Sree Harsha Burre

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SALESFORCE & BLUEPRISM RPA CONSULTANT with 6+ Exp. With Pineapple Soft Corp. Areas of Expertise Enterprise CLOUD COMPUTING, EINSTEIN and LIGHTENING & RPA BLUE PRISM

**PROFESSIONAL SUMMARY**

* 6 years direct experience in all aspects of developing, Coding, Salesforce Administration ,
* 3 years of developing customizations for SFDC ,SALES CLOUD, MARKETING CLOUD & SERVICE CLOUD,.
* 3 years of experience in Integration.
* 3 years of experience in Lightning
* 2 years of experience in Einstein.
* Exposure and expertise in Bigdata Analytics and Robotic Process Automation and Business Process Automation.
* Have successfully carried out 2 end to end Salesforce implementations for USA & Singapore Clients Proven experience in SFDC implementations
* Proven experience in overseeing the direction, development, and implementation of CRM software solutions. Specific knowledge of CRM SaaS and Salesforce.com highly valued

**WORK EXPERIENCE**

* Worked for PINEAPPLE SOFTWARE CORPORATION, HYDERABAD from **Jan 2014 to March 2021.**

**Detailed Description :**

Apex classes and VF Pages : 6 years Lightening Salesforce

: 3 years Sales ,Service , Community and Marketing Clouds

: 2 years LWC Components

2 years Customization and Configuration

: 3 years Web Services Rest Soap and wsdl

: 3 years Salesforce Integration

: 2years Einstein Cloud

**PROJECT DETAILS:**

**Client : SAMSUNG, USA**

**Role : SALESFORCE & RPA Consultant - Implementation. Version**

SALESFORCE & BLUEPRISM EINSTEIN CLOUD BOTS , DATASETS SAQL DASHBOARDS , APEX ,VF PAGES , LIGHTNING LWC,INTEGRATION SALES CLOUD, SERVICE CLOUD MARKETTING CLOUD ,CPQ

**Location: Hyderabad- offshore Implementation Project. Team Size:10x 2**

**Duration : 12 months**

Client : Wells Fargo, Raffles Place, Singapore.

Role: SALESFORCE & RPA BLUE PRISM -

Implementation. Version : SALESFORCE APEX ,VF PAGES , LIGHTNING LWC, INTEGRATION SALES CLOUD, SERVICE CLOUD MARKETTING CLOUD ,CPQ

**Location: Singapore Offshore Implementation Project. Team Size:10x 2**

**Duration:12 months**

RESPONSIBILITIES:

* + Configuration, customization on each of the objects in Salesforce
  + Visual force, Apex programming
  + Support organizations Salesforce users
  + Take up any new enhancements, changes
  + Suggest best practices for Salesforce
  + Manage sandbox instances and production instance Project-Details

# Client Name: Vodafone UK

**Role:** SALESFORCE- Post Implementation Support-Offshore

APEX ,VF PAGES , LIGHTNING LWC,INTEGRATION SALES CLOUD, SERVICECL MARKETTING CLOUD ,CPQ

**Version : SALESFORCE**

**Business Area : CRM**

**Team Size : 10 X 3**

**Location : Hyderabad**

**Duration : 36 months**

Client Profile: Vodafone UK is a provider of [telecommunications](http://en.wikipedia.org/wiki/Telecommunication) services in the United Kingdom, and a part of the [Vodafone Group](http://en.wikipedia.org/wiki/Vodafone), the world's second-largest mobile phone Company. As of March 2014, Vodafone UK has 19.5 million subscribers and is the third largest mobile telecommunications network nationally after [EE](http://en.wikipedia.org/wiki/EE_%28telecommunications_company%29) and [O2](http://en.wikipedia.org/wiki/O2_%28United_Kingdom%29)

Responsible for managing a team of technical resources in Sales Force Capability with a strong operational and people focus. Responsible for a team of 35-40 (including vendors) SFDC developers and functional consultants out of India COE and for the technical delivery of sales force solution for EMC IT in a global matrix environment. Develops and establishes best practices and operational policies within department. Had participated in development and implementation of functional strategy. Has overall responsibility for developing and administering budgets, schedules and performance standards for the organizational unit. Typically managed a single function but could be extended to multiple functions, locations.

**REFERENCES**

* Ms.Jessika Skyes, Head Human Resource Team, PINEAPPLE SOFTWARE CORPORATION, USA. Phones: 0013232711619 E-mail ID: [hrd.usa@ pineapplecorpusa.com](mailto:hrd.usa@pineapplecorpusa.com)
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* Ms.Neha Sharma, HR Manager, PINEAPPLE SOFTWARE CORP, INDIA MobNo[:8186083386,hrd.india@pineapplecorpusa.com,](mailto:hrd.india@pineapplecorpusa.com) [neha.sharma@pineapplecorpusa.com.](mailto:neha.sharma@pineapplecorpusa.com)