MITHUN KUMAR.B

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Email: mithun.mithunkumar20@gmail.com

OBJECTIVIE

Seeking an opportunity to utilize my skills & abilities in your organization, which will help me to expand my knowledge fully & realize my potential to work in a challenging & Creative environment.

SYNOPSIS

- ⇨ SFDC Configurations/Customizations – User Interface, Page Layouts, Tabs, Custom fields, Custom objects, Validation Rules, Triggers, etc.
- ⇨ Hands on experience in SFDC related technologies such as **Apex, Lightning, Visual Force.**
- ⇨ Extensive experience over creating **workflows, approval processes, validation rules and sharing & security rules, Flows.**
- ⇨ Working knowledge in generating **Reports, Dashboards,** customized reports and analyzing the data in SalesForce.
- ⇨ Experienced in **development** and **administration** projects on Salesforce.com platform.
- ⇨ Data Load for SFDC Standard objects and Custom objects
- ⇨ Used different data tools – **Apex Data Loader, Work Bench, Import Wizard, Translation WorkBench** etc.
- ⇨ Experience in managing full sandbox , developer sandbox and Partial Data sandbox.
- ⇨ Proficient in **Data Migration** from Traditional Applications to SalesForce Using **Data Loader**.
- ⇨ Ability to communicate and interact with all levels of management, client, developers, staff and support.
- ⇨ Consistently exceeded organizational expectations with exceptional planning, and analytical skills and the ability to work in cross-cultural and multi-ethnic environments.

TECHNICAL SKILLS

Salesforce.com	: Salesforce Lightning, Apex Language, Apex Classes/Controllers, Apex Triggers, SOQL, SOSL, Visualforce Pages/Components, Apex Web Services, Workflow & Approvals, Dashboards, Case Management.
Tools&Technologies	: Force.com, Force.com Explorer, Force.com Data Loader,Force.com Platform (Sandbox, and Production). DeploymentTools: GIT, Copado Service Tools: Service Now
Office Tools	: MS Excel, MS Word, MS PowerPoint, MS Outlook, SAP packages

Languages : Apex, Visual force

EDUCATIONAL QUALIFICATIONS

Name of course /degree	University/Board	Specialization	Year Pass Out	Aggregate
B-Tech	KSOU	Mechanical Engineering	2015	80.46%
Diploma	APS polytechnic	Mechanical Engineering	2008	61.5%
10th	St.Xavier's boys high school	Karnataka State Syllabus	2005	77.60%

CERTIFICATIONS/TRAININGS

- **Salesforcce Certified Advanced Administrator**
- **Salesforce.com 201 Administrator Certification**

PROFESSIONAL EXPERIENCE

- Working as a Consultant in Virtusa Consulting Services Pvt Ltd from Jan-2022 to till Date
- Worked as a Testing Engineer in Lejara Global IT Solutions Pvt Ltd from September-2016 to December 2021
- Worked as a Quality Engineer in Radiall India Pvt Ltd from November-2013 to April 2016
- Worked as a Quality Engineer in Radiall India Pvt Ltd from June-2008 to March-2012

Consultant
Virtusa Consulting Services Pvt Ltv (Jan 2022 -Till Date)

Roles and Responsibilities

Current Role : Consultant

Role Responsibilities

⇨ SFDC Configurations/Customizations – User Interface, Page Layouts, Tabs, Custom fields, Custom objects, Validation Rules, Triggers etc.
⇨ Extensive experience in creating Lightning app builder, Application, Components
⇨ Hands on experience in SFDC related technologies such as Apex, Visual Force.
⇨ Extensive experience over creating workflows, approval processes, validation rules and sharing & security rules.
⇨ Working knowledge in generating Reports, Dashboards, customized reports and analyzing the data in SalesForce.
⇨ Experienced in administration projects on Salesforce.com platform.
⇨ Data Load for SFDC Standard objects and Custom objects
⇨ Used different data tools – Apex Data Loader and Work Bench.
⇨ Experience in managing full sandbox, developer sandbox and Partial Data sandbox.
⇨ Experienced in both Lightning and classic of salesforce functionalities.
⇨ Ability to communicate and interact with all levels of management, client, developers, staff and support.
⇨ Consistently exceeded organizational expectations with appexceptional planning, and analytical skills and the ability to work in cross-cultural and multi-ethnic environments.

