



Sai Kumar Allam

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### **Career Objective:**

A challenging and rewarding position in a technology, pursuing new awareness in a growth oriented professional environment. To attain the depth knowledge and sound technical expertise to improve personal inherent quality with esteemed organization in conjunction with company's goal and objective.

### **Professional Summary:**

- 7+ years of IT experience with good interpersonal skills.
- Having 3+ years of experience in **Salesforce Development (configuration and customization)**.
- Having 4 years of experience in **ORACLE PL/SQL and Shell Scripting**.
- Proficiency in Salesforce Development & Admin, Apex programming, Lightning Web Components Programming, Declarative Development, PL/SQL, shell scripting, Autosys jobs.
- 7X Salesforce Certified.
- Having work experience in Oracle Batch and backend application development.
- Having work experience in Waterfall and Agile Methodologies.

### **Work Experience:**

- **TATA Consultancy Services**, From March 2016 to November 2021 as an IT Analyst in role.
- **Accenture Services Pvt Limited**, From November 2021 to November 2022 as Application Development Senior Analyst and from November 2022 to Present as an Application Development Team Lead.

### **Technical Skills:**

Operating System	: Windows, Linux
Programming Languages	: Apex, Lightning Web Components, SOQL, PL/SQL, Shell Scripting
Database	: Oracle
Tools	: Visual Studio Code, RTC, Tectia, Eclipse, Service Now, Jenkins, Bit Bucket, Git Lab, Oracle SQL developer, Jira
Certifications	: Salesforce Certified Administrator Salesforce Certified Platform Developer I Salesforce Certified Sales Cloud Consultant Salesforce Certified Platform App Builder Salesforce Certified Advanced Administrator Salesforce Certified Platform Developer II Salesforce Certified JavaScript Developer I



### **Project Experience:**

Project #1: **VMware, Inc.**

Start Date: Nov 2021 – Till Date

Role: Application Development Team Lead

VMware, Inc is a cloud computing and virtualization technology company which provides multi-cloud services and virtualization services. It additionally provides networking and security management tools, software-defined data center software and storage software.

### **Responsibilities:**

- Attending Scrum calls and PO discussions to gather business requirements and convert epic stories into technical stories.
- Configure sales cloud application to align client data and security model.
- Creating Batch apex to process the data from client legacy system into SFDC.
- Creating automations with triggers, Flows and Batch apex to automate client manual tasks.
- Monitoring team to deliver the module with quality in time.
- Modifying existing LWC components for enhancements.
- Creating LWC components for new requirements.
- Managing deployment activities with Git Lab.
- Stories and defect management with Jira.

Project #2: **Care Plus - Humana**

Start Date: Jan 2020 – Nov 2021

Role: Salesforce Developer

Care Plus in health care sector offers different kind of services to its customers based on the package the people opt for. It also encourages the people to be in good health condition. It provides various health plans to its members which suits for their income. It provides its services various parts across USA.

### **Responsibilities:**

- Migrating the legacy Application existed on Mainframes to Salesforce
- Creating and maintaining different applications and providing different services to client.
- Processing data from different PPs and populate in SFDC objects with batch processing
- Creating custom LWC components based on the requirements and deploying them for the user access.
- Researching on the data models and analyzing the Salesforce packages to check which package suits best for the requirement.
- Creating pages to access the customer data as per requirement.



### Project #3: **Wealth Management – Citibank**

Start Date: July 2016

End Date: Jan 2020

Role: Oracle PL/SQL developer.

Wealth Management is the application for the high category customers where having minimum income or assets which will defined by bank. Wealth management will advise some products to invest like mutual funds and stock based on customer risk profile and knowledge on the product. Each customer will maintain a risk profile based on some questionnaires in the application like personal data, qualification, and income details.

#### **Responsibilities:**

- Batch Program development using PL/SQL and shell scripting to load the data into WM application from other application on daily basis or Monthly basis, we use Autosys for batch monitoring.
- Application back-end development using PL/SQL to display customer holdings, transactions, risk profile and product details.
- Application back-end development to provide fetch the data for various reports defined by customer
- Batch Program development to generate the files with the data in application and send those files to other application using SFTP.
- Application development using PL/SQL to check various categories while customer doing product transaction

#### **ACADEMIC QUALIFICATIONS:**

Name of Degree	Name of the Institute	Board/University	Year of passing	Percentage of marks
S.S.C.	Yadava High School	Board of Secondary Education	2007	81.40%
Intermediate	GPL and RLSC Jr College	Board of Intermediate Education	2009	89.60%
B.Tech. electronics and communication Engineering	Universal college of Engineering and Technology	Jawaharlal Nehru Technological University (Kakinada)	2013	77.94%
M.Tech. Embedded systems	Vignans Lara Institute of Technology and Science	Jawaharlal Nehru Technological University (Kakinada)	2015	72.07%

#### **Declaration:**

I hereby declare that the above information provided was true to the best of my knowledge and I bear responsibility for the correctness of the mentioned particulars.

**Place:** Guntur

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