# **Summary:**

* Worked as a Product Owner/ Scrum Master in IT over 08+ years with strong Technical Analytical background.
* Developed dashboards to analyze and process data for different clients
* Organize, coach and facilitate sprint events including planning, daily stand-ups, reviews, retrospectives and removing impediments
* Engage with Business Stakeholders, and delivery team to understand Business needs and identify appropriate solutions
* Champion the organization in its Agile adoption
* Solid Experience in Agile, CI/CD & Waterfall environment, on various infrastructures.
* Requirement Analysis: worked with Business partners, Gathering, Understanding, Analyzing, Participating in Requirements Reviews discussions, create functional specifications for the business needs, Prioritize the requirements & Guiding test team members for test case / Use case creations.
* Developed QA standards, processes, procedures and documentation templates
* Trained onshore and offshore teams
* Excellent knowledge of QA techniques: Functional, System integration, Stress, Performance, Regression, Exploratory and Ad-hoc testing for cross browsing, desktop, mobile and responsive design applications including e-commerce applications
* Created comprehensive test plans based on the System Requirements, Business and Technical Specifications for web-based applications
* Administrator for Defect Tracking System and updating it per the requests of the users
* Strong knowledge of the underlying JIRA database structures
* Highly responsible and reliable team leader with strong analytical, problem solving skills and decision making

# **Technical Skills:**

|  |  |
| --- | --- |
| **Tools:** | Microsoft Project, MS Office, JIRA, Confluence, Gliffy, Magic Draw, Lucid Chart, Microsoft Visio, Power BI |
| **Databases:** | Oracle, DB2, MS SQL Server, MS Access |
| **Programming Languages:** | VB Scripting, Oracle SQL, PL/SQL |
| **Web Technologies:** | HTML, XML, Visual Basic |
| **Other Tools:** | Designer 2000, Sketch, Adobe Pro, IBM Rational Rhapsody |

**Professional Experience:**

**Adifice Technologies (August’2018-April’2021)**

**Location: Richmond, Virginia**

**Client:** VA Premier

VA Premier is a healthcare domain ​for over 20 years, Virginia Premier has provided high-quality Medicaid coverage to the individuals and working families of Virginia

**Sr. Scrum Master/ Product Owner:**

* Organize, coach and facilitate sprint ceremonies including planning, daily stand-ups, reviews, retrospectives and removing impediments
* Contribute to product roadmap planning, project scheduling and release management
* Worked as an Agile transformation coach/consultant where scrum, Kanban techniques were applied along with SAFe (Scale Agile Framework) principles
* Lead and delivered small to large-scale cross functional Agile projects
* Engage with, Business Stakeholders, and delivery team to understand Business needs and identify appropriate solutions
* Hands-on reviews of product backlog/requirements, design, code, test scripts, and results as needed in addressing delivery impediments or product quality issues
* Helping the Development Team to create high-value products
* Helping employees and stakeholders understand and enact Scrum and empirical product development
* Direct and lead development team from project initiation through the delivery of final product
* Facilitated meetings to iron out blockers, conducted JAD (Joint Application Development) sessions with the stakeholders on a regular basis and helped the team to make better use of these them estimate more effectively
* Focused primarily on training the teams to write good user stories, prioritize the work based on business value and handling of the tasks by the team
* Evangelize the benefits of Scrum to ensure its smooth adoption
* Work with the engineering managers to identify cross-team dependencies and manage inter-team tasks
* Champion the organization to increase the transparency of the artifacts & Agile Adaptation
* Instruct and model core Agile principles of collaboration, prioritization, team accountability and visibility; ensured consistent application of scrum methodologies across the enterprise

**Accenture (December’2015 - May’2018)**

**Location: Hyderabad, India**

**Client: DuPont & Microsoft**

Creating Financial Analysis for the project from planning to invoicing.Creating utilization reports. Standardizing process templates by automating using macros. Drafting projections and analytical work related to Microsoft Project’s every single Delivery Unit.Resource Cost Management.Conducting Delivery Excellence reviews with the stakeholders. Expectation Management.

**Project & Program Management Senior Analyst:**

* Responsible for smooth flow of the project lifecycle (SDLC) execution phases, from project planning and execution of the plan through multiple stakeholders till invoicing to the client.
* Responsible for planning, organizing and managing all phases – project plans, schedules, goals, success criteria, milestones and budgets.
* Reviewing & understanding the business requirements of the Client.
* Designed a robust near real time Excel Reporting system and successfully completed the development in time with high degree of leadership satisfaction.
* Closely work with Partners and Senior Managers to fix the work allocation issue by creating a resource management system on SharePoint.
* Closely work with Partners and Senior Managers in multiple aspects of financial planning & analysis for the smooth execution of the projects and to attain our desired targets.
* Helping the business team in developing effective strategies to meet the business objectives.
* Resource Cost Management and forecast planning for the projects using Robotic Process Automation (RPA) Tool.
* Collaborate with other Scrum Masters to improve the methodologies efficiency.
* Project management and program management in Agile, Waterfall, and Iterative environments and managed multiple projects simultaneously drove them to closure in a timely manner and within budget.
* Requirements gathering via Joint Application Development (JAD) sessions and user interviews, gap analysis, cost-benefit analysis, business and functional requirements documentation, as well as workflow diagrams and documentation.
* Expert at Business case development that captures all the internal, external, tools, licenses, vendor, support costs.
* Responsible for conducting the Delivery Excellence reviews with multiple stakeholders involved and making sure that the objectives are captured and are attained on time.

**Tech Mahindra (August’2013 - December’2015)**

**Location: Hyderabad, India**

**Client: Enterprise Application & National Australian Bank**

Auditing client financials and identifying any possible misrepresentation in them. Providing clients with insights on their required payments. Preparing Financial Dashboard of Corporations & Partnerships.

**Software Engineer**

* Responsible for conducting in-depth review of client financials to identify any possible misrepresentation of the financials.
* As treasury analyst charged with managing the funds and transactions of the business.
* Responsible for making adjustments, deductions and credit of the client financials within the purview of compliance.
* Provided clients with detailed information on the process of preparing and completing the financial related activities including various information-type returns in a systematic manner.
* Extensively use Excel functions in development, focusing on read/write integration to databases like SharePoint.
* Taking my leadership capabilities into consideration, I was given multiple projects to lead and have successfully managed teams.
* Facilitating estimation and planning at the team or program level.
* Facilitating multi-team events like Planning, Scrum of Scrums, and story mapping.
* Assisting Product Owners and teams on all scrum artifacts like user story writing, backlog refinement, definition of done, definition of ready, automated testing.
* Creating UML diagrams such as, Use Case Diagrams, Activity flow diagrams, Sequence diagrams, class diagrams and other UML diagrams
* Hands on experience project scoping, budgeting, resource management, timelines management and delivery.
* Supporting business analysis and project management activities of the project.
* Facilitated Release Planning, Sprint Planning, Backlog Grooming, and Retrospective meetings.
* Facilitate Scrum events as requested or needed using Agile Methodology.

# **Certification**

**CSM - Certified Scrum Master**

**PPSM - Project Program & Service Management**

**Education**

**June 2013** G.Narayanamma Institute of Technology and Science

Bachelor of Engineering & Technology Information Technology

**References are available upon request.**