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| **PERSONAL DETAILS** NAME : SHIVANI GOSWAMI **DOB :** 5th JANUARY 1996  **GENDER :FE**MALE  **STATUS** : SINGLE **NATIONALITY** : INDIAN **LANGUAGES KNOWN: HINDI AND** ENGLISH |
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Professional Summary:-

* Having around 4 months of experience as an Admin and developer in Salesforce.
* Having In-depth understanding of CRM business processes like Campaign management, Lead management, Account management, Case management.
* Perform hands on customizations using Apex, Visualforce.
* Proficiency in administrative level tasks like creating **Profiles, Roles**, **Data Security**, **Users, Objects, Tabs and Applications, Documents**, **Fields, Relations**.
* Developed **Formula fields, Validation rules** and **Roll-up Summary field**.
* Experience in writing **Workflow Rules**, **Approval Processes** and

#### Process Builder.

* Applying **Sharing Rules, Handling Page Layouts, Record types** etc.
* Worked on designing of custom objects, custom fields, **custom reports**, **Dashboards** and **Visualforce Pages, flows** and **Plugins.**
* Expertise in data exporting and importing using **Import and Export wizard, Apex Data Loader.**
* Code optimization with **Governor Limits** of Salesforce.
* Have good knowledge in writing **DML**, **SOQL** queries.

Work Experience:-

* Working as a Salesforce Developer Trainee in **TANTRAZM TECHNOLOGIES** since MAY 2020 to till Date.

Project:-

* I have created app on”Hospital Management”.

Description: -   
The hospital management app help to run smoothly the regular day to day basis operations of any hospital. The hospital management software is made such a way that it looks after the outpatients, inpatients, billings, database of the patients, and the hospital information including the availability of the doctors, their specialization, the payments to various members of the staff and the billing process.

Roles and Responsibilities:-

* + - * Worked with **custom object**.
      * Created **Page Layouts** and assigning different layouts based on Record Types.
      * Created Custom **Reports** and **Dashboards** for the application.
      * Implemented **Web-to-Lead** and converted Lead to Account.
      * Developed **Workflow rules, Field, Email updates** to implement the business logic for Standard and Custom Objects as per the business needs.
      * Configured/Created **Profiles, Roles, and Permission Sets** for the organization and setting up Field-level, Object-level security rules for the application.

Other Experience:-

* Worked as an Assistant Professor from CSE Department at Indraprastha Institute Of Management Technology since Nov, 2017 to Jan,2020.

# Technical Skills: -

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| Programming Skills | | Core Java, Apex, JavaScript |
| Web Development | | HTML, CSS, Visualforce , |
| Database Concepts | | SQL, SOQL, DML,My Sql,Oracle |
| GUI and Tools | | Force.com IDE, Data Loader, Workbench |
| Operating Systems | | Windows (All Versions) |
| Software Tools | MS Office, MS Word, MS Excel, MS Power Point, MS Access | |

Academic Performance: -

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| **STANDARD** | **YEAR** | **INSTITUTE** | **MARKS** |
| B.Tech (CSE) | 2016 | Dev Bhoomi Group Of Institutions | 72% |
| Polytechnic (CSE) | 2013 | Savitri Bai Phule Girls Government Polytechnic | 80% |
| 10th | 2010 | S.V.B.P Inter College | 63% |

Professional Skills :-

* Highly pertinent interdisciplinary Bachelors in Computer Science.
* Deliver the good results individually as well as in team.
* Change easily with new environment.
* Unique ability to adapt quickly to challenges and changing environment.
* Good verbal and written communication skills.

Extra-Curricular Activities:-

* Participated in workshop on **android and quad copter** Certified by **IIT Kharagpur**.
* Worked on mini project **Sudoku game and calculator** using java programming.
* Worked on major project **Image editor** using java programming.
* Worked on **Web designing** project.
* Completed one month training on **Telecom Technology**.

Hobbies:-

* Dancing, Listening to Music, Surfing on Internet, Playing Badminton, Travelling.

**SIGNATURE**: Shivani Goswami