MOHAMMED MUZALLE BIYABANI

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#  OBJECTIVE

* Inquisitive, energetic Software engineer specialist skilled in leadership, with a strong foundation in math, logic, and cross-platform coding. Seeking to leverage solid skills in collaboration, communication, and development.

#  PROFESSIONAL SUMMARY

* **4.5** years of work experience in Software development specialized in SQL/PLSQL, Unix shell scripting, Sybase and ETL.
* Rich development experience in creating SQL, Stored procedures, Functions, Packages, Database triggers, Shell-Scripts.
* Working Experience in tools like Oracle SQL Developer, Toad, Service Now, putty, MS Excel and zTPFGI.
* Having experience and sound knowledge in Retail domain **Consumer Product goods(CPG)** and **World span (1P) GDS**.
* Excellent ability to work within a team and coordinate activities across multiple diverse teams.
* Team player with excellent communication and organizational skills.

#  TECHNICAL SKILLS

* **Languages and Databases :** SQL, PLSQL, Unix Shell scripting, ETL, Sybase, Powerbuilder.
* **DB Dev tools:** Oracle SQL Developer, Rapid SQL, TOAD
* **Operating Systems** : UNIX, LINUX
* **Software Methodology** : Waterfall, Agile - Scrum
* **Tools :** Putty, WinSCP, Autosys, Informatica Power Center, MS- Excel, zTPFGI

#  WORK HISTORY

* Currently working as an **IT Analyst** with **Tata Consultancy Services TCS Ltd**. Hyderabad, India from September 2016 to till date.

#  PROJECT PROFILE

**#1: PEPSICO BEVERAGES NORTHERN AMERICA (PBNA)**

|  |  |
| --- | --- |
| * Client
 | : PepsiCo, NA  |
| * Role
 | **: Support Executive** |
| * Duration
 | : May 2018 – Present.  |
| * Team size
 | : 12  |
| * Location
 | : Hyderabad  |

**Description:**

This project is about implementing various support and maintenance activities to the existing PepsiCo business in Northern America (NA). The project is done in agile methodology which includes daily status calls and periodic project meetings to the customers to ensure smooth running of the PepsiCo business. This project also includes enhancement activities which requires numerous iterations of immense coding and testing before Production release.

**Responsibilities:**

* Was responsible and involved in creating database objects like tables, views, procedures, packages as per the business requirements.
* Perform system configurations, develop Unix shell scripts and other technologies to automate daily support activities, business workflow and improve productivity.
* Developed Unix Shell scripts for invoking SQL scripts and scheduled them using Autosys scheduler.
* Analyze and modify existing Stored procedures, views and functions for any production issue or business requirement.
* Involved in continuous enhancement and fixing of production problems.
* Ensure coverage and support of all critical service management processes: Incident Management, Problem Management, Change Management, Application Enhancements.
* Was involved and have resolved multiple Major Incident Management(MIM) bridge calls.
* Work closely with business and other teams to assist in the overall definition of support items and provide quick assistance to meet SLAs
* Take ownership of operational issues and perform both short-term resolution, and development of preventive measures for the longer term.

**#2: DATA INTERFACE RECORD (DIR)**

|  |  |
| --- | --- |
| * Client
 | : Travel port, USA |
| * Role
 | **: Developer** |
| * Duration
 | : Jan 2017 – May 2018.  |
| * Team size
 | : 7  |
| * Location
 | : Chennai  |

**Description:**

This project is about implementing various support and enhancement development activities to the existing DIR functionalities support and enhancing the system in WORLDSPAN (1P). The project is done in Waterfall methodology which includes daily status calls and periodic project meetings to the customers so that the products are delivered in a timely manner thus making the clients able to track and receive inputs about the project in a regular basis.

This project includes extensive coding and rigorous testing so that the products are bug free and work in the current systems without any flaw.

**Responsibilities:**

* Was responsible to develop/enhance and maintain the codes supporting 1P Travelport DIR online systems.
* Responsible for Investigation, Coding and Testing.
* Resolve Technical Problems within the stipulated time.
* Daily reporting to the customers about the status of every enhancement through on-site coordinators.

#  EDUCATION

|  |  |  |  |
| --- | --- | --- | --- |
| **Year** | **Degree** | **Institute** |  **Aggregate (%)** |
| 2016 | B.Tech | Kakatiya Institute of Technology and Science,TG | 83 |
| 2012 | Intermediate | Tejas Junior College, Hanamkonda, TG | 96 |
| 2010 | SSC | Pathfinder High School, Hanamkonda, TG | 93 |

#  ACCOLADES

* Excellence certification, PepsiCo PBNA
* Multiple Client appreciations for the excellent work.
* SME badge for 3 critical applications in the team.