Voorukonda Mounika Reddy
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SUMMARY

- 4 years of experience **in Salesforce.com CRM, Force.com platform using Visual force pages, Triggers and Apex as Developer and Administrator**
- Expertise in **Salesforce.com**, **CRM SFA, Force.com, Apex Classes, Apex triggers, Visual force, Force.com API, SOQL and SOSL**
- Experience in Configuration, Implementation, Administration and Support of Sales Force CRM
- Experience in data migration from Legacy Systems using Apex **Data Loader / Import wizard**
- Experience in **Batch Processing (Batch Apex)** with scheduling
- Experience working in fast-paced, deadline-oriented environments
- Experience in creating **Objects, Page Layouts, Record Types, Rollup Summary Fields, Relationships, Validation Rules, Workflow Rules & Process Builder**
- Developed SFDC Customized **Reports and Dashboard**
- Worked on **Lightning Aura Components**
- Good Knowledge in **Lightning Web Components**
- Having effective communication and interpersonal skills

TECHNICAL EXPERTISE:

Technology	: SFDC, Force.com Platform
Languages	: Apex, Visualforce, C
IDE Environments	: Apex Data Loader, Eclipse, Force.com
Primary Skills	: Apex, Visualforce, SOQL
Secondary Skills	: Java
Tool	: Jira tool

PROFESSIONAL EXPERIENCE:

- Worked as a **Software Engineer in Arrixon Technologies**. **Hyderabad** from **Oct 2018** to **Oct 2022**.

PROJECT :

Project Name - -**Insurance Management System**

Role - Developer

Description - It is one of the vendors for Salesforce providing various services in their Insurance segment. Work involves understanding various functionalities Salesforce.com provides to its customers, mapping of clients to the projects, approval process developed custom objects and various features were developed as per the requirement.

Responsibilities:
- Design the application as per the requirement.
- Creating Objects and Validation Rules inside Salesforce and Mapping them to the existing functionalities and Objects.
- Insert, update, upsets and delete data by using SOSL and SOQL in the Data Loader as per the user requirement.
- Creating Visualforce pages as per user requirement.
- Worked on various salesforce.com standard objects like Accounts, Contacts, Leads, Campaigns, Opportunities, Dashboards and Reports.
- Created new custom objects, assigned fields, designed page layouts, custom tabs, components, custom reports Mapping them to the existing functionalities and Objects.
- Creating and manage Users, Roles, Profiles, permissions, mass updates and renaming records.
- Data imports/exports and quality maintenance.
- Generating up to date Reports

PROJECTS:
PROJECT :

Project Name	- Health Care Equipment (Sales Management)
Client Name	- Data Matrix
Role	- Developer

Description - Healthcare equipment and supplies are used by physicians and other medical personnel to help aid in patient diagnosis, monitoring, and treatment. Data matrix have some distributors and direct customers. As per their business requirement we created an application that will manage their entire sales records.

Responsibilities :
- Created Custom objects and worked on Standard objects.
- Configured new users, profiles, and roles.
- Defined lookup and master-detail relationships on the objects and created junction objects to establish connectivity among objects.
- Involved in creating Visualforce pages as per user requirement.
- Imported data by mapping to business objects in CRM system using Apex data loader and Import/Export Wizard.

Environment : Apex class, Apex trigger, Visualforce pages, Workflows, Data Loader, Reports and Dash boards, Lightning Components

EDUCATION:
- **Bachelor of Technology (CSE)** from Sree dattha Institute of Engineering and Science, Telangana, India.
  (2015– 2019)

STRENGTHS:

- Adaptive learner and efficient in working under minimal supervision.
- Active participant in Trailblazer Events

PERSONAL DETAILS:

DOB: 14-12-1997 (dd-mm-yyyy)

Place: Yapalagudem   **Voorukonda Mounika Reddy**