# ALBISTARWIN S

Project Manager | Scrum Master | Process Specialist

12+ years of experience in delivering large scale and complex technology projects with strong problem solving, people engineering, and execution skills. An Analytical thinker with a proven ability to probe, question and get "under the hood" of established business operations and processes. Aligned cross-functional, geographically distributed teams towards organizational goals.

# Work experience

# Stay at home Father

July 2020 – Present

- Took a career hiatus to raise my two kids while supporting my spouse to return to work
- Freelance Agile coach for a start-up to set up project management process to supervise and track the projects at all stages, including analysis, development, testing, and delivery to effectively save cost & optimize the budget

**Manager** *May 2008 – July 2020* 

# Amazon Development Centre India Private Limited

- End-to-end Project management responsibility of defining and delivering Roadmap for **Alexa Echo devices**
- Lead business plan execution by collaborating with all stakeholders and resolving dependencies and impediments using **agile methodology**-based sprint planning and Spring retrospective meeting
- **Partnered with leadership**, product, design & development teams to determine scope, milestone, key deliverables at release level
- **Optimized the operation cost** by 20% through business process reengineering, which impacted in savings of USD 10K YOY
- **Reduced Cost to Quality** by 10% through early automation, continuous process improvement and risk mitigation
- Developed dashboards to **monitor projects seamlessly** across verticals and resolved conflicts, dependencies, & took corrective/preventive actions
- My previous roles at Amazon includes:
  - Driving in-house automation efforts by managing a team of technical experts to automate manual processes, and then propagate products to larger groups
  - Domain expert for converting physical book to e-book i.e., Topaz conversion & Kindle Conversion

#### **Content Associate**

*May 2008 – Sep 2009* 

ZEN HR Consulting, Chennai

• Deputed to Amazon Development center on contract to hire basis

# **Awards**

- Recognized as Top Performer and was invited to meet the leadership team in the US
- Awarded for bringing in Process excellence
- Manager of the year for two consecutive years

#### **Education**

# **Bachelors in Engineer – Electrical & Electronics**

June 2007

#### Personal Info

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- in linkedin.com/in/albistarwin

# **Skills**

- Strategic Planning
- Stakeholder Management
- Quality Management
- Agile Development
- Risk Management
- Escalation Management
- Budget Management
- Resource Planning
- Process Improvements
- Process Compliance
- Release Management
- Root Cause Analysis
- Metrics Analysis
- Test Management
- Support & Maintenance

#### **Tools**

- JIRA V6
- Confluence Wiki
- MySQL
- Kbits
- SIM
- SharePoint
- Salesforce
- VB Scripting
- Test Rail V7

#### Certification

Green Belt - Six Sigma

Joseph College of Engineering, Chennai