Chayan Pant
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Key Skills and Knowledge :
Salesforce: *Administration, Configuration, Implementation, Apex classes and Triggers,Salesforce cpq*
Siebel : escripts,
Siebel Configuration, Siebel WorkFlow.

Certifications:
1. *Salesforce certified Administrator.*
2. *Salesforce certified platform developer1.*

3. *Salesforce certified service cloud consultant.*

Education

Btech in Electronics and communication

Personal Details

Name: Chayan pant

Date of Birth: 19th march 1991

Marital Status: Single

Objective: To Find a job which helps me grow and at the same time where I can contribute to the best of my abilities.

Summary :

- Around 6 years 1 month of Total IT experience. Currently working as a Salesforce developer and also worked on Siebel CRM as a developer and administrator.

Work Experience: 6 Years 1 Months

Current Organization: Wipro Limited

Previous Organizations: N/A

Salesforce Experience:

Project Summary:

1. Kohler India:

- Worked on CPQ module, tasks including: requirement gathering, development and demo presentation to the customer.

- Creation of Quote templates and excel reports.

- Setting up of price rules, product rules.

- Product master data setup using data loader.

- Configuring Discounting logic using a combination of both out of the box cpq package functionality and custom logic with the help of triggers, validation rules and process builder etc.

- Setting up of Guided selling process by configuring quote process.

- Configuring approval logic for the quote.

- Worked on apex class, triggers and vf pages to fulfill customer requirement which were not present in out of the box cpq package.

i. Requirement gathering and preparation of Demo for lead module.

2. Galaxy Surfactants Ltd.

- Developed VF pages and associated Apex classes.
- Created Custom objects, fields according to the requirements of business which are useful in the validation of entitlements.

- Created Custom Objects, Formula Fields, Field Dependencies, Validation Rules, Work Flows, and Approval Processes for automated alerts, field updates, Page Layouts.

- Worked on various salesforce.com standard objects like Accounts, Contacts, opportunities, Cases and Leads.

3. Dialog Axiata (POC to replicate Siebel functionalities to SFDC)

- Replicating the service Request module on salesforce Platform which is on Siebel CRM on-premise platform.

- Creation of custom vf pages and associating the same with apex classes for business flow requirements.

- Creation of E-mail triggers for various stages of Service Request.

- Handling change request and demonstration of the application with the customer onsite.

- Worked with roles and profiles for handling Security and access privileges along various hierarchy of the organization.

- Creating Custom Objects, Formula Fields, Field Dependencies, Validation Rules, Work Flows, and Approval Processes for automated alerts, field updates, Page Layouts.

- Defined lookup and Master-Detail relationships on the objects and created junction objects

Siebel Experience:

Project Summary:

Project Name :TwoFour54

- Siebel scripting and configurational changes to meet business requirement.

- Siebel inbound API integration
- Siebel EBC and outbound api integration
- Actively participated in Siebel Up-gradation Activity by Resolving prost upgrade issues.
- Data Quality Setup.
- Login page design and theme changes like colors etc at CSS level.

Project Name : Iffco tokio General Insurance

- CSS related changes for creating custom theme according to client's requirement for openUI.
- End to End BIP setup: Installation, Integration and BIP report development.
- Resolve conflicts on various objects like BO, BC, Applet, IO, Views, Screens, etc on Upgrep Siebel repository.
- Developing proof of concepts and presenting it to client for various Change Requests and Requirements.

Project Name : Daimler
- BIP Installation and integration.
- Scripting and Configurational changes according to the requirement of the client.
- Outbound and Inbound integrations with various 3rd party applications.
- Creation of unit test cases for new development.

Project Name : Union Bank Of India

Activities:
- Data Loading by running EIM jobs
- SIT\UAT and Production support.
- Requirement Gathering related to new change-requests.
- Configurational Changes related to e-script, Addition of new fields, changing validations etc according to the business needs.