

Shruti Jha

Business Analyst

Personal Info

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Date of birth

14 July 1989

LinkedIn

<https://www.linkedin.com/in/shruti-jha-0290689a/>

Skills

- Visual Paradigm Modeler
UML , BPMN
- Fitness for Test Scenarios
- Operating Systems
: Windows 10, Windows 7
Linux
- Programming Language
: JAVA , C#
- Scripting Language
: Python
- Automation tools
: Selenium with Java ,
Jenkins, Git, SVN
- Database
: MySQL

Experienced Business Analyst with 8+ years at delivering quality system requirement documentation ahead of tight deadlines. Business process mapping and end-user testing expertise.

Work History

June 2019 -
Current

Business Analyst

Eurofins Scientific, Bangalore, Karnataka

- Working in Agile software development in scrum methodology
- Working on the business process diagram and understand the business process document.
- Work with business uses to Design and develop **domain model for the application development using UML diagrams**
- Working with **business users to understand the requirements** and the elaborating them in user stories.
- Performing **functional and sanity testing** of the application developed so as to certify the product for **User Acceptance Testing** .
- Understand the **implementation timeline and cost** to provide the best insight to the PO and help in prioritizing the user stories
- Drafting **User Stories and User Requirements** based on discussion with PO and business users
- Create functional implementation document along with mockups (FitNesse tool) required for the user story implementation.
- Create and HTTP RestFul web service level requirements for the development of web end points.
- Participate in SCRUM ceremonies and provide valuable inputs.
- Creating presentations for business understanding of the application and project overview.
- Work with testing team in test scenario review and providing feedback on test cases written by them.
- Bug Analysis and approving bugs and prioritizing it on the basis of severity/priority
- Travel onsite to work with business directly and to understand their lab requirements more closely.

June 2017 -
June 2019

QA Test Lead

Eurofins Scientific, Bangalore, Karnataka

- Write the test plan for the project including the accessibility test plan.
- Lead test activities and assisted with test planning and enhancing test coverage, DTO's Creation and Response Validation Validate feedback, response time, error code.

- Bug Tracking Tools
: JIRA, Salesforce, Version one, TFS /MTM
- Cloud Services
: Amazon Web Services (AWS) with Dev ops
- Eliciting Requirements
- Requirement Prioritization
- Data Modeling
- Documentation Tools:

MS Visio, MS Excel, MS word
- Tableau
- Mind Mapping

- Created and maintained test cases, exploratory charters, test scripts and test traceability.
- Involved in testing complete application broadly in categories like GUI, functionality, Load, Compatibility, Software Installation Test, Usability, Accessibility and backend i.e DB.
- Tested software to ensure proper operation and freedom from defects. Raising the spotted bugs. Involved in testing BA bugs. Able to validate xml and json body using json parser.
- Documented and resolved problems. Recommended improvement, Involved in conducting internal audit for cross Projects and creating compliance report
- Expertise in defect management life cycle, analysis monitoring, retesting of defects and execution of test plan details.
- Involved in Client communication/Interaction on weekly basis
- Proficient in defining Test Strategies, Test Planning, Test case development, Test data preparation, Test case execution and Defect analysis execution with exhaustive understanding of testing terminologies & QA activities
- Handling Prod tickets and involved in doing RCA for defects raised in UAT/PROD
- Involved in providing Application Walkthrough and Business Walkthrough to user

June 2015 –
June 2017

Senior Quality Assurance Engineer

Eurofins Scientific, Bangalore, Karnataka

- Write the test plan for the project including the accessibility test plan.
- API validation test with JSON. Testing consumer and Provider PBI's. Able to use all web methods like GET, PUT, POST, DELETE etc for Service Automation.
- Lead test activities and assisted with test planning and enhancing test coverage, DTO's Creation and Response Validation Validate feedback, response time, error code.
- Created and maintained test cases, exploratory charters, test scripts and test traceability.
- Involved in testing complete application broadly in categories like GUI, functionality, Load, Compatibility, Software Installation Test, Usability, Accessibility and backend i.e DB.
- Tested software to ensure proper operation and freedom from defects. Raising the spotted bugs. Involved in testing BA bugs. Able to validate xml and json body using json parser. Documented and resolved problems. Recommended improvement, Involved in conducting internal audit for cross Projects and creating compliance report .

April 2013 –
June 2015

Test Automation Engineer

IG Group, Bangaluru, Karnataka

- Since IG has 50+ plus account opening form we have develop the automation framework with Data Driven development framework it reads the Data from Excel and fill up the form
- Automated Pure Deal in Page Object Model framework approach
- Locating the elements from browser, Reporting, Raising bugs, debugging the errors.
- Selecting Test Cases for Automation, Selenium Environment Setup, Inspect Elements / Objects, Creating Test Cases using Element Locators and Selenium Web Driver Commands
- Grouping Test cases, Prioritizing Test Cases, Executing Test Batches and generating Test Reports using TestNG
- Data Driven Testing, Cross Browser Testing, and Database Testing. Analyzing the Test Results and Reporting Defects

Awards

Aug 2018

Eurofins IT Solutions India Pvt. Ltd.
Star Performer Award

Certifications

July 2014

ISTQB - Foundation Level

Education

Aug 2007 -
July 2011

Rajiv Gandhi Proudtyogiki Vishwavidyalaya, Bhopal