**Kalyani Rajendra Ghag**

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EXPERIENCE

**Accenture Solutions Private Limited** Pune, MH

*Application development Analyst*Nov 16 - Present

**Professional Summary:**

* Certified Vlocity Developer with 4.5 Years of Total IT experience which includes around 1.3 Years of experience in Vlocity. 3 Years of experience in salesforce.com Platform and the rest in developing applications using Java.
* Experience in Development, Administration, Configuration with Vlocity and Salesforce platform.
* Expertise in Vlocity development using Omniscripts, Dataraptor and integration procedures. Experience in working with guided selling processes for designing various functionalities using Omniscripts and AngularJs as well.
* Have a good understanding of Vlocity CPQ.
* Worked on salesforce integration with third party systems and asynchronous apex.
* Designed Expertise in SFDC development using Apex classes, Controllers, Triggers, Custom Objects, Visual Force Pages, Tabs, Apex Web services, Reports, Profiles, Creating Roles, Org – Wide default, Sharing rules, Workflows, Approval Processes, Flows, Process, Builders, Validation Rules, outbound messages, static resources.
* Worked on data migration using Data Loader.
* Hands on experience in writing queries using SOQL in Apex Classes and Triggers.
* Have good knowledge on Lightning aura components and web components as well.
* Good experience in debugging and troubleshooting the existing code and framework to resolve defects from other streams as well.
* Mentoring and training colleagues in Vlocity, salesforce and project work as well.
* Experience in Insurance, Banking, communications CRM domains.
* Self-motivated, energetic and highly ethical in all work-related assignments thus able to immediately contribute to corporate goals and objects.
* Strong communication & interaction with Clients, Quality analysts, Business Analysts, Management.
* Good written, communication, interpersonal skills, proven team player with an analytical mind bent to problem solving and delivering solutions.

SKILL SET

* Tools : Data Loader, Workbench, JIRA, GIT, VS code
* Languages/Tech : Apex, Visual Force, SOQL, Java, SOSL
* Web Based : HTML, CSS, JavaScript
* Domain : Customer Relationship Management, CMT, Insurance
* Product : Vlocity, Salesforce.com (CRM)

CERTIFICATIONS

* Vlocity Platform Developer
* Salesforce Platform Developer II
* Salesforce Platform Developer I
* Salesforce Administrator (201)
* Salesforce App Builder

PROJECTS

**Project:** Sky Italy Jan 2020 - Present

Role and Responsibilities:

* Understanding the requirements, designing optimised solution with stake holders and its end to end implementation.
* End-to-end development of Customized Salesforce.com Application.
* Designed complex omniscripts, controlllers, Data raptors and integration procedures to implement business requirements.
* Proficient in understanding existing flows and modifying it according to the new requirement.
* Worked on continuation framework for integrating with third party systems.
* Experienced working in various modules of communications industry related to prospect customer and existing customers guided process.
* Has
* Developed various functionalities related to industry.
* Fixing SIT/UAT, Production defects
* Mentoring and training colleagues in Vlocity, salesforce and project work.

PROJECTS

Project: VMware Feb 2018 - Dec 2019

Role and Responsibilities:

* Analysing and validating the functional Requirements.
* Interacting with clients regarding issues.
* Proficient in using Front end tools like Force.com IDE, Apex Data Loader and workbench.
* Experience in writing Apex Classes, Apex Triggers, Custom objects by following best practices.
* Performed Data Migration Using Data Loader.
* Create and manage complex workflow rules, data validation.
* Worked on test classes and increasing test coverage.
* Involved in Nova suite for best practice code analysis, Fixing QA bugs.
* Fixing SIT/UAT, Production defects
* Production Support after Go Live.
* Demonstration of developed functionalities to client Involved in Technical document creation.

PROJECTS

Gruppo Generali Nov 2016 – Jan 2018

Role and Responsibilities:

* Have worked on Accounting Application Development. Responsible owner of High priority activities which involved lot of client interactions.
* Automated monitoring and reporting activities using Core Java with preparation of Technical Design Documents & Test Case Documents. Worked on all the phases of software development like coding, testing, debugging and deployment in this project

EDUCATION

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Courses** | **Institution** | **Board / University** | **Percentage** | **Year of Passing** |
| B.E. (Computer) | Pune Institute of Computer  Technology (PICT), Pune | Savitribai Phule  University of Pune. | 68% | 2016 |
| H.S.C. | Laxmanrao Apte college, Pune | Maharashtra State Board | 87.33% | 2012 |
| S.S.C. | Vishwakarma Vidyalaya, Pune | Maharashtra State Board | 94.18% | 2010 |

SIGNIFICANT HIGHLIGHTS

* Won Accenture Apex Award Q1 2021 for delivering High Performance.
* Won Recognition Points from Senior Manager for delivery of good performance.
* Achieved Recognition Points from certifications team for best pace of certifications.

INTERESTS

Travelling, cooking, reading

PERSONAL DETAILS

* Full Name                : Kalyani Rajendra Ghag
* Date of Birth            : 12-04-1994
* Blood Group             : B+
* Maritall Status         : Single
* Languages Known    : English, Hindi, Marathi
* Contact Info            : 8087001269

I, Kalyani Ghag hereby declare that all the above information is true and correct to the best of my knowledge and belief.

(Kalyani Ghag)