⇨ Experience in Deployment activities on GIT, COPADO.

PROJECTS EXECUTED

Customer/Application	**Eltin Application**
Role	Consultant
Technical Skills	Salesforce.com Configuration & Customization
Description	This Application includes Product, Account, opportunities, based on the region customer declarations, allow the Customers to declare the internal tool, invoice, license billing tools etc

Testing Engineer
Lejara Global IT Solution Pvt Ltd (September 2016 to December 2021)

Role Responsibilities

⇨ Understanding the application thoroughly with help of CRS (Customer Requirement Specification) document.
⇨ Performed functional testing, Integration testing, system Testing.
⇨ Written Test Cases for the application.
⇨ Participated in reviewing of test cases.
⇨ Involved in logging defects using Defect tracking tools (Bugzilla)

PROJECTS EXECUTED

Customer/Application	Health Care Business Solution Application
Role	Testing Engineer
Technical Skills	Salesforce.com
Description	This Application processes the smooth functioning of the health care management system. It gives all the information in a single document for each entity dealing with Patient Registration, Scheduling, treatment and Billing. Interconnecting this whole system to a single web application is a huge task & and it has to go through various testing phases like testing of member system (Enroll, reinstate, terminate a member), claims system (enter and process claims for member as well as dependent) and Billing system (verify whether payment is done for valid amount & feed them in respective records) etc.

Role Responsibilities

⇨ Understanding the application thoroughly with help of CRS (Customer Requirement Specification) document.
⇨ Written Test Cases for the application
⇨ Performed smoke testing functional testing, .

- ⇨ Reporting defect using defect tracking tool.
- ⇨ Worked with cucumber frame work using selenium web driver
- ⇨ Developed properties file to store xpaths of the object
- ⇨ Reading data from excel files by using POI API
- ⇨ Preparing and updating STCM

PROJECTS EXECUTED

Customer/Application	Datamart 2.1
Role	Testing Engineer
Environment	Web Application
Description	Datamart 2.1 is CRM application, helps to manage the customer information along with billing & reporting. Reporting is generated for the sales department monthly & annually. It also enables Notification feature for important reminders for the customers. This application also enables Customer support though live chat & voice support.

Quality Engineer
Radiall India (P) Ltd (November-2013 - April 2016)

Role Responsibilities

- ⇨ As FAI incharge.
- ⇨ Finished good inspection (Products like all types of fiber optic connectors, Fiber optic cable assemblies, fiber optic harness assembly used for communication and RF cable assemblies).
- ⇨ New product Qualification.
- ⇨ Conducting internal process audits.
- ⇨ Customer complaint analysis and interacting with customers.
- ⇨ JSS connector qualification.
- ⇨ Calibration.
- ⇨ Process quality inspections.
- ⇨ First part approval report preparation.
- ⇨ PDI(Pre dispatch inspection) coordination

Quality Engineer
Radiall India (P) Ltd (June-2008 - March 2012)

Role Responsibilities

- ⇨ Process quality inspections.
- ⇨ Finished good inspection (Products like all types of fiber optic connectors, Fiber optic cable Assemblies, fiber optic harness assembly used for communication and RF cable assemblies).
- ⇨ First article inspections
- ⇨ New product qualification.

PERSONAL INFORMATION

Date of Birth   :   2nd March 1988
Marital Status :   Married
Nationality   :   Indian
Address   :   Bangalore, India
Passport   :   Available
Pancard   :   BOJPK7450Q

DECLARATION

I do hereby declare that the above statements are correct and true to the best of my knowledge.

Place: **Bangalore**   (**MITHUN KUMAR.B**)