



Hyderabad,  
Telangana



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## TRAINING & CERTIFICATIONS

- Business Management  
Indian Institute of Management  
Kozhikode, completed by 2020
- Project Management Professional  
Project Management Institute,  
2017
- Certified Scrum Master  
Scrum Alliance, 2019

## SKILLS

- **Project Management**
- **Scrum Master**
- **QA Functional**
- **Automation UFT/Selenium**
- **QA Test Plan & Strategy**
- **Team Management  
and Leadership**
- **Agile Methodology**

## COMPUTER PROFICIENCY

Mac	● ● ● ●
Windows	● ● ● ●
GIT	● ● ● ●
Radar	● ● ● ●
QC	● ● ● ●
Selenium	● ● ● ●
UFT	● ● ● ●
Eclipse	● ● ● ●
MS Office	● ● ● ●
JIRA	● ● ● ●

# INIT PODDAR

## QA Specialist



### PROFILE • ABOUT ME

- Expertise in Managing/Delivering projects with team spread across geographic locations and working in an Onsite/Offshore Delivery Model
- Experience of core agile principles of collaboration, prioritization, team accountability and visibility.
- Experience in creating estimates for sales pursuit for new client engagement.
- Led transformational programs in identifying strategic initiatives that help Client's business achieve their transformational goals
- Led end-to-end testing engagement from vendor take over, initiation, execution and project closure and vendor transition (for production support).
- Extensive experience in analysis of test results, defect resolution trends, application readiness, preparation of executive level reports and presentations.
- Experience in working with QA tools like QC/ALM, QTP/UFT, Selenium
- Have working experience in QTP, Selenium framework
- Expertise in managing Risks, Schedules, Cost, Time, Scope
- Expertise work, resource planning.
- Worked on various tools like – JIRA, Remedy, ServiceNow, Visual
- SourceSafe, TestNG, Jenkins
- Excellent leadership, Communication and Stakeholder Communication skills with a direct client facing role of more than 4 years at onshore.
- Worked on various domains - Ecommerce, Insurance, Wealth Management, Healthcare, MLM
- Various technology experience – GIS, SAP Hybris, FSC, EPIC



### CAREER HIGHLIGHTS

- Managed and led delivery projects of 10M USD
- Led Sales pursuit for new client engagements
- Trained and Mentored 25+ practitioners on PMP concepts
- Practised Scrum agile methodologies across organization
- Led QA teams of more than 20 team members
- Developed 1000+ automation test scripts using UFT tool

## LANGUAGES

English  
Hindi  
Telugu  
Assamese  
Bengali



## PERSONAL INTERESTS

Sports  
Crafting  
Blogging  
Reading



## PERSONAL INFORMATION

**Gender**  
Male  
**Marital Status**  
Married  
**Nationality**  
India  
**Passport**  
M3545389



## WORK EXPERIENCE

Deloitte Consulting  
**QA Manager**  
Hyderabad, Telangana

April 2011  
- Current

Project the QA work estimations based on the SOW for different client engagements  
Provide the QA strategies, QA processes to clients in sales pursuits proposals.  
Work with leadership to build the Testing capabilities for the organization.  
Build the QA team with multiple set of skills – Manual Tester, Automation Tester, Integration Tester, Performance Tester  
Build the team for understanding the end to end business scenarios and provide coverage for testing  
Build the overall test strategy for the projects  
Provide the regular project updates to senior leadership and client stakeholders.  
Mentor the team on agile methodologies  
As a Delivery Manager do the overall planning for the different release based on the SOW and delivery timelines.  
Work with Onshore counterparts to get the user stories groomed and signed off by the POs and plan the sprint based on the deliverable and team size.  
Highlight risks proactively to the leadership and provide regular Project Designing and creating Automation Frameworks in Selenium

Hexagon  
**Software Engineer**  
Hyderabad, Telangana

November 2004  
- April 2011

- Involved in designing Automation Framework using QTP
- Involved in creating/reviewing the Regression Testing suite.
- Lead the Migration of Project from TD to QC
- Execution of Stabilization ATP Test suite on every product builds.
- Maintenance of Win runner based automated tests for Stabilization testing of the product.
- Writing PVTs (Manual Test scripts) for new product enhancements.
- Preparing Functional Test Plan for add/change in functionality.
- Reporting weekly status of team to Project Manager.
- Review of automated QTP tests developed by other team members.
- Review of Design documents.
- Providing assistance to team members on technical issues.
- Mentoring new joiners.
- Regular communication with HP team for issues related to QTP, QCInvolved in designing Automation Framework using QTP



