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| |  |  | | --- | --- | |  | **RAVI BHASKARA**  **~ Senior Professional ~**  **PMP | AI & ML**  *Experience in executing full lifecycle development projects across with a verifiable track record, targeting senior-level assignments in* ***Project Management/ Delivery Management***  *in* ***IT sector*** *with an organization of repute, preferably in* ***Hyderabad*** |     **bhaskara.ravi@gmail.com +91-** **9701382488** | |
| **Personal Details**  **Date of Birth:**  19th July 1975  **Languages Known:**  English, Hindi  **Address:**  Beeramguda,NearBHEL,Hyderabad -502032  **Key Impact Areas**   |  |  | | --- | --- | | Program/Project Management    Strategic & Business Planning    Software/Application Development    Agile/Waterfall Implementation    Global Delivery Management | | |  | | | Change/Incident Management | | |  | | | Process Enhancements/QA | | |  | | | Risk Analysis & Mitigation | | |  | | | Customer/ Stakeholder Mgmt. | | |  | | | Vendor Management/RFI / RFPs | | |  | | | Transition & Transformation    UAT/ Automation Testing | |  | | Continuous Integration & Delivery | |  | | Team Building & Training | |  | | | **Profile Summary** |
| * **Certified PMP & Delivery Excellence Business Leader,** offering 18-20 **years of experience (India & International)** in directing implementation & delivery of projects/programs using **Waterfall/ Agile Methodologies** for various organizations/clients with focus on achieving top-line & bottom-line results * Gained Domain exposure across **Ecommerce, Telecom, Insurance, Govt. and BFSI, Net, Web, Data Warehouse, Analytical, Consulting & Support, IPR** * **Posses 5 years of International working experience at USA** * **Worked with clients** such as Verizon, Sprint Nextel, Rhode Island DMV(Govt),Hewlett-Packard,CostcoChecks.com, Bank of America, Merrill Lynch * **Forward-focused Project Manager** **with expertise** in concepts of end-to-end project planning & implementation which includes scope management, activity sequencing, cost estimation, risk analysis & quality management * Hands-on experience of working across **geographies, multi-cultural, multi-language, multi-national remote teams with offshore / onsite coordination** * Expertise in conducting **Software Development Lifecycle (SDLC)** right from requirement analysis, documentation (functional specifications, technical design), coding and testing (preparation of test cases along with implementation) to maintenance of proposed applications * **Registered Indian Patent Agent and a Facilitator for Start-ups** in Patents & Designs/ Trademarks under SIPP scheme * **Participated in 10 Internal & External Audits** and undertook DR/BCP drills as per the schedules * **Process Transition**: Strong experience in process transition, developing & streamlining processes through strategic initiatives * **Acted as a Delivery Anchor** for new deals involving creation of solutions and supporting planning; successfully delivered implementation, governance, & support projects across multiple businesses and geographies * **Proven capabilities in engaging with clients & top management** for evolving strategic vision, driving change, building **product/ services roadmap**, infusing new ideas, implementing emerging technologies for the long run, and taking enterprise system performance & productivity to next level * **Customer Centric Professional**; efficient in interacting with clients for following up on unresolved issues; effective in ensuring high-quality customer experience, enriching customer satisfaction while adhering to the work processes & SLAs * **Key People Leader:** led & motivated team towards growth and success in the organization; groomed the team with technical expertise on various facets as per requirement of the project |
| **Career Timeline (Latest 7)** | |
| **Jan’14-Nov’16**  **Apr’07-Nov’07**  **Nov’07-Nov’08**  **Dec’08-Apr’10**  **Jun’11-Mar’13**  **May’17-Feb’18**  **Since Apr’19**   |  |  | | --- | --- | | **Certifications**   * Advanced certification in **Artificial Intelligence & Machine Learning** organised by Outreach Division in association with TalentSprint, IIIT in Jan'19 * **P.M.P** from PMI, USA * Registered Indian Patent Agent from Govt. of India ,Regd.# IN/PA 3037 | **Academic Details**   * M.C.A from Chaitanya Bharati Inst of Technology/Osmania (C.B.I.T) in 1999 * B.Sc. (Maths, Physics) from Wesley Boys College/Osmania in 1996 | | |
