

# Srija Majumder

APPLICATION DEVELOPMENT ANALYST

- +91-8605314600
- srijamajumder.p@gmail.com
- Bangalore, India



## ABOUT ME

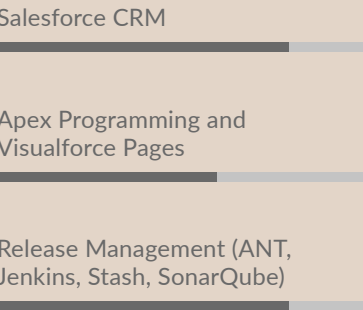
### Application Development Analyst

Experienced SFDC Professional with a demonstrated history of working in the information technology and services Industry.

LinkedIn :

<https://www.linkedin.com/in/srija-majumder-484890131>

## SKILLS



## CERTIFICATIONS

- Salesforce Certified Administrator
- Salesforce Certified Platform App Builder
- Salesforce Certified Platform Developer 1
- Copado Certified Administartor
- Copado Certified Developer

## ACHIEVEMENTS

- Awarded with Accenture Celebrates Excellence (ACE) Awards at Accenture for Q1 2019.
- Organizer of multiple events such as College Art event, Talent show and Carrier guidance workshops in college symposium.
- Volunteer at multiple NGO's and also reputed member of Rotary Club.

## WORK EXPERIENCE

### Application Development Analyst Accenture Solutions Pvt. Ltd / Bangalore, India / Mar 2018 - Present

- An accomplished professional with 3 years of experience in Configuration, Customization and Release Management in Client Delivery and Products in IT industry.
- Proficient in creating Objects, relationships, Page Layouts, Record Types, Formula fields, Rollup Summary fields, Validation Rules, Workflow, Process Builder and Approval Process.
- Good Knowledge of Apex Triggers, Visual Force Pages, Lightning Components and Lightning App Builder.
- Knowledge in providing security controllers to users by using Profiles, Roles and Permission Sets and OWD settings.
- Have good working knowledge in querying Salesforce.com database using SOQL and SOSL queries.
- Strong Experience in DevOps CI/ CD Process, release management, Source Driven Development (BitBucket) and deployment effectively using ANT, GIT, Jenkins and SonarQube.
- Experience in data exporting and importing using Data Loader and through Workbench.
- Good knowledge of Reports and Dashboards.
- Good written and spoken communication, willing to adapt with new technologies and tools to meet work requirements.

### Project Experience Reputed FMCG Firm / Mar 2018 - Present

- Experience in Administration, Configuration, Implementation and Customization with Salesforce platform.
- Worked closely with business analysts, and team members to understand the requirement and scope of implementation in the application.
- Worked on complete Salesforce Configuration for User Management and Security control including Workflows, Approval Process and Visualforce Pages for an Incident Management Application on Salesforce CRM Platform.
- Responsible for end to end implementation of Change request and Service Request raised by Business by supporting the quality assurance and bug fixing the issues and requests raised by end users.
- Performed end to end Deployment and Refresh activities for different orgs ensuring implementation of best practices as a DevOps Engineer without compromising the Client Standards.
- Resolved multiple issues and defects during test (ST, SIT, UAT) phase and helped team during deployment phase.
- Comfortably worked on Deployments using Change Sets and also with Jenkins and ANT migration Tool.
- Point of contact for application deliverable's like deployments, Data mapping operational request and User Access Review tasks.
- Performed Deployments along with creating SDLC documents, Technical Design, Impact Analysis etc. for several Releases and Quarterly upgrades of SFDC.
- Maintaining, testing, documenting and reporting the org health on daily basis.

## EDUCATION

- Bachelor of Engineering (Computer Science)  
Savitribai Phule Pune University  
Pune, India  
2013 - 2017

## PERSONAL DETAILS

- Date of Birth - 16th January, 1995
- Hobbies - Travelling, Trekking, Singing
- Languages Known - English, Hindi, Bengali