different teams and also drive improvements in software development practices / processes within the teams and across the organization

PERSONAL

- Name**
Raolakol Anitha
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INTERESTS

- Travelling
- Volunteering, community service or charity work
- Creative arts like painting, Crafts,
Making useful things out of waste



CORE COMPETENCIES

- Agile Methodology
- Quality Assurance
- SAFe Agile Principles
- Emotional Intelligence
- Risk Mitigation
- Shielding Team
- Conflict Resolution
- Mentoring & Coaching
- Release Planning
- Stakeholder Management



CERTIFICATIONS

SAFe® 5 Scrum Certification
Certified ScrumMaster®
CSPO Certification
Yellow Belt Certification
Foundation level ISTQB Certified



TECHNICAL SKILLS

Software Application : MS Excel, MS Word, MS Power Point, Visio ,Lucid Charts.

Web Services Tools : SOAP UI, Poster Plugin

Management Tools : HP Quality Center, Test Director, Testopia,
Bugzilla, Azure devops, JIRA, GitPrime

Domain - Identity Management, Property Management Solutions, Insurance.

Agile Framework : SCRUM, KANBAN, SAFe 5.0



AWARDS & RECOGNITION

- Received “**Champion of the Team**” for consistent performer continuous for 3 years in RealPage.
- Client appreciations for “**Zero Bug**” on Migration Project.
- Yellow belt Certification for Process Improvement on “**QA Effort Reduction**” in the project.
- Best “**Realpage Ambassador**” award for spreading positivity and enabling employees in living our values everyday in our at organization level.



WORK HISTORY

Jun 2014 - Present

SAFe Scrum Master
Realpage Inc., Hyderabad

Project#3 - Realpage Payments

Designation: Scrum Master

Role- Sr. Test Analyst/Scrum master

RealPage open-platform payment solutions were designed to be flexible enough to fully integrate with every major property management software platform.

Our payment solutions offer a wide range of options that makes paying rent, application fees, and deposits fast, simple and secure. Eliminate in-office handling and processing of paper payments while allowing your residents to pay rent the way they prefer—by check and money order or online with ACH or credit and debit cards.

Roles & Responsibilities:

- Managing three teams while maintaining adherence to schedule and scope requirements.
- Facilitate Agile ceremonies (Stand-ups, Grooming, Sprint Planning, Demo's, Retrospectives) work with the scrum Team to build Definition of Done and Definition of Ready.
- Preparing Test plan and Test Estimates for the product release.
- Build and Manage Scrum Team Project Schedules, Coordinate with Project Managers, Report on sprint statistics such as Velocity, Points taken in/accepted on time, Burndown charts, etc.
- Knowledge of an agile framework or method (i.e., Scrum, Kanban), or understanding of software development life cycle models as well as in-depth knowledge of traditional project management principles and practices.
- Protect the team from outside distractions, remove obstacles, keep the team focused and on track, and assist where needed.
- Attended PI planning workshops and facilitated system demo, inspect, and adapt workshops for future PIs and Release Management meetings.
- Helped the Product Owner/product Management in maintaining, refining, and prioritizing the product backlog.
- Worked closely with the Release Train Engineer for the ART in coordinating dependencies between various scrum teams
- Helped the team in deciding the sprint backlog for every sprint.
- Helped the team to write and split User stories, breakdown Epics.
- Used Azure TFS to maintain product backlog and sprint backlog and to create and track user stories, Sprint planning, tracking and managing sprints, created Scrum and Kanban boards, status reports and burn down charts.
- Measure the development productivity via GitPrime Flow.
- Performed sprint retrospectives to capture lessons learned and what can be improved in next sprint.
- Worked on SAFe framework with other scrum teams, Attended Scrum of Scrums to coordinate dependencies across various other scrum teams in Agile Release train, worked with Release Train Engineer, System Architects and system Team for Infrastructure requirements and to support integration testing.
- Organize SoS Meetings on the Project Status.
- Working with Maintenance team on PME's track.
- Keep track of Customer issues on a daily basis and resolution.
- Enforced Kanban usage, cutting cycle time 25%.
- Training and mentoring the team on enforcing agile operations and scrum principles.
- Executed Smoke test and High-Risk Regressions on latest builds for each module.

Project#2 - ERenter Plan Insurance

Designation - Software Engineer

Role: Test Analyst

Team size – 8-15

LeasingDesk Insurance Services (“LeasingDesk”) is a licensed insurance agency operated by Multifamily Internet Ventures, LLC, a subsidiary of RealPage, Inc. LeasingDesk offers eRenterplan renters insurance policies in all 50 states. The eRenterplan policies are underwritten

Project#1 - LeasingDesk Screening

Designation: Senior Test Analyst

Role- Sr Test Analyst/Scrum master

Team Size- 8-10

RealPage® Screening solutions give you the tools, knowledge, and insight you need to lease with confidence while limiting risk. We use the industry’s largest rental payment history database, in-depth criminal background information and extensive credit checks – including credit reporting from Experian, Equifax and Transunion – to help ensure you keep your property and residents secure.

