

# Karthik CH

## Salesforce Developer

An Aspiring individual with 4+ years of Experience wants to work as a professional in a highly innovative firm that utilize my skills and abilities effectively to given best to the organization



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## TECHNICAL SKILLS

### Salesforce Admin

Process Automation Tools, Reports, Objects, Custom Tabs & Report Types, Page Layouts, Approval Process

### Salesforce Development

Apex, Triggers, Lightning Experience and Integration basics

### Programming Language

Apex

### Databases

SOSL, SOQL

### Deployment Tools (CI/CD)

Change Sets and Copado

### Web Technologies:

JavaScript, HTML, Aura & LWC

### Web Services

REST Integration

## WORK EXPERIENCE

### Software Developer

JBG Infosolutions Pvt. Ltd.

11/2018- Present

Bangalore

#### Achievements/Tasks

- Have experience in Admin and development.
- Experience in implementing projects using sales cloud and service cloud.
- Experience in building web pages using Aura Framework.
- Experience in creating Aura component, Lightning data services, Events etc.
- I have experience on Lightning web component (LWC).
- Completed one end to end implementation which includes Salesforce integration with SAP using REST API.
- Experience in Customization using Apex.
- Experience in writing Apex classes, Triggers, Batch Apex, Scheduler Apex, Future and Queueable Apex.
- Experience in writing Automation Business Actions using Workflows, Process Builders and Flows.
- Experience in Admin activities like User Management, Profile Management, creation of Objects, Relationships, Record Types, Validation Rules, Formula Fields, Page Layouts etc.
- Experience in generating Reports and Dashboards.
- Experience in creation of test classes.
- Experience in Implementing projects using Agile and Waterfall methodology.
- Experience in using tools like VS Code, Data Loader, Workbench, JIRA etc.
- Experience in deployments.
- Security, Named credentials, custom settings, custom metadata settings.
- Requirement gathering and understanding the end-to-end flow to implement in the development phase.
- UAT and hyper care bugs fixing and support providing to the project.
- Good Verbal, analytical, interpersonal and communication skills.
- Have a can-do attitude and effectively delivering technical solution

## LANGUAGES

Telugu

*Proficiency*

English

*Proficiency*

Hindi

*Proficiency*

## PROJECTS

### MetLife

- The project deals in Insurance domain providing services using Sales and service cloud using the declarative approach and programmatic approach.
- Working on Sales management for the users and troubleshooting the issues related to post production environment

### Telcom Italia Oasis - Wind

- The telecommunication project which uses Oracle Siebel CRM to handles its Order Management, to handle all the functions and capabilities of order management at Dev environment.

### Viacom CBS

- The project deals in the media and entertainment domain and as well we helped them to build one stop solution for the agents for the case management and build and app

## SOFT SKILLS

Creative-Problem Solving



TeamWork



Flexibility



Agility



## EDUCATION

**B. Tech in EEE from Vignan's Institute of Technology & Aeronautical Engineering**

06/2012 -6/2016

