VISHAL DUBEY

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Intend to build a career with leading corporate with committed and dedicated people, which will give me opportunity to experience and expand my knowledge while contributing creative solutions for advancement of the organization. Willing to work as a key player in challenging & creative environment.

# Core Competency:

Salesforce CRM, Salesforce Business Analyst, QA, Salesforce Admin, Rally Tool, Qualitia software, Apttus CPQ, AS/400, MKS, Test Cases, Salesforce Community, Salesforce CPQ

# Technical Skills Summary:

* 4.5+ years of technical expertise in configuration and customization of Salesforce and development of enterprise application using Salesforce platform.
* Salesforce Administrator Certified
* Strong knowledge in all phases of Software Development Life Cycle (SDLC) & Software Testing Life Cycle(STLC) from analysis through maintenance.

# Professional Summary:

* Working with **Lumedx Healthcare Technologies Pvt Ltd.** as a **Salesforce System Administrator**.
* Worked with **Tata Consultancy Services** as a **System Engineer(October 2015- December 2019)**.
* 5.7 years of experience as Software Developer in Software design, analysis, development and testing
* Exposure to Healthcare and Banking & Financial Services domain.
* Have hands on experience as a SFDC Business Analyst,QA Analyst, Admin & AS400 Developer.
* Ability to meet deadlines and handle multiple tasks, flexible in work schedules and possess good communication skills.

# Work Experience:

**Project Name: Lumedx Healthcare Duration:** - December 2019 to Till date **Team Size: -** 4

**Role:** Salesforce Admin

**Description:** LUMEDX is a leader in cardiovascular data intelligence and cardiovascular information systems (CVIS). In business for over 25 years and serving more than 650 hospitals, the company offers an end-to-end suite of software and services that enables embedded analytics at the point of care, high performance workflows, optimal integration of clinical and EHR data, and improved continuity of care.

## Responsibilities:

* Salesforce Community- Built and maintain community and rollout into Production using Change set
* Serve as a point of contact for multiple user groups who require development, maintenance, configuration, advanced reporting and training.
* Performing testing of various application of Lumedx Corporation
* Automating the Process to various business needs for SFDC environment
* Creating and updating profiles, roles, permission sets, OWDs and sharing rule
* Gained functional knowledge of Salesforce CRM application, Release portal
* Providing solution in salesforce so to improve the efficiency of the work

**Tool Used: -** Salesforce CRM, Salesforce CPQ, Release Portal

## Project Name: GE Healthcare(TCS)

**Duration:** - March 2018 to November 2019

## Team Size: - 9

**Role:** Salesforce QA & Admin

**Description:** GE Healthcare Service helps increase uptime by constantly monitoring the equipment through a combination of digital tools. GE Healthcare Service offers users dashboards that extract intelligent insights from data to take better decisions.

## Responsibilities:

* SFDC Configuration/Customization: fields, page layouts, record types, validation rules, workflow rules, reports, and dashboards,Tabs,Custom Fields and Objects
* Worked in Apttus CPQ, Quote & Order
* Have hands-on in implementing Apex Classes,Methods,Triggers for various User stories change requests
* Ensure that environment and data is secure by creating and updating profiles,roles, permission sets,OWDs and sharing rule
* Experience in writing SOQL and SOSL
* Designed, setup and maintained Salesforce standard objects, custom objects and junction objects, while also structuring user roles, security profiles and workflow rules.
* Experience in creating Lookup & Master Details Relationship fields, Picklists, Search layout and page layouts to meet the clients requirement and functionality .
* Customized SalesForce layout & functions to best suit employer's needs
* Open to working in an agile environment as part of a scrum team.
* Experience with sales process for leads, opportunities and cases.

**Tool Used: -** Salesforce CRM, Salesforce Apttus CPQ, Rally Software, Qualitia Automation Tool, Workbench

**Project Name: GE Healthcare Apttus(Quote & Order) Duration:** - August 2016 to February 2018

## Team Size: - 5

**Role:** Salesforce QA Analyst

**Description:** GE Healthcare Apttus Service helps increase uptime by constantly monitoring the equipment through a combination of digital tools.

## Responsibilities:

* Interact with various Business Analysts and Developers to design better test plan and strategies based on the requirements of the business.
* Presented Demos to various Users and Client for different User stories
* Worked on Agile/SCRUM technology and participated in demos at various sprints/iterations.
* Responsible for developing and executing Test Plans and Test Cases for GE Healthcare applications.
* Pinpoint new defects, reporting them in bug tracker tool, refine and track them to complete resolution.
* Experience with QA methodology and QA validation to ensure the quality assurance .
* Knowledge in Qualitia Automation Testing Tool.
* Worked on QA testing and User Acceptance testing for various User stories.

**Tool Used: -** Salesforce CRM, Salesforce Apttus CPQ, Rally Software, Qualitia Automation Tool.

**Project Name: Greenfield Deposits (HSBC) Duration:** January 2016 to July 2016

## Team Size: 9

**Role:** AS/400 Developer

**Description:** US based project Greenfield basically works according to the country specific needs and requirements.

## Responsibilities:

* Worked on different modules like Demand Deposits, Term Deposits, Floats and Holds, Dormancy, Statement and Advice generation.
* Developed a whole new code for Extended Holds (Maintenance and Approval) & Product Change in RPG Free-Format & SQLRPGLE.
* Analyzed and written code as per specifications.
* Developed various Utilities to reduce time effort.
* Released the codes to SAT, UAT and Pre-production through MKS.
* Worked on various defects which comes in HP Quality Center.

**Technology Used: -** AS/400- RPGLE, RPG Control Language (CL/400), MKS.

**Project Name: Cheque Digit Expansion (HSBC) Duration:** - November 2015 to January 2016 **Team Size: -** 12

**Role:** AS/400 Developer.

**Description:** Basically the length of Cheque number was previously 6 of length which was further increased to 12 and accordingly the affected files were changed.

## Responsibilities:

* Accepting the change request from client, performing analysis for making changes and implementing the changes.
* Support, enhancement or maintenance of existing application.
* Debugging and Testing of programs.
* Preparation of various test plans and test cases.
* Analyzing and fixing bugs in existing system.
* Checkout and Promotions of objects through MKS.
* Perform Unit testing and Preparation of Unit Test Cases and Unit Test Result.

**Technology Used: -** AS/400, RPG Programming, Control Language (CL Programming), MKS.

# Educational Qualification:

* BE – Electronics & Communications, Technocrat Institute of Technology, Bhopal (2011- 2015)
* Post-Graduate Diploma in Marketing Management (PGDMM), NMIMS Global Access-School For Continuing Education (2017-2019)

## Awards & Recognition:

* Best Team Award for delivering the project on time.
* Received appreciation from Client for delivering the code within given deadline.
* Received appreciation from Line Manager.
* On the Spot award for Various Account Level Activities like Poster Making, Cubical Decoration and various other activities.