Areas – Over 5 years of hands-on experience on Modules such as Screening different users based on credit & criminal background checks

· **Environment and Platform-** Worked on the UI based Screens to ensure the end-to-end service delivery.

Migration Project: Support to product and clients in the activation of NEW AI scoring feature for a 1700 Property management companies. Helped in transition for account managers with new feature

- Involved in the BRD, SRD, EPIC and User Stories sessions and HLD design reviews
- Involved in the calls with the client on the planning of the upcoming projects as a Test lead and scrum master
- Involved in the daily scrum calls and weekly scrum of scrum calls
- Involved in the Go/No GO call for the agile and blended projects.
- Conduct handoff status calls between onshore & offshore teams
- Work as an SME for the NEW product feature for the small business customers
- Provide support in documentation of the requirements
- Tested APIs using postman
- Part of the unique solutioning team which works on the QA issues and analyzes the real time issue of the users and give solutions.
- As a Test Lead was responsible for analysis, design and testing to ensure that the project met its business requirements and criteria in the required cycle ensuring quality as its topmost priority.
- Prepared test plans, test cases, strategies and project estimation
- Conducted test plans and test cases reviews
- Communicated with client for issues/defects on daily basis
- Attended reviews and “kick-off” meetings
- Involved in bug reporting and resolution
- Supported clients with their queries during User Acceptance Testing and the User Certification Testing
- Provided real time demo to the clients on the projects
- Involved in Knowledge Management related activities and during the KT transition of the project
- Gave presentations and conducted knowledge transfer sessions on the project and about the domain
- Organized the status meetings and sent the status report on daily basis to the Client.
- Interaction with the third party vendors and users to understand the

- issues and resolve it in a specified time frame
- Responsible for effective communication between the project team and the client. Day-to-day direction to the project team and regular project status to the client
- Utilized in-depth knowledge of domain and programs to ensure proper strategy in place for timely delivery of projects
- Established quality procedure for the team and monitored & audited continuously to ensure team met quality goals
- Followed-up & coordinated with various groups such as developers, requirement engineers, environment team, management team & clients for queries and quick resolution of defects
- Pull Sprint Metrics reports and analyze the gaps

Mar 2013 - Jan 2014

Senior Software Product Engineer

Micro Focus Software Development, Bangalore

Project - NetIQ App Manager Tool

App Manager is a client/server application that helps monitor and manage a broad spectrum of IT environments. App Manager uses a scalable, flexible, tiered architecture that allows components to communicate efficiently and allows you to distribute process load across multiple components.

App Manager provides monitoring from an end user perspective of web applications, applications accessed via desktop client. Computers on which you install App Manager Agents become agent computers which you can monitor. We run Knowledge Scripts to monitor agent computers. Knowledge Scripts help you collect data, monitor for events, and respond to events. We use Operator Console which is a Windows interface that allows you to view and control the jobs that monitor and manage your computers and server applications. NetIQ App Manager supports several applications out of the box with predefined Knowledge Scripts, including many of the most widely used Windows, Linux and UNIX applications, various hardware and network devices, and Unified Communications.

Roles & Responsibilities:

- Environment testing on different windows flavors
- Worked on VM's for configuring the application on different environment.
- Involved in requirements study
- Writing Acceptance tests and converting them as test cases.
- Performed Memory leak testing for each module using Perfmon tool.
- Keeping track of defects in defect-logging system using MOE tool.
- Preparing Test plan and Test Estimates for the product release.
- Active participant in Sprint backlog Grooming, Sprint Review meeting, Retrospective meeting and stand up meeting.
- Executed Smoke test and High-Risk Regressions on latest builds for each module.
- Keeps up-to-date the Test director with changes happening in the requirements
- Preparing monthly, weekly & daily status reports, creating queries in QC.
- Attended status calls and representing my team on daily basis with client & senior management calls
- Proficient in testing web-based applications.

May 2011 - Jan 2013

Software Quality Analyst

DXC Technologies, Hyderabad

- Developed test plan, test cases, execute tests and reporting of defects.
- Involved in the BRD and backlog refinement sessions.
- Wrote High level and detailed level test case scenarios
- Executed test scripts and analyze and record results (manual and automated testing)
- Identify defects/ anomalies and investigate their cause. Document and track these defects
- Assist fellow team members in resolving technical issues
- Contribute to improving the QA process and quality standards

- Determine testing tools and software that can be implemented to aid QA and maximize testing coverage
- Cooperate with QA Manager in elaboration, introduction and facilitation of new processes and practices in context of various delivery streams.
- Strong bug isolation, bug report writing, troubleshooting skills.
- Proficient in testing web-based applications.
- Communicated with the client for issues/defects on a daily basis.



EDUCATION AND QUALIFICATIONS



May 2005 - May 2009

Bachelor of Engineering & Technology
[Hyderabad](#)