| **Technical Skills**  **Languages:**  C#,VB.Net, ASP.Net ,Unix Shell Scripting, C, JavaScript, HTML, Python, XML  **Technologies /Frameworks:** ASP.NET 4.0/3.5/2.0, ADO, .NET,C#, XML Web Services, AJAX, Crystal Reports, SQL Reporting Services, Classic ASP 3.0, VBScript,Node.Js,Angular, JavaScript, Perl, PHP, CSS, HTML, OLE, ODBC, ADO, CSS, XML,LINQ, Python, AI.ML  **Application Servers:** IIS 5.0/6.0/7.0 ,Site Server, Apache Tomcat, WebCat, BizTalk 2004,MOSS 2007  **IDE/Editor/Tools:**  Visual Studio 2010, Visual Studio 2008, Visual Interdev, XML Spy, Edit Plus  **RDBMS:**  Teradata, SQL Server 2000/2005/08, Oracle DB, MySQL  **Version Control Utilities:** SVN, Microsoft Visual Source Safe, Microsoft TFS, IBM Clearcase.  **Domain:**  Banking, Government, Telecom, Insurance, ISO, ISMS, Regulatory Affairs  **Organisational Experience**  **Since Apr’19: V-Soft Consulting India Pvt. Ltd., Hyderabad as Tech Project Manager (5 Clients Currently)**    **May’17-Feb’18: Trimax Americas(dataglove), Hyderabad as Principal Consultant – I.T Project Management (v-) deputed to Microsoft Hyderabad**    **Jan’14-Nov’16: Karvy Insurance Repository Ltd., Hyderabad as I.T Manager ( .Net Applications/Data)-Insurance Repository(IR) / BSLI Backoffice**  **Key Result Areas:**   * Leading **strategy planning, service delivery management, resourcing, RFI/RFP’s, revenue growth, P&L management, client management, business controls, operations, process improvements, cost optimization, stakeholder** by leading cross-functional team members * **Defining service standards & guidelines, governance structure** that worked as benchmarking for excellent service delivery * **Facilitating discussions to elicit & understand business needs, requirements & priorities**; driving prioritization and end-to-end project management with senior stakeholders and providing insights for design & business process * **Capturing As-Is, To-Be process, preparing functional specifications, business blueprint document**, analysing the gaps and preparing functional & technical designs * Spearheading **resource planning, SOW, technical direction, effort estimation, tracking, risk & change management**; monitoring on-site activities and final execution of projects within the time and cost parameters * **Driving PLM** including product strategy & vision, roadmaps, PLM tollgates ownership, requirements prioritization, release content management, trade off decisions and development life cycle, strategic partners liaison for development/ releases, so on * Conducting meetings with **Development, QA & Support teams** to ensure complete understanding of requirements, building innovative products, solutions for business based on requirements and generating new ideas & prototypes * Working on **product backlog refinement** with Scrum Development Team & Scrum Master, devising path to vision & deriving roadmap * Assisting team on **technical design, architecture, development standards, best practices, coding styles** & development guidelines; conducting extensive functional & code reviews * **Administering Agile transformation** through various engineering improvement and DevOps tools * Implementing continuous improvement methodologies such as **Lean, Process Reengineering**, **Process Automation (Kaizen) & Transition**; evaluating process maturity through metrics & recommending better KPIs and higher maturity at tactical, & operational & strategic level * **Managing the software quality process** involving review of product functions, test specifications & documentation, defect prevention, metrics collection, team leadership & analysis, debugging & resolution of issues * **Managing multi-vendor, multi-location teams** including Solution Design, Testing, Integration and User Acceptance Testing along with Service Introduction readiness to LIVE; **facilitating all Scrum events**, assisting internal and external communication, improving transparency and also organized various fun/team building events for the team * **Developing & maintaining third party relations** including vendor assessment, relationship building, contract management, vendor negotiation and commercial assessment * **Rendering post-implementation, application maintenance and enhancement support** to the client with regard to the product / software application * Developing and implementing Business Continuity and Disaster Recovery (BCP & DRP) Plans for corporate clients * **Hiring, mentoring & training teams** to ensure efficiency in process operations; motivating high performance amongst the Team by operating and introducing appraisals schemes, promotion committees and annual rewards & recognition   **Previous Experience**  **Jun’11-Mar’13: Bank of America, Jacksonville, FL,USA (Consulting) as Consultant – Onsite SPOC (.Net Project Manager) – onsite /offshore for TCS company)**  **Project:** The Rebate Payments Tool  **Dec’08-Apr’10: EDS - Hewlett Packard Company, Columbus, OH,USA as Technical Leader**  **Project:** Govt. Dept. of Motor Vehicles Project, Rhode Island    **Nov’07-Nov’08: Sprint Nextel, Overlandpark, KS (Consulting) as Consultant – Technical Lead**    **Apr’07-Nov’07: Verizon Telecom, Irving, Tx, USA (Consulting) as .Net Developer Consultant**    **Aug’04-Apr’07: Reliance Infocomm, India as Sr. Software Engineer – Telecom Applications**    **Mar’00–May’02: MFL Net Services Pvt. Ltd. (www.bimaonline.com)**  **Project:** Water Conservation Mission www.wcmap.org, Govt. of Andhra Pradesh, Hyderabad  **Soft Skills**    Collaborator  Interpersonal Skills  Flexible & Adaptable  High Business Ethics & Trustworthy  Leadership & Delegation  Visionary & Decision-making  Executive Level Communicator | |