## EDUCATION

**High School**  
Nagaon Mission High School  
Nagaon, Assam

Completed  
August 1996

**Electrical, Bachelor Of Engineering /  
Bachelor Of Technology**  
Jorhat Engineering College  
Jorhat, Assam

Graduated  
November 2002



## ENGINEERING/TECHNOLOGY

**Languages** – VB.NET ●●●● Java ●●●●  
**Database** – Oracle ●●●●  
**CMS** – Magento ●●●●  
**Development Tools** – GIT ●●●● JIRA ●●●●  
Eclipse ●●●●

## PROJECTS

**Project**                                      **Apple Phoenix -Ecommerce**  
**Period:**                                      December 2019 - Current  
**Role:**    QA Manager

Apple Phoenix - Implementation of SAP Hybris for B2B ecommerce portal

Key Role and Responsibilities:

- Build the QA team with multiple set of skills – Manual Tester, Automation Tester, Integration Tester, Performance Tester
- Build the overall test strategy for the project by working with client stakeholders
- Work with Scrum master and Business Analyst to plan the sprint work and highlight any risks for overall QA plan.
- Work with the Client Leadership in providing details on the regular testing updates and provide support to the client UAT team

**Project**                                      **Bank Of America - Wealth Management**  
**Period:**                                      January 2019 - December 2019  
**Role:**    Delivery Manager

Bank of America - Migration of existing legacy CRM system to Salesforce system.

- Responsible for end to end project delivery
- Do the overall planning for the different release based on the SOW and delivery timelines.
- Build the team with the right skill set based on the deliverables.
- Manage the daily work and the team collaboration.
- Work with Onshore counterparts to get the user stories groomed and signed off by the POs and plan the sprint based on the deliverable and team size.
- Highlight risks proactively to the leadership and provide regular Project Reports to all the stakeholders.

**Project**                                      **Isagenix -MLM**  
**Period:**                                      April 2018 - January 2019  
**Role:**    QA Manager

Isagenix MLM - Develop a new MLM platform using SAP Hybris solution

Key Role and Responsibilities:

- Build the overall test strategy for the project by working with client stakeholders
- Work with Scrum master and Business Analyst to plan the sprint work and highlight any risks for overall QA plan
- Work with Automation team to setup automation framework
- Work with the Client Leadership in providing details on the regular testing updates and provide support to the client UAT team
- Responsible for performance evaluation for all the QA team members

**Project**                                      **Anthem - Insurance**  
**Period:**                                      June 2017 - March 2018  
**Role:**    Scrum Master

- Coordinate with product owners to keep the product backlogs groomed.
- Facilitate sprint planning, review and retrospective events at the team level
- Publish committed sprint objectives to the Scrum team
- Providing all support to the team using servant leadership style and leading by examples
- Guiding and coaching the scrum team on how to get most out of selforganization
- Identify and escalates impediments. Interface with other team, support functions to resolve any impediments
- Encourage Architect and team collaboration
- Communicate sprint status to stakeholders

- Project** **CHI -EPIC**  
Period: January 2016 - May 2017  
Role: QA Lead
- Manage and lead the QA activities for all the client deliverables and coordinate with offshore QA team of size 20 on global delivery model
  - Lead the QA team to support and implement the upgraded version of the EMR solution.
- Project** **State Of Rhode Island - Insurance**  
Period: February 2014 - December 2016  
Role: Functional Lead
- Create SQL scripts to update the customer data in order to rectify the information in the system.
  - Works closely with the development team to help identify risks, quality issues, and potential software limitations throughout the software development life cycle.
  - Streamline and co-ordinate client expectations for Health Insurance enrollment issue resolutions, and prioritize issue resolution
  - To Mentor and provide constant guidance to the team members to enhance skills and to help the team to leverage the functional knowledge
- Project** **Toms Shoes - Ecommerce**  
Period: April 2011 - December 2013  
Role: QA Lead
- Toms Shoes - Ecommerce - Magento implementation project
  - Manage and perform all the QA related activities
  - Manual Testing of different functionality/CRs of the product.
  - Creating and managing automation suite using Selenium WebDriver, Maven.
  - Execution of Smoke and Regression Test suite on every release cycles.
- Project** **GTechnology - GIS**  
Period: November 2004 - March 2011  
Role: QA Engineer
- Involved in designing Automation Framework using QTP
  - Involved in creating/reviewing the Regression Testing suite
  - Execution of Stabilization ATP Test suite on every product builds
  - Maintenance of Win runner based automated tests for Stabilization testing of the product
  - Preparing Functional Test Plan for add/change in functionality
  - Reporting weekly status of team to Project Manager