

**Sunil Tayade - Immediately Available**

**Scrum Master | Agile Project Management | Business Intelligence | SAP BW4HANA| SAP BW**

+91 94 22 30 12 67 | PUNE, INDIA | suntide@gmail.com

[www.linkedin.com/in/sunil-tayade-5229ba14](http://www.linkedin.com/in/sunil-tayade-5229ba14)

**Brief Profile**

Motivated Scrum Master (CSM®) Techno-Managerial Mix covering areas of SAP, BW4HANA, Scrum/Agile/ waterfall Project Management, Service Management, Analytics, Business Intelligence.

**Experience Summary**

**Agile and Traditional Project Management :**

* Certified Scrum Master ( CSM®) from Scrum Alliance® with 3+ Yrs in Servant Leadership, 12 Yrs in Traditional Project Management and Individual Contributor roles.
* Track record of implementing continuous improvement cycles and performance Improvement using of Best practices in Agile / DevOps and traditional project Managements.
* Familiarity with Tools like Jira, GIT, GitHub, Confluence, Coda, Chef, Jenkins etc.
* End to End Customer Connect: Architecture, Requirement Elicitation to **Performance Measurement & Optimization**. **Collaboration** with Client and Internal Organization. End to End Business Processes Analysis and **Solution Discovery**, **Led Customer Journeys** for improved **User Experience (UX)** by becoming **voice of customer** to deliver Projects and solutions During implementation as well as **Support/BAU/AM**.
* Technology exploration and PoC, showcase newer features and utilities to aid business and organization’s stay leader.
* Foresee issues, Risk and device mitigation plans, Understand and document the impact an issue may present to a customer, the priority of any open tickets, and timelines for ongoing projects and commitments.
* Organize and conduct meetings for - effective execution of projects; customer satisfaction; case reviews
* Accomplishes information technology staff results by **communicating, planning, monitoring, appraising, coaching, counseling, initiating, coordinating and enforcing systems, policies, and procedures**.
* Development and Delivery of **Root Cause Analysis** and **Post Mortem reports**.
* Deep knowledge and experience in crafting servicing processes and procedures with the comprehensive **customer journey** in mind. Passion for **digging deep** into a subject matter area and Focus on **crafting** excellent **customer support** and **application / product development experiences** including **change Management** for existing setup via business process reengineering**.**
* Ability to **unify teams** with varied strengths and utilize outstanding influencing skills while **collaboratively seeking for results**.
* Uses in-depth knowledge of client industry and/or business processes, deep knowledge of the product being sold and expertise to drive and increase **adoption** and **utilization** of **company products**.
* Strong communication skills and a proven ability to deal with both business stakeholders and technical teams.
* Managing overall operations for executing projects involving scoping, design, architecture & sourcing.
* Mentoring and training project members to enable them to perform their activities effectively.
* Performing project estimation, project scheduling and project costing.

**Project Brief:**

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| **Project Types** | **Project Types** | **Nos** |
| Package Implementations | Greenfield | 5 |
| Brownfield | 5 |
| Carveouts/Migrations | 3 |
| AMS | BAU/AM/Production Support | 6 |
| Upgrades | System Software Support pack enhancements | 2 |
| Business Growth | Estimations | 3 |
| Transitions | Business Acquisitions | 3 |
| Release Management/DevOps | Expedited Deliveries | 1 |
| Service Improvements | Best Practice implementations | 4 |

**Experience Detail**

* **Domain knowledge:** Consumer Products/Goods, Manufacturing, Pharmaceuticals, Telecom, Chemicals, Mining, Oil, Alcoholic beverages, Textile.
* **Support Highlights:** Reduction in Ticket counts 75%, Reduction of Disk Space by 60%, Service and Performance Improvements.
* **Development Highlights:** *Reduction in Cost to serve*, Consistent *on Time Deliveries*, *Business Mining*.
* **Development Methodologies:** Scrum / Agile / Dev Ops / Waterfall / SDLC Methodologies including Sprint / Release Management for complex and Clear Outcomes.
* **Business Growth:** Presales – Proposal Workshops, PoC’s, Demo’s and Presentations, Estimations, leadership Connects, Recovery/Collection.
* **People:** Leadership, Development, Assessment, Recruitment, Counselling.
* **Customer Connect:** Architecture, Requirement Elicitation to Performance Measurement & Optimization. Collaboration with Client and Internal Organization. End to End Business Processes Analysis and Solution Discovery,
* **Project Type:** Product Development/ Package Implementation (Green/Brownfield), Integration, Upgrade, Continuous Improvement, Service Improvement, Service Performance Improvements.
* **Self-Grooming:** Areas of Development / Service Methodologies, Data Science, Data Analytics, Statistics, Machine learning, Artificial Intelligence, Blockchain, Cryptocurrency.
* **Education:** Graduate in Mechanical Engineering, Amaravati University, 2001, Maharashtra, India
* **Certification:** **Certified Scrum Master** (CSM®) from Scrum Alliance®, **ITIL** V3 foundation – 2018, NPTEL **Block Chain** – 2019, Pursuing CPIM certification - APICS USA 3/5 papers.
* **Professional Travel:** Europe (Scandinavia), Middle East, Within India for various professional assignments.

**Project Experience:**

**Magna Infotech (**A division of Quess Corp**) Aug 2016 to Nov 2019**

Sunil has been deployed at client “Amdocs” for Project Profit – Procurement and Finance Transformation. He is involved with below contribution for SAP BW/BW4HANA Solutions and Architecture in Order Management, Material Management, Receivables, Payables, Corporate, Ledgers, Consolidations, Workflows, etc. (Financial and Operational Arena) using Agile Methodologies by way of Sprints.

