

# Atul Sharma

## Senior Associate Consultant

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Performance driven professional with Techno Functional mind-set, having 6.5 years of experience spreading across roles in Testing and Business Analysis in **Payments (credit card, ACH), Online Corporate, Retail Banking and Client Life Cycle Management** in due diligence with regulatory obligations. A creative thinker, problem-solver and a quick decision maker with an effective balance between management and employees.

- Proficient in all spheres of Post Sales functional activities including **Business requirement gathering, SWOT analysis, Gap analysis**, Solutioning and **product demonstration**.
- Hands-on experience in **Product Conceptualization** and business requirement generation.
- Experience of working across activities like **Backlog refinement, grooming, business scenario planning, feature slicing, user story slicing**, defining acceptance criteria.
- Sound Exposure to agile **scrum** development methodology – participation in all scrum ceremonies to ensure that the development team understands what's and why's and provide constant feedback.
- Experience of **Fenergo's Client Onboarding workflow** for **BMX NXT product** which enables the billers to make them eligible for using **Fiserv** services of facilitating multi-channel payments (Web, Mobile and IVR).
- Basic knowledge of Bank regulatory obligations and compliances- **PEP, AML, EMIR, MiFID, FATCA, Dodd-Frank**.
- Experience in performance of Build Validation and Verification, Positive and Negative, Boundary Values Analysis, Equivalent Class partitioning, Smoke, Sanity, Functional, Integration, System, Regression, Cross-Browser, User Interface and User Acceptance tests.



### Skills

ALM Tools: TFS, VSTS, QC, JIRA.

Databases: MS SQL Server.

Languages: SQL, Core JAVA.

Microsoft Visio

Industries: Banking and Finance (Billing Solutions).



### Work History

**May 2019 - Senior Associate Consultant**

**Current** Infosys, Pune, Maharashtra

**Project Description: Information Reporting** - IR is a standard offering within a typical US

corporate eBanking Product. It allows financial Institutions to offer their business clientele up to date account and other financial information in various convenient and customizable report options. IR utilizes Finacle Digital Engagement Hub for seamless banking experience across all customer Interaction.

**Responsibilities:**

- \* Product Conceptualization, Requirement analysis.
- \* Proposing and deciding on the test framework based on the requirements.
- \* Monitoring all testing activities and assisting teams on the BUG arrived.
- \* Performing UAT and product demo to the end user.

**Aug 2016 - Business System Analyst**

**May 2019** *Fiserv, Pune, Maharashtra*

**Project Description:** **Bill Matrix NXT** from Fiserv is a comprehensive and flexible multi-channel payment solution. It enables businesses with an integrated multichannel payment and billing solutions that enables them to go to market quickly, it is highly configurable and requires minimal implementation time. It provides payment flexibility for a real life, meeting customers at their payment point of reference while reducing the cost. Users can make their payment automatically via automatic payments and international payments i.e US and Canadian payment. It also has multilingual which facilitates Spanish customers to pay through Spanish web. Admin users can configure clients as per the requirements and generate reports.

**Responsibilities:**

- Working closely with a cross functional audience that includes Stakeholders, Product Managers, BA's, UX, Solution Architects and the Delivery team.
- Worked on Feature enhancement and new features which are aligned to product roadmap.
- Worked on Product Conceptualization and business requirement generation.
- On-Boarded different sets of test clients-Corporates, Banks on BMX NXT platform using the Salesforce app integrated with **Fenergo** CLM tool for pre-production review.
- Was responsible for Backlog refinement, slicing features, creating PBI's, and defining their acceptance criteria.
- Prepared business models, flowcharts, and diagrams.
- Performed user acceptance testing and giving product demonstration to stakeholders.
- Helped scrum masters to determine the average velocity variation per sprint by analyzing the root causes and factors responsible for it.

**Feb 2014 - QualityAnalyst**

**Aug 2016** *Cognizant, Pune, Maharashtra*

**Project Description:** **Global Pricing tool** is designed to evaluate the Credit Risk while offering projects like lending products, Transactional n Channel, Financial Institution. Credit Risk is determined on RWA (Risk Weighted Asset) and ROA (Return on Risk Weighted Asset)

**Responsibilities :**

- Performed test creation and execution of module pricing case creation, client Merge and client authorization.

- Worked on QC (Bug tracking and reporting tool) to report bugs.
- Preparing and maintaining the automation test scripts using selenium.
- Tracking the execution progress & success of automation suit in test execution.
- Identifying the possible area of improvement, selecting & prioritising the regression suit accordingly.



## Education

### Bachelor of Technology: Computer Science

*Amity University – Lucknow [2008-12]*



## Accomplishments

**Fiserv Living Proof Level 3** award on analysis and work delivered, resulting in significant performance enhancement for payment processing for “**ERIE insurance**” by eliminating redundant outbound external API calls.

**Fiserv Living Proof Level 1** for the ad-hoc work delivered in no time, resolving all concerns raised from the Penetration test side.

**Star of the Month** for exceptional performance by QA&E practice.

**Cognizant Certified Professional on Banking and Finance L0.**