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|  | **RAVI BHASKARA****~ Senior Professional ~****PMP | AI & ML***Experience in executing full lifecycle development projects across with a verifiable track record, targeting senior-level assignments in* ***Project Management/ Delivery Management***  *in* ***IT sector*** *with an organization of repute, preferably in* ***Hyderabad*** |

 **bhaskara.ravi@gmail.com +91-** **9701382488** |
| **Personal Details****Date of Birth:** 19th July 1975 **Languages Known:** English, Hindi **Address:** Beeramguda,NearBHEL,Hyderabad -502032 **Key Impact Areas**

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| Program/Project ManagementStrategic & Business PlanningSoftware/Application DevelopmentAgile/Waterfall ImplementationGlobal Delivery Management  |
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| Change/Incident Management |
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| Process Enhancements/QA |
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| Risk Analysis & Mitigation |
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| Customer/ Stakeholder Mgmt. |
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| Vendor Management/RFI / RFPs  |
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| Transition & TransformationUAT/ Automation Testing |
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| Continuous Integration & Delivery |
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| Team Building & Training |
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 | **Profile Summary**  |
| * **Certified PMP & Delivery Excellence Business Leader,** offering 18-20 **years of experience (India & International)** in directing implementation & delivery of projects/programs using **Waterfall/ Agile Methodologies** for various organizations/clients with focus on achieving top-line & bottom-line results
* Gained Domain exposure across **Ecommerce, Telecom, Insurance, Govt. and BFSI, Net, Web, Data Warehouse, Analytical, Consulting & Support, IPR**
* **Posses 5 years of International working experience at USA**
* **Worked with clients** such as Verizon, Sprint Nextel, Rhode Island DMV(Govt),Hewlett-Packard,CostcoChecks.com, Bank of America, Merrill Lynch
* **Forward-focused Project Manager** **with expertise** in concepts of end-to-end project planning & implementation which includes scope management, activity sequencing, cost estimation, risk analysis & quality management
* Hands-on experience of working across **geographies, multi-cultural, multi-language, multi-national remote teams with offshore / onsite coordination**
* Expertise in conducting **Software Development Lifecycle (SDLC)** right from requirement analysis, documentation (functional specifications, technical design), coding and testing (preparation of test cases along with implementation) to maintenance of proposed applications
* **Registered Indian Patent Agent and a Facilitator for Start-ups** in Patents & Designs/ Trademarks under SIPP scheme
* **Participated in 10 Internal & External Audits** and undertook DR/BCP drills as per the schedules
* **Process Transition**: Strong experience in process transition, developing & streamlining processes through strategic initiatives
* **Acted as a Delivery Anchor** for new deals involving creation of solutions and supporting planning; successfully delivered implementation, governance, & support projects across multiple businesses and geographies
* **Proven capabilities in engaging with clients & top management** for evolving strategic vision, driving change, building **product/ services roadmap**, infusing new ideas, implementing emerging technologies for the long run, and taking enterprise system performance & productivity to next level
* **Customer Centric Professional**; efficient in interacting with clients for following up on unresolved issues; effective in ensuring high-quality customer experience, enriching customer satisfaction while adhering to the work processes & SLAs
* **Key People Leader:** led & motivated team towards growth and success in the organization; groomed the team with technical expertise on various facets as per requirement of the project
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| **Career Timeline (Latest 7)**  |
| **Jan’14-Nov’16****Apr’07-Nov’07****Nov’07-Nov’08****Dec’08-Apr’10****Jun’11-Mar’13****May’17-Feb’18****Since Apr’19**

