**Nari Reddy**

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## PROFESSIONAL SUMMARY:

* Over 7+ years of IT experience in Salesforce CRM and Force.com platform both as Administrator and Developer.
* Experienced **Software Development Life Cycle (SDLC)** and Software Testing Life Cycle (STLC) with experience in Requirement gathering, Analysis, Designing, Development and Testing
* Strong experience in **salesforce.com** Development on Multitenant **Force.com**
* Excellent knowledge on **Apex** development in creating **Triggers**, **Apex** **Classes**, Standard Controllers, Custom Controllers and **Controller Extensions.**
* Hands on experience in **Visualforce pages, Visualforce components, Web services, API’s** etc.
* Experience in handling **Governor Limits**.
* Experience in writing **Test Classes** and **Test Methods** to ensure the maximum **Code Coverage.**
* Developed **Apex Triggers** using **SOQL** to execute complex business requirements.
* Proficiency in **SOQ**L and **SOSL** queries. Designed and Developed **Lightning Web Applications**.
* Experience in **Aura Framework** by using **Aura Attributes** and Aura Handlers by focusing on logic and interactions in **Lightning Applications.**
* Experience working in **Agile/Scrum** development methodology, involved in Requirement.
* Experience in building the Visualforce pages using Force.com sites, **APEX, HTML, CSS**, and **JavaScript.**
* Hands on Experience using **JIRA** and **Rally** tool for Sprint management, incident management, and change management.
* Experience in Data Migration using **Apex Data Loader** and **Workbench**.
* Expert in salesforce.com Administrative skills like creating or modifying **Profiles, Roles, Users, Relationships, PageLayouts, Email Services, Approvals, Workflows, Reports, Dashboards, Objects, Record types**, etc.
* To develop rich user interface and better interaction of pages, upgraded some Apps from **Salesforce Classic** to **Lightning Experience**
* Experience in building **Lightning Components** and **Process Builder**
* Excellent in creating **Workflow Rules, Approval Processes** to automate business process.
* Hands on experience in **Conga composer** and **conga sign.**

## Skills

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| **Salesforce Technologies** | Apex Language, Apex Trigger, Apex Scheduler, Batch Apex, Apex Class & Apex Web Service, Visualforce (Page, Controllers)  |
| **Custom Integration** | Outbound Messages, Workflow & Approvals, Field updates, Reports, Custom Objects, Custom settings, Custom labels and Tabs, Email Services, Role Hierarchy, Dashboards, Security Controls, AppExchange Package & Custom Application and Sandbox data loading |
| **Force.com Tools** | Apex Data loader, Force.com Apex Explorer, AJAX tool kit, Force.com Migration Tool, Force.com Excel connector  |
| **Web Technologies** | C, C++, HTML 5, CSS & Java Script, XML, DHTML, Microsoft Office 365 Suite |
| **IDE** | Eclipse IDE plug-in, Mavens Mate with Sublime Text |
| **Databases** | MS SQL Server, RDBMS, MySQL, MS Access |
| **Platforms** | Windows (NT/2000/XP/Vista/7) |
| **Additional Skills** | Active Directory, MS Visio, .NET Framework, SEO, WordPress, InDesign CC, Photoshop |

## Educational Qualifications

* Master of Science in Information Systems from Campbellsville University, KY (2015-2016).
* Bachelor of Technology in Computer Science from JNTU, India (2008-2012).

## Certifications

* Salesforce Certified Administrator (ADM-201)
* Salesforce Certified Platform Developer I

## Work Experience

**Florida Department of Environmental Protection, Tallahassee, FL December 2019 till date**

**Role: Salesforce Developer/Administrator**

**Responsibilities:**

* Performed the role of Salesforce.com Developer/Admin in the organization.
* Worked with various salesforce.com objects like **Accounts, Contacts, Leads, Campaigns, Reports** and **Dashboards**.
* Developed various **Custom Objects, Tabs, Components** and **Visual Force Pages**.
* Developed **Apex Classes, Controller Classes** and **Apex Triggers** for various functional needs in the application.
* Maintained user **roles, security, profiles**, and **workflow rules** wherever necessary.
* Worked on different relationships between the objects like **lookup** and **master detail relationships.**
* Created **workflow rules** and defined **related tasks**, **email alerts**, and **field updates.**
* Managed ongoing support request and administrative needs of users.
* Build the organization's **role hierarchy** by adding the Roles as per the organization structure and created **custom profiles** to satisfy the organization's hierarchy.
* Worked on **Lightning Process builder flows**, **Connect API, Chatter** and **quick Action**.
* Debug Apex scripts using **Debug Logs** and **System Log** Console to catch Exceptions and execute.
* Developed complex **validation rules, formula fields** according to the application requirements.
* Created **page layouts, search layouts** to **organize fields**, **custom links, related lists**, and other components on a record detail and edit pages.
* Implemented **pick lists, dependent pick lists, lookups, master detail relationships, validation**, and **formula fields** to the custom objects.
* Worked on migrating from **salesforce Classic** to **Lightning.**
* Handled end to end flow for Document generation using product **conga composer** and **conga sign**.
* Good Exposure in working **Agile methodology.**
* Created **community pages** and added the **lighting components** for those pages.
* Experience in using **Workbench** and **Gearset** for deployment
* Created multiple **Lightning Components**, added **CSS** and **Design** Parameters that makes the Lightning component look and feel better.
* Developed **Lightning apps, components, controllers, handlers**, and **events** in the existing organization.
* Involved on creating **Lightning Pages** inside **Lightning community Builder.**
* Worked on various **lightning components** for developing dynamic **web apps** for mobiles and **desktop devices.**
* Worked on custom implementations of **community builder lightning components, java script buttons, lightning compatible VF pages,** and **lightning components.**

