*Saida Rao Vunnam*

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*PROFESSIONAL SUMMARY*

## *Over 4 years of experience in IT (Networking and Salesforce.com CRM) as Developer. Extensively worked in all phases of Software Development Life Cycle (SDLC) such as planning, analysis, design, analysis, configuration, coding and implementation maintenance in various domains*

* *Proficiency in SFDC Administrative tasks like creating Profiles, Roles, Users, Page Layouts, Approvals, Workflows, Validation rules, Reports, Dashboards, Tasks and actions.*
* *Experience in SFDC development using Apex classes and Triggers, Asynchronous Apex, Visual Force, Force.com IDE, SOQL, SOSL. Good Knowledge in Process Builder and Flows.*
* *Good Knowledge on SOQL and SOSL for Querying and Searching Data for Force.com platform.*
* *Good Knowledge on Lightning Components, LWC, Lightening Platform API Basics(REST API,SOAP API),Apex Integration Services( REST , SOAP Callouts)*
* *Experience in the complete life cycle of project development (SDLC) including System Analysis, Design Development, Testing, Deployment and Maintenance.*

*SKILLS*

* *Lightning web components*
* *Lightning platform API Basics (REST API, SOAP API)*
* *Apex Integration services (REST callouts, SOAP callouts)*
* *Apex*
* *Java*
* *OOP*
* *Visualforce*
* *SOQL*

*EDUCATION*

* *Sastra University – B-Tech Computer Science (2010 – 2014)*
* *Got seat in the college by selection through AIEEE Passed out with distinction, CGPA-7.6*
* *Acquired Interpersonal and communication skills through participation in various college fests*

*EXPERIENCE SUMMARY:*

*Company: TATA Consultancy Services (july 2014 – july 2016) – Hyderabad*

*Client: Microsoft Corporation*

*Position: Analyst (Networking)*

*Project Description:*

*“Microsoft’s Global Foundation Services (GFS), it supports over 400 of Microsoft's online services such as Bing, Hotmail, Windows Live and MSN. Within GFS, GNS provides Network Infrastructure suppor for World’s Largest Network Infrastructure with over 25000 Network devices spanning across over 28 global data centres “*

*Job Responsibilities:*

*• Data gathering from different Properties as forecasts for upcoming Flood of tickets.*

*•Presenting Critical issues in Daily Change Meeting (CAB).*

*•Preparing Method of Procedure (MOP) document for planning a change by referring to the Standard Operating Procedure (SOP) document.*

*•Performing Internal Review on prepared MOPs and approving them. And also implementing the MOP once it is approved by the Onsite team.*

*EXPERIENCE (2018 August -Present)*

*Salesforce Developer – Forge Consultancy private Ltd****, Hyderabad***

*PROJECT:*

*Sales Methods for Account Development and Opportunity Management Technology: Salesforce configuration and development*

*CORE COMPETENCIES:*

*Apex Language, Apex Trigger, Apex Scheduler, Batch Apex, Apex Class, Visual force (Page, Component and Controllers).*

*Description:*

*The objective of the project was to develop a multi-tenant, sales methodologies that is native in salesforce.com. Provides a suite of sales methodologies that help you win major bids, develop accounts, share best practice and manage the sales process.*

* *Understanding of complex requirement of project and be a part of brain storming sessions for providing solution*
* *Develop, maintain, create, and improve validation rules, custom workflows, Apex customizations, custom objects, fields, and formulas*
* *Involved in the Development of Apex Classes.*
* *Writing Apex Triggers and Controller classes by keeping in mind SFDC governor limits.*
* *Achieving Test Converge more than 75% and maintaining the same at the time of enhancements and Preparation of Unit Test Plans.*
* *Good experience in implementing Object Oriented Programming concepts in Software Development. Good analytical, verbal, written communication and interpersonal skills*
* *SFDC development and implementation using Apex programming, Visual force, SFDC configuration, Web services (SOAP/ json) , Lightening web components*
* *Integrated Apex with External services using REST API, SOAP API and BULK API.*
* *Experienced in integration of Salesforce.com with external applications by setting up oAuth authentication between the Client and the Force.com platform and building bi-directional integration using APEX RESTFUL Services*

***DREAM, EXPLORE, DISCOVER***

*Being an ambitious person since childhood, tried to explore self and opportunities. What else can be good period than Bachelor days and starting phase of career!!! Also being little spiritual who believes in serving people as serving God, started preparing for UPSC. Period from* ***2016-2018*** *was toughest as well as Empowering. It taught me importance of dreams and hard work necessary for it. Got acquainted more closely with society and its constituents. Acquired personal, Interpersonal and team work more in depth which are equally important in Corporate World*

*Couldn’t clear the exam. As a person who feels life is not just about one exam decided to move on .My optional are PUBLIC ADMINISTRATION, POLITICAL SCIENCE & INTERNATIONAL RELATIONS*