

# Aakanksha Biyani

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Phone: (+91) 8381066482

Salesforce Certified Platform App Builder  
Salesforce Certified Platform Developer 1

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## SUMMARY

Strong concepts of development using Apex and Visualforce in Salesforce, prefer a challenging opportunity to work on Salesforce CRM, integration, configuration actions, etc.

- Hands on experience on **Apex, Visualforce, HTML, CSS, JavaScript, JQuery, SOQL, Triggers, Batch classes, Email Templates, Reports, VF components.**
  - Proficiency in **SFDC Administrative** actions.
  - Strong in Object Oriented Design skills.
  - Knowledge of SDLC process.
  - A creative and flexible team player with excellent interpersonal abilities.
  - Quick learner and adoptive to modern technologies.
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## WORK EXPERIENCE

(Oct'18– Present)

Software Development Associate Engineer, at [Accenture](#)

**Working on a Communication, Media and Technology project which provides services to purchase phones, tablets, tariff plans, etc. from their website.**

- Developing various features of User interface in Visualforce and backend in Apex to maintain the client's website on Salesforce.
  - Experience in HTML, CSS, JQuery and JavaScript.
  - Worked on batch classes, triggers, workflows, process builder, validation rules, approval processes etc.
  - Worked on integration services Rest and SOAP API's.
  - Hands on experience on Email templates, VF components, reports etc.
  - Worked on Internal tool which handles every web service when third party system is down .
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## TECHNICAL SKILLS

- **Programming languages:** Apex, JavaScript, Python, Java, C.
  - **Web Development Skills:** HTML5, CSS3, JavaScript, MySQL, PHP, REST APIs.
  - **Web Frameworks/CMS:** Visualforce, Bootstrap, jQuery
  - **Platforms:** Windows, Salesforce
  - **Tools:** Anaconda, Eclipse
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## PROJECT

Telefonica O2 : Current project (Accenture, Pune ([www.accenture.com](http://www.accenture.com)))

**Description:** Telefónica UK Limited (trading as O2 – stylized as O2) is a telecommunications services provider in the United Kingdom. For the third year in a row, UK consumers have scored O2 website

higher than the likes of Apple, John Lewis and the BBC, awarding O2 overall winner of Website of the Year. The objective of this project is to optimize the existing Salesforce Site, which is available for the agents and other business partner users, optimize the page loads time and execution time along with better responsive brand-new look and feel.

- Web application development on Salesforce platform.
- Design Salesforce solution using JQuery and Visualforce.
- User Interface using Visualforce and backend logic using Apex.
- Drive Requirement gathering sessions with client. Create Project timeline and provide estimations.
- SOQL queries are used to fetch and insert data.
- Worked on Salesforce Remoting based UI to avoid the view state issues and page load delays.

**Transactional Business Shop Acquisition: (Accenture, Pune ([www.accenture.com](http://www.accenture.com)))**

**Description:** Telefónica UK Limited (trading as O2 – stylized as O2) a telecommunications services provider in the United Kingdom, used to have agent dependent transactions after creation of order by user. The objective of this project was to customize the journey for customers whilst removing the dependency on agents.

- Act in the capacity of an eCommerce application Developer to actively participate in the development and implementation of functionalities.
- Furbish a basic functionality centric UI to attractive and captivating UI.
- User friendly and responsive User Interface.
- Create Project timeline and provide estimations.
- Handle deployment using Git and Jenkins.

**Transactional Upgrades: (Accenture, Pune ([www.accenture.com](http://www.accenture.com)))**

**Description:** The objective of this project was to customize the journey for existing customers whilst removing the dependency on agents.

- Worked on new acquisitions data: Data mapping and integration into our database.
- Conducted technical design reviews and demos to the customer (IT and business).
- Added methods that can be called from Visualforce pages to Controller Extensions.
- Designed Salesforce solution using JQuery and Visualforce.

**Business Shop Optimization: (Accenture, Pune ([www.accenture.com](http://www.accenture.com)))**

**Description:** BSO (Business Shop Optimization) is a project with the goal of delivering a better experience of UI/UX to our customers. The objective of this project is to improve performance, experience and efficiency of O2 business shop website.

**O<sub>2</sub> Response Emulator: Internal asset (Accenture, Pune ([www.accenture.com](http://www.accenture.com)))**

**Description:** O<sub>2</sub> Response Emulator is an internal asset for Telefónica UK Limited. The objective of this project is to mock every third party web services for sandboxes. The impact of this project is to have perpetual and uninterrupted development and testing even when the 3<sup>rd</sup> party service is unresponsive.

- Done integrations with salesforce or other integration tools.
- Handled both SOAP and REST webservices.

- Handled both XML and JSON format.
- Developed custom settings and custom metadata types.

**Account Data Governance : (Accenture, Pune ([www.accenture.com](http://www.accenture.com)))**

**Description:** The objective of this project was to remove all the duplicate accounts from production while making sure that no child objects get affected .

- Created Low level Designs and High level designs for the project
- Researched and created multiple validation rules and process builders.
- Worked on profiles , permission sets and record sharing settings.

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## EDUCATIONAL QUALIFICATIONS

<u>YEAR</u>	<u>DEGREE/EXAMINATION</u>	<u>INSTITUTE</u>	<u>PERFORMANCE</u>
2018	B.E, Information Technology	Sinhgad College of Engineering , Pune	<b>68%</b>
2014	Class 12, CBSE	S.R. Public Sr. Sec. School , Kota	<b>86%</b>
2012	Class 10, CBSE	Tagore International School , Kuchaman City	<b>9.2 CGPA</b>

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## POSITIONS OF RESPONSIBILITY

- I was part of Apps and ideas center of college.
- Coordinated dance in many events and helped students to prepare performances with a team.
- Coordinated many technical events at college level.