* **Plan & Analyze:** Business Workshops, Scoping, Planning, Business Analysis of requirement and business processes resulting into Solution delivery with 3 Front ends.
* **Development:** Hands-on development 50+ reports based on BW on HANA platform version 7.5
* **BW4HANA features developments:** ADSOs, HANA Views, Layers, HANA Live, CDS Views etc.…
* **Optimization (BW Parlance):** Report and load Performance improvement, Server/Disc space consumption control for minimum utilization of HANA Appliance, Performance Management, BI governance metrics etc.
* **Test:** Plan, Manage and deliver Test with User Communities.
* **Deploy:** Cutover plan and execution.
* **Support:** Production Stabilization, post go live support and developments, handled enterprise data and analytical ecosystem.
* Exploration of fundamentals of **iterative** **software development** using Sprint Planning, DevOps, Agile Project Management.

**Accenture Aug 2009 to Dec 2015**

Sunil has worked as Associate Manager and handled Clients of Accenture like BASF, Anglo American, Boston Scientific, BHP Billiton, Siemens Industries, AB InBev, Whirlpool, Itella in Various Roles for 6.6 Yrs at various locations in India where he was responsible for performance Improvement, Implementations, BAU, Developments, Upgrades and Transitions in Variety of roles from personal/Team deliveries to Service Management/Improvement with Team size ranging from 1 to 20. During his Tenure, Sunil has Managed, Planned, Contributed and Delivered End to End Solutions and architecture to Accenture clients for fresh implementations and developed in Greenfield and BAU/AM Projects for SAP BI/BW Solutions and allied Technologies like APO, SAP Logistics, Finance and Non-SAP Technologies (Mainframes, JAVA etc.).

* **Technical Architecture, Individual Contribution, Collaboration:** Best Practice Implementations results in Ticket Count Reduction by 75% and Disc space reduction by 60% resulting in Improved performance, Managed and Coordinated with 6 SAP and 7 Non-SAP Tools and Products for services upkeep. Business Workshops, Scoping, Planning, Business Analysis, Template Definition, Scoping, scheduling, Quality Gatekeeping and Solution architect for 3 Clients. End to end deliveries of 25+ Business Process, BI governance metrics, handled enterprise data and analytical ecosystem.
* **Business Growth and Management:** Account(client) Operations and performance tracking, Service Improvement, Estimations, identification of right teams/skills/cost, Workshops for new opportunities. Stake holder managements, Budgeting, Cost Tracking for 6+ clients, Hiring/Resources for Project, and Organization level.
* **People Aspect**: 5+ Trainings, Performance Reviews 100 + people, Counselling and Mentoring 20+, Contributions in Recruitments and people Performance/Appraisals, Managed Team Size up to 25 across 4 delivery centers in India, Managed Communications and coordination with 3 Geographies (Europe, India and APAC) to deliver Solutions.

**Organization: KPIT Technologies Feb 2008 to Aug 2009**

**(erstwhile KPIT Cummins Info systems Ltd.)**

Sunil was mostly deputed as a Senior Functional Consultant to HP projects in India those include Raymond and Godrej in Mumbai. During his Tenure, Sunil has Architected, Analyzed, Managed, Planned, defined Templates, Contributed and Delivered End to End Solutions to clients for implementations, KPI Projects using SAP BI/BW, JAVA Solutions in areas of Finance, Controlling, Material Management, Inventory, Order Management Etc.

He has contributed in several areas for his clients.

* Setup BI Governance metrics, handled enterprise data and analytical ecosystem.
* Plan, Business Analysis, Solution Architecture, Deployments along with individual Contributions, for 2 Clients.
* Health check and performance Tuning for 2 Clients.
* Dashboard Solution Architecture, Design and Delivery for 1 Client using SAP BW, JAVA.
* Estimations and Workshop for Business Growth for 2 prospects.

**Organization: TATA Technologies (INCAT) Jun 2004 to Feb 2008**

Leading ERP/SAP and Engineering Solutions Company from TATA Group headquartered in Pune involved in SAP Solutions. Sunil has involved in SAP BW based reporting in Business processes of Finance, Controlling, Material Management, Inventory, Order Management, where he worked and contributed to solutions for domestic Indian clients and end clients TCS in India and Norway for SAP BI/BW Solutions to Financial and Operational areas where he was part of several Business Workshops.

During his tenure Sunil has contributed in

* Requirement Analysis and Development/Solution deliveries for 30+ Business processes.
* Design/Solution Architecture plans and solution/performance Tuning for 5 Clients and 30+ Solutions.
* BI governance metrics, leveraged standard BI functionality, conducted business workshops, Gap Analysis, solution Design, development, quality standards, Test/gatekeeping, Go live preparations, warrantee support.
* Conducted training on SAP and ERP to new Joiners.

**Organization: Sakal (Sakaal) Papers Ltd Dec 2003 to Jul 2004**

A Leading Marathi daily from Maharashtra had decided to implement SAP IS-Media to support its operational and Overall Business Growth with Technology adaptations, Sunil has interacted with Business users to device report based on standardized business processes. His brief contribution includes

* Business Solutions with ABAP 10+ reports.
* End User Training for 15+ users across locations.
* Post Go Live Support.

**Social Interest**

* **Social Contribution:** Environment (Tree plantation and watering), Social – Rainwater Harvesting, Water Conservation, Humanity - Blood Donations/Volunteering.
* **Hobbies and Interest:** Counselling people, Explore and latest and Ancient (Occult) Technologies and Cultures and Bridge Bonds. Astrology.
* **Strength:** Social and People Connect, Harmony, Integrity, Learning.