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| **Certifications** * Advanced certification in **Artificial Intelligence & Machine Learning** organised by Outreach Division in association with TalentSprint, IIIT in Jan'19
* **P.M.P** from PMI, USA
* Registered Indian Patent Agent from Govt. of India ,Regd.# IN/PA 3037
 | **Academic Details*** M.C.A from Chaitanya Bharati Inst of Technology/Osmania (C.B.I.T) in 1999
* B.Sc. (Maths, Physics) from Wesley Boys College/Osmania in 1996
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| **Technical Skills** **Languages:**  C#,VB.Net, ASP.Net ,Unix Shell Scripting, C, JavaScript, HTML, Python, XML **Technologies /Frameworks:** ASP.NET 4.0/3.5/2.0, ADO, .NET,C#, XML Web Services, AJAX, Crystal Reports, SQL Reporting Services, Classic ASP 3.0, VBScript,Node.Js,Angular, JavaScript, Perl, PHP, CSS, HTML, OLE, ODBC, ADO, CSS, XML,LINQ, Python, AI.ML **Application Servers:** IIS 5.0/6.0/7.0 ,Site Server, Apache Tomcat, WebCat, BizTalk 2004,MOSS 2007 **IDE/Editor/Tools:**  Visual Studio 2010, Visual Studio 2008, Visual Interdev, XML Spy, Edit Plus **RDBMS:**  Teradata, SQL Server 2000/2005/08, Oracle DB, MySQL**Version Control Utilities:** SVN, Microsoft Visual Source Safe, Microsoft TFS, IBM Clearcase. **Domain:**  Banking, Government, Telecom, Insurance, ISO, ISMS, Regulatory Affairs**Organisational Experience** **Since Apr’19: V-Soft Consulting India Pvt. Ltd., Hyderabad as Tech Project Manager (5 Clients Currently)****May’17-Feb’18: Trimax Americas(dataglove), Hyderabad as Principal Consultant – I.T Project Management (v-) deputed to Microsoft Hyderabad****Jan’14-Nov’16: Karvy Insurance Repository Ltd., Hyderabad as I.T Manager ( .Net Applications/Data)-Insurance Repository(IR) / BSLI Backoffice** **Key Result Areas:*** Leading **strategy planning, service delivery management, resourcing, RFI/RFP’s, revenue growth, P&L management, client management, business controls, operations, process improvements, cost optimization, stakeholder** by leading cross-functional team members
* **Defining service standards & guidelines, governance structure** that worked as benchmarking for excellent service delivery
* **Facilitating discussions to elicit & understand business needs, requirements & priorities**; driving prioritization and end-to-end project management with senior stakeholders and providing insights for design & business process
* **Capturing As-Is, To-Be process, preparing functional specifications, business blueprint document**, analysing the gaps and preparing functional & technical designs
* Spearheading **resource planning, SOW, technical direction, effort estimation, tracking, risk & change management**; monitoring on-site activities and final execution of projects within the time and cost parameters
* **Driving PLM** including product strategy & vision, roadmaps, PLM tollgates ownership, requirements prioritization, release content management, trade off decisions and development life cycle, strategic partners liaison for development/ releases, so on
* Conducting meetings with **Development, QA & Support teams** to ensure complete understanding of requirements, building innovative products, solutions for business based on requirements and generating new ideas & prototypes
* Working on **product backlog refinement** with Scrum Development Team & Scrum Master, devising path to vision & deriving roadmap
* Assisting team on **technical design, architecture, development standards, best practices, coding styles** & development guidelines; conducting extensive functional & code reviews
* **Administering Agile transformation** through various engineering improvement and DevOps tools
* Implementing continuous improvement methodologies such as **Lean, Process Reengineering**, **Process Automation (Kaizen) & Transition**; evaluating process maturity through metrics & recommending better KPIs and higher maturity at tactical, & operational & strategic level
* **Managing the software quality process** involving review of product functions, test specifications & documentation, defect prevention, metrics collection, team leadership & analysis, debugging & resolution of issues
* **Managing multi-vendor, multi-location teams** including Solution Design, Testing, Integration and User Acceptance Testing along with Service Introduction readiness to LIVE; **facilitating all Scrum events**, assisting internal and external communication, improving transparency and also organized various fun/team building events for the team
* **Developing & maintaining third party relations** including vendor assessment, relationship building, contract management, vendor negotiation and commercial assessment
* **Rendering post-implementation, application maintenance and enhancement support** to the client with regard to the product / software application
* Developing and implementing Business Continuity and Disaster Recovery (BCP & DRP) Plans for corporate clients
* **Hiring, mentoring & training teams** to ensure efficiency in process operations; motivating high performance amongst the Team by operating and introducing appraisals schemes, promotion committees and annual rewards & recognition

**Previous Experience** **Jun’11-Mar’13: Bank of America, Jacksonville, FL,USA (Consulting) as Consultant – Onsite SPOC (.Net Project Manager) – onsite /offshore for TCS company)** **Project:** The Rebate Payments Tool**Dec’08-Apr’10: EDS - Hewlett Packard Company, Columbus, OH,USA as Technical Leader****Project:** Govt. Dept. of Motor Vehicles Project, Rhode Island  **Nov’07-Nov’08: Sprint Nextel, Overlandpark, KS (Consulting) as Consultant – Technical Lead**  **Apr’07-Nov’07: Verizon Telecom, Irving, Tx, USA (Consulting) as .Net Developer Consultant**  **Aug’04-Apr’07: Reliance Infocomm, India as Sr. Software Engineer – Telecom Applications**  **Mar’00–May’02: MFL Net Services Pvt. Ltd. (www.bimaonline.com)** **Project:** Water Conservation Mission www.wcmap.org, Govt. of Andhra Pradesh, Hyderabad**Soft Skills** CollaboratorInterpersonal Skills Flexible & Adaptable High Business Ethics & TrustworthyLeadership & DelegationVisionary & Decision-makingExecutive Level Communicator |