**Environment:** Saleforce.com platform, Apex Language, Visualforce (Pages, Component & Controllers), CPQ, Lightning Component, JavaScript, Apex Data Loader, Sandbox

**Duke Energy, Charlotte, NC March 2018 - September 2019**

**Role: Salesforce Developer**

**Responsibilities:**

* Identified business requirements and translated them to technical specifications for Force.com.
* Experience in using **Change Sets** to deploy code between the **Sandbox** and **Production** environments for final implementations and prepared Deployment documents.
* Created and managed complex **workflow rules,** data **validations**, and object customizations
* Code Migration from Sandbox to Production Using **Eclipse IDE** and Data Migration through **Data Loader**
* Customized Page layouts for Standard/Custom objects and assigned Record Types.
* Worked with various salesforce.com Standard objects like Accounts, Contacts, Leads, Cases, Campaigns, Reports, and Dashboards.
* Implemented Salesforce Lightning Components for small set of users within the organization.
* Designed **Visualforce pages** with **XML, HTML** along with custom controllers and controller extensions.
* Analyzing the Scenarios for switching between **salesforce classic and the Lightning**
* Developed custom lightning components and actions for java script buttons.
* Developed **Apex Classes, Controller** Classes and Apex Triggers for various functional needs in the application.
* Proficient in creating the **Lightning Component** Tabs and **Visual Force Tabs.**
* Used **Data Loader** for **insert, update,** and **bulk import or export** of data from Sales force Objects. Used it to read, extract, and load data from comma separated values (CSV) files.
* Worked extensively with Sales cloud **sharing model**, user management, **workflows**, assignment rules, validation rules, records, dashboards, and Report.
* Developed custom UI suing CSS, HTML, Visualforce components and Lightning Components used JQuery, JavaScript for front-end validation.
* Written **SOQL, SOSL** query language necessary for the application in Apex Classes and Triggers.
* Used Sandbox for testing and migrated the code to the deployment instance after testing.

**Environment:** Saleforce.com platform, Apex Language, Visual Force (Pages, Components, Controllers & Extensions), Data Loader, Data Modelling, Apex Triggers, Reports, Custom Objects, Custom Tabs, Email Services, Security Controls, Eclipse IDE Plug-in

**Anthem Inc., Atlanta, GA January 2016 - February 2018**

**Role: Salesforce.com Developer**

**Responsibilities:**

* Gathered requirements from various business teams and converted them into detailed technical specifications.
* Developed various **Custom Objects, Tabs, Entity-Relationship data model**, validation rules on the objects and tabs, Components and **Visual Force Pages**
* Worked on various salesforce.com standard objects like **Accounts, Contacts, Leads, Campaigns, Reports** and **Opportunities.**
* Created page layouts, search layouts to organize fields, custom links, related lists, and other components on a record detail and edit pages.
* Packaged and Deployed customizations from Sandbox to other environments using Eclipse.
* Used SOQL and SOSL for data manipulation needs of the application using platform database objects.
* Created public groups and queues in salesforce.com for the sales and support user groups based on the user requirements.
* Created Object and Field level security to hide the critical information on the profile users.
* Well used Apex data loader using “**Insert”, “Delete”, “Update”, “Upsert**” and so on.
* Created Support Pages for end users using **HTML, jQuery, JavaScript**, and **Visual Force**.
* Created Test Classes with 90% code coverage.
* Performed object cleanup and data migration to and from Salesforce.com.
* Worked on **Regression tests** based on fixes and new enhancements.
* implementations and prepared Deployment documents
* Designed, developed, and deployed **Apex Classes, Controller Classes** and **Apex Triggers** for various functional needs in the application.
* Developed and configured various Reports and Report Folders for different user profiles based on the need in the organization.

**Environment:** Saleforce.com, Apex Classes, Controller Classes, Triggers, Visualforce, Salesforce.com Data Loader, Workflow & Approvals, Reports, Custom Objects, Custom Tabs, Page layouts, Email Services, SOQL, SOSL, Sandbox, Force.com IDE

**RPAS Solutions, Hyderabad, India March 2013 - May 2015**

**Role: Salesforce.com Developer/Administrator**

**Responsibilities:**

* Developed various **Custom Objects, Formula fields, Master-Detail, Lookup relationships, Tabs, validation rules.**
* Created various **Profiles, Roles,** and **Page Layouts** and configured the Permissions based on the Organization hierarchy requirements.
* Enabled Chatter for the Organization and to effectively communicate with the users in the Organization.
* Implementation of **Data Loader** for loading the data from .csv files.
* Developed Cascading Style Sheets (CSS) for creating effects in **Visual force pages.**
* Developed several **Custom Reports** & **Dashboards** to better assist managers and also report folder to provide report accessibility to appropriate personnel.
* Created **Workflow rules** and defined related tasks, email alerts, and field updates.
* Implemented Picklists, Dependent Picklists, lookups, Master- Detail relationships, validation, and formula fields to the custom objects.
* Working on various Salesforce.com Standard Objects including **Accounts, Contacts, Reports, Dashboards, Events and Tasks.**
* Developed various Apex classes, Controller classes and Apex Triggers for various functional needs in the application.

**Environment:** Salesforce CRM, Apex Language, Visual Force Pages, S-Controls, Data Loader, Work Bench, Workflow & Approvals, Reports, Custom Objects, Custom Tabs, Email Services, Security Controls, Sandbox Data loading.