



Safe 5 Certified Scrum Master

Innovative and solution focused IT Professional, specializing in leading high performing and multi-disciplinary teams from product development through successful product launches. Accosted to managing multiple projects and priorities in fast-paced environments. Total Experience of **10+ years** with almost **6 years** of **Scrum Master** and **4 years** of **Quality Assurance Engineer**.

DOMAINS WORKED

- Banking Domain
- Insurance Domain
- Manufacture Domain

EXECUTIVE HIGHLIGHTS

- Vast Experience in IT industry with skills in the areas of Scrum Master, Development with strong Risk Management and People Management skill.
- Led and participated in multiple Enterprise Agile Transformation and executed agile adoption for teams across multiple sites.
- Solid interpersonal skills – able to establish strong working relationships
- Assess Scrum Maturity of teams and the organization and coach teams to higher levels of maturity, at a pace that is sustainable and comfortable
- Experienced Scrum Master/ Coach with specialization in Scrum, SAFe, KANBAN, Iterative, Continuous Integration and Continuous Delivery and other agile methodologies.

CAREER SUMMARY

Scrum Master, TechVOX.Inc , Feb 2015 – till date.

QA Engineer, TechVOX.Inc , Jan 2011 – Feb 2015.

EDUCATION

MCA Masters from Osmania University, Hyderabad.

BSc in Electronics and Computers from Osmania University, Hyderabad.

CERTIFICATIONS

SAFe 5 Scrum Master Certified.(Certificate ID: 23459493-5498)

SKILLSET (Experienced With)

Methodology:	Project Management Methodology (SDLC, Agile-Scrum).
Project Management:	Jira, Azure DevOps.

Languages:	Ruby, Python.
Database:	PostgreSQL, MySQL Server, Oracle.
Operating Systems:	UNIX, Ubuntu, Windows, Mac OS, VMware
Version control :	Git.
Integration Tools:	Postman, Zapier, webhook.
Web Related:	Rails.
Testing:	Manual Testing and Automation with Selenium Web Driver.
IDE	VIM, Sublime Text, Eclipse, Pycharm.
Accounting Tools:	QBO, Sage, Xero, Sage.
Domain:	Retail banking, Public sector and Health Care.

PROJECTS HANDELED

TechVOX

Client – HSBC Bank

Project – Corporate Institutional banking

March 2019 - On going project

Key Contribution: Scrum Master

- Coached scrum teams on the adoption of agile theory, practices and rules of using Scrum framework/concepts.
- Create Agile training material specific to the organization, Map the current organization's process to Agile process
- Assisted the team in implementing effective metrics on things that impact value-driven delivery
- Ensure the team is following agile processes in each sprint at user story levels as per Definition of Done (DOD)
- Act as facilitator running Release Planning Sessions and Retrospective on a large program-level scale
- Extensive Interactions with DEVOPs teams and used Jenkins and Jit for CI activities
- Help product and program teams come up with the product/goals/intent definition, involving various end users in the creation of epic and user stories, release/sprint planning.
- Conduct daily scrum, sprint retrospectives, constant update of project dashboards and communication of project and team status to stakeholders and help agile teams come up with high-level stories and epics estimation.
- Facilitated Scrum ceremonies and helped the team in removing day-to-day task impediments.
- Coached scrum team members to break down user stories to daily tasks effectively and efficiently
- Conducted Scrum ceremonies in a geographically distributed environment.
- Use key Scrum metrics (burndown, velocity) to help deliver committed work
- Manage all Scrum boards (physical) and virtual by using Miro and MURAL.
- Consistently recognized by the management team for meeting goals, effective communication using excellent information radiators and improving customer satisfaction Product backlog grooming, retrospective & sprint planning, epic user stories.
- Communicate team progress by burn-down & velocity charts, release progress and weekly status reports.
- Coaching/mentoring team for sprint planning/backlog; organize, facilitate retrospective, sprint and release planning sessions, attending Product backlog meetings with the product owner.
- Project status by generating weekly status reports, and variety of reports and dashboards to the management team and the customer.

