Bhargav Ramesh

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# Objective

Seeking position in the areas of **Salesforce** **Development** in Software Technology Industry which will allow me to grow my knowledge efficiently, technical and interpersonal skills and also help to advance my career and growth of the Company.

# Education & Certifications

· Completed **Masters of Computer Application** from Dayananda Sagar College Of Engineering in June 2017 with an Aggregate of 75%.

· Certified **Salesforce Administration 201** certification.

· Certified **Salesforce PD1** certification.

· Certified **Copado Administrator** certification.

# Professional Summary

· Having 3 years of Professional IT Experience in related to Salesforce CRM Tool and Good knowledge in configuration, development, administration in Salesforce Platform.

· Strong knowledge and experience in SFDC Configuration (Quick Actions, Page layout customization, Formula fields, Validation rules, Custom fields and objects).

· Having Good knowledge in Visual Force Pages, APEX Controllers, Triggers.

· Experienced in writing Test Classes and generating Code Coverage for the customizations performed. Manual Testing including requirements analysis, Test Planning, Test Case Preparation, test Case Execution, Defect Reporting, Regression Testing.

· Ability to understand complex business processes and Exposed to problem solving and trouble shooting.

· Expert in analyzing and assessing business requirements and mapping these to the capabilities of the SalesForce.com application

· Supported Veeva Vault Application, .

· Good knowledge on Salesforce Field Service Lightning.

# Technical Skills

· **CRM** : Salesforce

· **Programming Languages**: APEX, Python ,HTML,CSS

· **Databases**: SQL

· **IDE**: Visual Studio, Apex Data Loader, Eclipse Force.com Ide

# Work Experience

· Working as an Application Development Analyst (Level 11) for **Accenture Solutions and Pvt Limited**, Bangalore since Jan 2018 and current.

# Project details

**Project Name** : **Merck (Life Science) CRM Application**

Role : Developer, Administrator

Technologies : Apex Data Loader, Visual Force Pages, Apex

CRM : Salesforce.com

**Description**:

Merck Life science consolidates product orders from hundreds of manufacturers into Pharmacy-specific deliveries for retail, hospital customers. Maintains daily management of logistics, inventory and administrative activities using Salesforce CRM. Salesforce Org has been built to manage the business process of the company right from product development to the shipment of the developed products

**Responsibilities**:

· Performed detailed analysis of business and technical requirements and designed the solution by customizing various standard objects of **Salesforce.com** (SFDC).

· Defined lookup and master-detail relationships on the objects and created junction objects to establish connectivity among objects.

· Created page layouts, templates, custom links, related lists, picklists, workflows, process builder and other components on a record detail and edit pages.

· Worked on Formula fields, Validation rules, Custom fields and objects.

· Worked with data import, export and delete operations using Apex data loader and Work bench for bulk data.

·· Successfully Automated the User Creation and Deactivation Process in the Salesforce application.

· Worked on the customizations like Triggers, Batch jobs and Visual force Pages to achieve the Business requirements and satisfy Clients and Business.

· Involved in solving the issues related to salesforce.

**Project Name** : **Marriott International**

Role : Salesforce Developer

Technologies : Salesforce

Tools : Visual Studio, Postman

**Description**:

Marriott International is a hospitality Project. Salesforce Org has been built to manage the business process of the company right from hotel bookings to the maintenance of the customer details. We have customized the application as per the client business Process and implemented the same.

**Responsibilities:**

* Responsible for understanding business requirements and functional requirements and created Custom Objects and fields and Implemented pick lists, dependent pick lists, Lookups and Master detail relationships, formula fields to the custom objects.
* Designed and deployed Custom tabs, validation rules, Approval Processes and Workflows for automating business logic. Created workflow rules and defined related tasks, time triggered tasks, email alerts, filed updates to implement business logic. Created templates, page layouts and defined approval actions on them to automate the process. Worked on Apex Classes and Apex Triggers for various functional needs in the application.
* Having good work experience in Reports and Dashboards.
* Had Regular Interactions with the clients to gather the requirements and documented the requirements.

**Personal Details:**

**Name** : Bhargav Ramesh

**Date Of Birth** : 08/05/1993

**Marital Status :** Single

**Nationality :** Indian

**Languages :** English, Kannada , Hindi

**Declaration:**

I hereby declare that the information furnished above is true to the best of my knowledge and belie

Yours Sincerely

**(Bhargav Ramesh)**

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