**INDERPREET SINGH**

**EXPERIENCE SYNOPSIS**

* A detail-oriented software QA engineer with proven experience of 3.5+years in the end-to-end process of manual testing and effectively working under agile methodology.
Started industry experience as QA Engineer with **Samsung India Electronics Pvt. Ltd.**
* Familiar with Software Development Life Cycle (SDLC), Software Testing Life Cycle (STLC) and various test methodologies esp. Waterfall Model, Agile Methodologies.
* Carries good experience in reviewing and analyzing Business Requirements and creating Test Plans/Test Cases.
* Basic understanding of HTML, CSS3, JS & web standards
* Strong analytical skills & Troubleshooting capabilities.
* Knowledge of working on Adobe Experience Manager(AEM) based content management system
* Well versed working with Test Management Tools like JIRA
* Involved in Black Box Testing with focus on Functional Testing, Component Level Testing, UI Testing, Regression Testing, Database Testing, Smoke Testing, System Testing, Integration Testing, Gray Box Testing, API Testing and Ad­-hoc Testing.

**SKILLS**

* **Technical**
Functional, Regression, UI, Integration Testing & Application Support
API (Postman)
Database (MySQL basic)
Test Tools (Jira)
Basic Automation Tools (Selenium/Protractor)
* **Documentation**
Test Cases, User Stories and Bug Reports Creation, Sprint Release Notes, User Guides/Manuals (MS Office)
* **Personal**
Initiative and willing to be trained with a new skillset
Able to handle multiple tasks
Good team player
Excellent written and verbal communication skills

**PROFESSIONAL EXPERIENCE**

**Organization** : Samsung India Electronics Pvt. Ltd (Head Office), Gurgaon
**Designation** : QA Engineer
**Duration** : February 2019 till present

**Project: Samsung e-Store India** (https://www.samsung.com/in/)

**Platform** : Web/Mobile Application
**Methodology** : Agile
**Tools** : JIRA, Postman, Kibana, AEM, Tableau, Amazon S3 bucket, Shiprocket

**Description**: E-commerce portal that provides online shopping facility of handheld devices and other electronic products. Multi-store application which has respective stores for different customer groups like B2C, B2B, B2E. Portal builds in Node.js framework and has all the standard shopping cart features including coupons, search and filter products on the website. In addition, portal has custom inventory management tool, custom TATs, custom payment gateways, custom layout, performance tools, logging tools and two step checkout system.

**Roles and Responsibilities:**

* Performs confirmation testing on staging site
* Responsible for raising bug/enhancement tickets
* Performs sanity testing on production site right after deployment
* Involved in daily QA / UAT execution progress, reporting of testing effort and defect management.
* Performs API and integration testing to features integrated with other applications
* Supports and assists stakeholders with issues reported from the application
* Monitoring of features that are ready to be deployed on production
* Runs SQL queries on database if there are data that needs to be checked
* Coordination with local and global teams to fix the technical issues, consumer journeys, new requirements and providing the solutions within guidelines.
* Write easy-to-follow bug reports and monitor their resolution status (Jira)
* Conducting several trainings to impart the knowledge about several modules.
* Provided support and guidance to fellow QA members
* Actively involved in Meetings, Calls & Review with the Clients and Developers

**Organization** : Netsmartz, Chandigarh
**Designation** : Software Quality Assurance (Internship)
**Duration** : December 2016- December 2018

**Project: Seagate** (Hospital Management/ Report Generation)

**Platform:** Web Application **Methodology:** Agile  **Tools:** JIRA

**Description**: This application supports End-End process in a Hospital that includes Registration of a Patient till discharge. It includes all in line operations that are performed in a hospital and generating reports based on the transactions that are performed.

**Roles and Responsibilities:**

* Created and executed test scenarios and test cases
* Performed functional and UI testing
* Raised bug reports and enhancements needed

**Project: Sebiz Finishing School’s Website / Mobile Application**

 **Platform:** Web/Mobile Application **Methodology:** Waterfall **Tools:** JIRA

**Description**: The Sebiz Finishing School that polishes IT graduates to make them highly employable. Sebiz partners with the Indian Government in a variety of ways to deliver training and skills to the underprivileged.

**Roles and Responsibilities:**

* Working with Business, System Analysts, Development group to understand the requirements and maintain RTM.
* Creation and review of system function and test documentation.
* Test Data Preparation and Execution.

**ACADEMICS**

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| --- | --- |
| Degree and Date | Institute |
| MCA (2018) | Chitkara University, Punjab, India (Secured 70%) |
| BCA (2016) | Chitkara University, Punjab, India (Secured 75%) |
| Class XII (2013) | Modern Senior Secondary School, Patiala, Punjab (Secured 70%) |

**PERSONAL VITAE**

Date of birth    12 May, 1995

Email id inderwalia15@gmail.com

Mobile number 7087074245

**DECLARATION**

I hereby declare that the above information given by me is true to the best of my knowledge and belief.

 (Inderpreet Singh)