TechVOX**Project –Automated online proofing, real time job tracking.****Client – Own Project****April 2017-Feb 2019****Key Contribution: Scrum Master**

- Coordinate with the onsite team, offshore team and other stakeholders
- Guide Track the defects logged by Team members, to see the valid issues has been logged in the defect tracking tool QC
- Coordinate all Scrum Ceremonies including Sprint Planning, Daily Standups, Sprint retrospectives, Sprint Demos, Story Grooming, and Release Planning
- Coaching and mentoring other Scrum Masters on our program team. Partnering to ensure that our ways of working are consistent across teams
- Assist in defining and deploying new product development processes and in facilitating the continuous improvement of existing processes
- Coaching and mentoring other Scrum Masters on our program team. Partnering to ensure that our ways of working are consistent across teams
- Liaising between developers and project stakeholders; fostering quality communication between engineering disciplines
- Remove obstacles for developers and testers
- Leads the teams efforts towards continuous improvement
- Responsible for providing extensive consultation to stakeholders ensuring effective relevant information is received and accurately exchanged. Provides guidance and motivation to team members and project stakeholders; and effectively deploys resources to achieve project objectives
- Managed project activities that are large in scope, involve cross-functional teams, and technically difficult
- Keeps abreast of emerging project management trends and best practices through contact with peers, internal and external, and professional organizations

TechVOX**Client – AIC (Agriculture & Insurance)****Project – Insurance****Feb 2015- March 2017****Key Contribution: Scrum Master**

- Reporting Release Train Engineer by providing metrics of achievement of PI Objectives
- Participate in Scrum of Scrums in SAFe environment
- Enabled team members for creating estimates, Iteration planning, welcoming changes etc.
- Responsible for effective communication between the Development team and the customer.
- Interact with external interface teams, clients and other business analysts, other Scrum masters.
- Work closely with other Teams in ART (Agile Release Train) and proactively removed impediments.
- Conducted cadence and Bootcamp training sessions.
- Conducted daily scrum, Iteration retrospectives, constant update of Program dashboards and communication of team status to stakeholders and help agile teams come up with high-level stories and epics estimation.
- Conducted Scrum ceremonies in a geographically distributed environment (Muscat, Oman, Bengaluru, India).
- Facilitate Scrum ceremonies and help the team in removing day-to-day task impediments.
- Used Kanban board to track the application developments issues and tasks using Jira as a tool

- Coached scrum team members to break down user stories to daily tasks effectively and efficiently. .
- Consistently recognize by the management team for meeting goals, effective communication using excellent information radiators and improving customer satisfaction by Product backlog grooming, retrospective & sprint planning, writing epic and user stories.

TechVOX

July 2014-July 2016

Project – Shopvox Pro

Client – Own Project

Key Contribution: Quality Assurance Engineer

ShopVOX Pro is a web product designed for the custom manufacturing industry to manage their business needs easily. In this product, There are some stages and steps which are pre-production, production, and post-production for making Signs, Print, Promotional, and awards.

- Creation and execution of Functional test Scripts.
- Maintaining the Manual and Automation Regression Test ware for the module.
- Analysis of Business and Technical requirements
- Coordinating with SME's and Developers for Requirements and bug Fixes.
- Executing Local and Sanity on the test floor databases.
- Involved in understanding the client requirements and project Functionality
- Building the project on Test Databases and executing the scripts
- Creation of the test results with the creation of bugs in the bug database.
- Update o automated test scripts, failure analysis, reporting defects, and generating test execution reports.
- Executing the test cases and analyzing the results when the build was released.
- Distribute the newly fixed bugs to team members, and coordinate with them

TechVOX

Jan 2011-June 2014

Project – Shopvox Express

Client – Own Project

Key Contribution: Quality Assurance Engineer

shopVOX New express is an easy-to-use online software for custom manufacturers that helps you manage your business quickly, efficiently, and all in one place. Save time, eliminate mistakes, grow your revenue. No matter what industry you are in, be it signage, apparel, engraving.

- Creation and execution of Functional test Scripts.
- Maintaining the Manual and Automation Regression Test ware for the module.
- Analysis of Business and Technical requirements
- Coordinating with SME's and Developers for Requirements and bug Fixes.
- Executing Local and Sanity on the test floor databases.
- Involved in understanding the client requirements and project Functionality
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