**Name: Shohini Paul**

M: +91 9916545644

Mailto: shohinipaul31@gmail.com

Objective

* To pursue a career in Project Management
* A client facing engagement would be the preferred choice, with the challenges aforementioned, and with my experience of working with diverse clients
* Total Experience – 10 Years
* Quality Assurance work stream in Retail, Manufacturing and Financial Services across multiple applications.

Roles and Responsibilities

Current Role: Senior Technical Specialist.

Role Responsibilities

* Requirement Analysis
* Test Document Preparation (Test Case, Test Scenario, Traceability Matrix, Test Result Document, Test Plan and Test Summary Report)
* Defect Management
* Status reporting to the Product Manager
* Involved in Defect Triage Meetings
* Good Knowledge and work experience in Agile methodology (SAFe scaled agile framework, Scrum and Kanban)
* Scrum Master to facilitate the Agile methodology in team.Drive the daily scrum meeting and overcome challenges & bottlenecks to ensure deliverable on time.
* Create Project Test Plan and effort Estimation.
* Work experience as a single point of contact for the functional Epics.
* Strong customer connects and Global interaction across multiple Regions (Europe and NA)

Technical Skills

|  |  |
| --- | --- |
| **Software** | * Windows 2000 * Windows XP, PL/SQL |
| **Tools** | * HP ALM * JIRA * Bugzilla * VSS * SVN * TestRail * VPN * CMS * Jenkins * Confluence * Balsamiq * MS Visio * MS Office |
| **Methods** | * Waterfall * Agile SAFe * Agile Kanban * Agile Scrum * Wireframing * OKR Mapping |
| **Domain Experience** | * Retail * Manufacturing * Banking/Financial Services * Ecommerce * Telecomm(**LAN, WAN, VLAN, L2 switch and routers knowledge)** |

Additional Details

* Strong communication skills
* Strong capability for customer Connect

Experience Summary

|  |  |
| --- | --- |
| **Company** | Softtek India Pvt Ltd |
| **Customer** | Techstyle fashion group |
| **Role** | Senior Technical Specialist |
| **Period** | Current |
| **Technical Skills** | Microsoft Excel, Power Point, Webex, VPN, Slack |
| **Achievement** | * Senior Technical specialist/Scrum master responsible for driving the daily scrum calls * Responsible for weekly status reports * Co-ordinate between the Product Mangers from North America and Europe region to understand the new requirement and get it implemented in the team. * Preparation and execution of Test cases in TestRail * Defect management in JIRA * Involved in Daily Status call * Experience in working as an individual contributor in handling functional Epics * RPA Automation using selenium with python language. |
| **Description** | Responsible for Requirement Analysis and End-To-End Testing of Functional Epics for Ecommerce Global Fashion Brand Techstyle Fashion group |

|  |  |
| --- | --- |
| **Customer** | Shell India Markets Private LTD |
| **Role** | Senior Test Consultant |
| **Period** | 29/6/2018 to 14/6/ 2019 |
| **Technical Skills** | Microsoft Excel, Power Point, Webex |
| **Achievement** | * Preparation and execution of Test cases in HP ALM * Defect management in HP ALM * Involved in Daily Scrum call * Experience in working as an individual contributor in handling functional Epics within the simplification workstream. * Interaction with Front office, Backoffice and controller Business Users * Total Numbers of Test cases executed 1000 * Total Number of Defects logged is 150 |
| **Description** | Responsible for End-To-End Testing of Functional Epics for The Quantum 6 Upgrade project. The key driver of the project is to upgrade Shell’s core Treasury Management System FIS Quantum. The Treasury application landscape is simplified to align with Shell’s strategy around standardisation and simplification to closer alignment to market standards. The Project is driven from London and Bangalore. |

|  |  |
| --- | --- |
| **Company** | CGI Group |
| **Customer** | Op Pohjola |
| **Role** | Senior Test Analyst |
| **Period** | 24/8/2015 to 10/5/2017 – 1 year 11 Months |
| **Technical Skills** | HP-ALM 12, JIRA, Webex , Power Point |
| **Achievement** | * Creating user stories in JIRA based on the inputs gathered in the PI planning meetings. * Preparation of Test cases and Test Results Document. * Defect Management in HP ALM. * Presenting the weekly status report to the client on weekly basis. * Coordinating between the development Team as well as the client to provide defect free deliverable on time. * Effort estimation to complete the entire deliverable on time. * Involved in different types of Testing-System Testing, Integration Testing, Regression testing, Smoke testing, Sanity Testing * Total Numbers of Test cases executed 1500 * Total Number of Defects logged is 300 |
| **Description** | TAJU is a non-life insurance project which caters to automobile insurance and forest insurance using Agile methodology. OP Pohjola is financial company in Finland |

