

**Methodology:**

SDLC, Agile/Scrum, Waterfall

**Reporting Tools:**

MS Project, MS Excel, MS SharePoint

**Documentation:**

FRD, BRD, SRS

**Analysis:**

Cost/benefit analysis, GAP analysis, Risk Analysis, RTM

**Tracking / Other Tools:**

Jira, Rational Requisite PRO, MS Visio, HP Quality Center, JAD

**Research Skill:**

Digital Marketing, Product Management, SEO- on & off-page, Social Media  
Marketing, SPSS, Qualtrics, YouGov, Shareablee, ComScore, Domo, Realeyes, Data Mining (Excel miner)

**Operating System:**

Windows, Linux

+1 401-217-3974

**Business Analyst | May 2020 - Current**

Citi Group, NJ

* Followed Agile/Scrum Methodology and extensively worked with tools like MS Office suite MS Project, MS Visio, MS Excel, MS SharePoint and HP Quality Center.
* Documented requirements created BRD for some projects and created detailed Use Cases for some projects.
* Created work flow diagrams and initial screen designs to support requirement gathering process in MS Visio.
* Assured the integrity of MS Project data, including data extraction, storage, manipulation, processing and analysis.
* Created and maintained comprehensive test plans and test specifications through SharePoint.
* Coordinated with development team to conduct daily scrum meetings and Sprint planning meetings, which involved creating user stories and epics for chosen sprint backlogs.
* Involved in project meetings with the Pricing manager to understand the type of requests and issues handled by the pricing team and documented the high-level business requirements to the product backlog using JIRA.

**Business Analyst| Jan 2017 – Dec 2018**

**Endurance Technologies, India**

* Adopted Waterfall methodology to adapt to the changing scope of the dynamic project.
* Performed business process analysis including Data Mapping and GAP analysis of the existing legacy pricing system and the proposed new GSM pricing system.
* Participated in multiple JAD sessions to gather and validate requirements from Business Users.
* Gathered and wrote requirements BRD's Business Requirement Documents, FRD and SRS.
* Involved in Sprint planning meetings to prioritize backlogs for design and development.
* Created use case scenarios and prototypes using MS Visio to assist the development team in creating user stories and epics for the Sprint backlogs in VersionOne.
* Assisted the QA team in reviewing test cases, test plans and tested the final application for usability testing to verify whether all the user requirements were catered to by the application.
* Participated in Sprint meetings review and retrospective meetings to identify gaps in project and address them in subsequent sprint cycles.
* Assisted the Project Manager in setting project expectations and evaluating the impact of changes on other related pricing systems.
* 3+ years of good experience as a Business Analyst with proficient in transforming business process requirements into Functional Requirements, Functional Specifications, Business Process Mapping and Modeling for application development.
* Proficient in working with different SDLC methodologies like Agile/Scrum and Waterfall.
* Knowledge of business document writing skills including BRD, FRD and SRS.
* Good performing of Gap analysis by identifying existing technologies, documenting the enhancements to meet the end-state requirements.
* Well versed in creating UML diagrams like Activity Diagram, Sequence Diagram, Data Flow Diagram and Wireframe Prototyping using MS Visio.
* Working knowledge of developing Use case scenarios to enable design and development of applications using tools like Rational Requisite Pro, JIRA and VersionOne based on the SDLC methodology.

ROHAN

**SHAH**

**Master of Science in Information Systems (Business Intelligence & Analytics) | GPA 3.86/4**

Stevens Institute of Technology, NJ

**Bachelor of Engineering in Information Technology**

University of Mumbai, India

**SKILLS**

rohan.s@cvemail.com

**EXPERIENCE**

**EDUCATION**

**SUMMARY**

NJ

**Business Analyst**