|  |  |
| --- | --- |
| **Company** | HCL Technologies |
| **Customer** | Great American Insurance |
| **Role** | Senior Test Engineer |
| **Period** | 3/7/2014 to 27/5/2015-11 months |
| **Technical Skills** | HP ALM |
| **Achievement** | * Requirement Analysis from Business Requirement Document * Preparation and execution of Test cases in HP ALM * Defect management in HP ALM * Preparation of Weekly Test Summary Report * Daily status call with End Client |
| **Project Description** | Electronic Claims File (ECF) management allows the claims department to streamline claim processing and enhance efficiency by centralizing access to files and reducing the  duplication of information. |

|  |  |
| --- | --- |
| **Company** | Wipro Technologies |
| **Customer** | State Street |
| **Role** | Senior Project Engineer |
| **Period** | 25/3/2014 to 2/7/2014-3 months |
| **Technical Skills** | HP ALM |
| **Achievement** | * Requirement Analysis from Business Requirement Document * Preparation and execution of Test cases in HP ALM * Defect management in HP ALM * Preparation of Traceability Matrix * Preparation of Test Plan * Preparation of Test Metrics * Weekly status calls with the project Manager |
| **Description** | ESF is called enterprise street to provide the roles & entitlement to the user for to access of the different applications either as ADMIN or Self-service. Where it contains a central database for all its user details, Applications and data related to the applications. It is a security project in which user identity management and proper authentication mechanism are incorporated. Different User from different business units gets access to the respective domain application and there should not be any overlapping or loophole in access management.  Electronic Claims File (ECF) management allows the claims department to streamline claim processing and enhance efficiency by centralizing access to files and reducing the duplication of information. |

|  |  |
| --- | --- |
| **Customer** | Lexmark International |
| **Role** | Project Engineer |
| **Period** | 31/1/2014 to 22/3/2014- 1 year 2 months |
| **Technical Skills** | HP ALM |
| **Achievement** | * Requirement Analysis from the Use Case Document * Preparation and execution of Test cases in HP ALM * Defect management in HP ALM * Preparation of Test Scenario Document using the Use case Document * Preparation of Test Matrix * Preparation of Test Metrics * Mentoring of new Associates on working on the project * Status call and co-ordination with Test Manager on Day to Day Testing Activities * Involved in Web Testing and browser compatibility Testing |
| **Description** | Lexmark is a North America based manufacturing company under private ownership, holding a dominant position in manufacturing printers and providing the services for its maintenance. Testing web application in Lexmark International Project under the domain of Product Lifecycle Management (PLM). |

|  |  |
| --- | --- |
| **Customer** | American Bureau of shipping (Retail and Logistics Domain) |
| **Role** | Project Engineer |
| **Period** | 29/1/2010 to 30/12/2013-3 years 10 months |
| **Technical Skills** | Bugzilla, VSS |
| **Achievement** | * Requirement Analysis from the Business Requirement Document * Preparation and execution of Test cases * Used Boundary Value Analysis and Equivalence PartitioningTest Case Design Technique * Test Case Review * Defect management in Bugzilla * Mentoring of new Associates on working on the project * Status call and co-ordination with Test Manager on Day to Day Testing Activities * Involved in different types of Testing-System Testing, Integration Testing, Regression testing, Smoke testing, Sanity Testing * Reproduce the error in older version of the software and prepared impact analysis. * Prepared and executed SQL scripts for data validation to test replication process. * Preparation of automation test scripts to automate the manual regression test suit. * Ensured consistent configuration management using all project related document in VSS. |
| **Project Description** | The American bureau of shipping (ABS) is a classification society, with a mission to promote the security of life, property and the natural environment, primarily through the development and verification of standards for the design, construction and operational maintenance of marine-related facilities. Working on nautical system software of ABS. ABS Nautical systems, Provider of integrated fleet management software, announced the release of n-tier enterprise version, an upgraded version of the NS5 suite of fleet management software modules. Based on customer feedback and insights, this version incorporates more than 130 new functionalities and modifications. |

Experience Details

|  |  |
| --- | --- |
| **Total Experience** | 10 years |

Competency Details

|  |  |
| --- | --- |
| **Competency Area** | **Proficiency** |
| **Functional Testing** | **Advanced** |
| **Agile** | **Advanced** |
| **SQL Queries** | **Intermediate** |
| **Selenium** | **Advance** |
| **Unix Commands** | **Intermediate** |
| **RPA with Python Language** | **Intermediate** |

Passport Details

|  |  |  |  |
| --- | --- | --- | --- |
| **Passport Number** | **Date of Issue** | **Expiry Date** | **Place of Issue** |
| **T3603516** | **27/2/2019** | **26/2/2029** | **Bangalore** |

Education Summary

|  |  |  |
| --- | --- | --- |
| **Qualification** | **Subject** | **Percentage/Grade** |
| B.Tech | **Electrical and Electronics Engineering** | **76%** |
| Higher Secondary | **CBSE(Science)** | **71 %** |
| Companies Associated | **Wipro Technologies**  **HCL Technologies**  **CGI GROUP**  **AO HR client (Shell India markets ltd)**  **Softtek India Pvt Ltd** |  |