VIJAYABHARATHI VIRUTHAGIRI
Email: vijayabharathi897@gmail.com
Mobile: +91-7397154753 || LinkedIn: https://www.linkedin.com/in/vijayabharathi-eee/

A service-oriented IT professional with 2.5 years of experience in Middleware administration and production support 24/7. Core competencies include maintenance and troubleshooting of web and application servers, working with clients and partners in a meaningful capacity, training on multiple technologies and tools include DevOps, RPA and AWS. Handle tasks with accuracy and efficiency.

ACADEMIC QUALIFICATION

SRM Valliammai Engineering College   **August 2014 – May 2018**
Bachelor of Engineering (B.E) specialized in Electrical and Electronics.   **GPA – 7.44**

PROFESSIONAL EXPERIENCE

NTT DATA., Bengaluru, India.   **November 2018 - Present**
Role: Middleware Administrator for NTT's Client – Hilton Worldwide / Designation: Software Development Senior Associate
- Currently report to client from hospitality industry and maintain multiple middleware applications.
- Administered Oracle WebLogic 12c server and Apache Tomcat server on Windows and Unix.
- Configured, maintained and troubleshot issues for application servers (WebLogic, Apache Tomcat) and web server (Internet Information Services – IIS).
- Deployed and troubleshot nearly 20+ web/enterprise applications and ensured 100% success rate among validation.
- Handled security issues by installing and upgrading SSL Certs for nearly 50 client web/app server.
- Successfully migrated 20+ applications from Oracle WebLogic 12c to Apache Tomcat 9.0.2 running on Java 1.8.
- Facilitated Root Cause Analysis (RCA) on critical incidents and prevented the replication of problems and known errors.
- Developed and ran scheduled jobs like Cronjobs.
- Implemented process flow for Application Infrastructure Request, Change Request, and Incident Request.
- Interacted with customers to solve their problems regarding issues related to specific application URL's.
- Collaborated with clients and partners to ensure successful deployment of applications and received positive feedbacks upon validation.
- Performed timely escalation of critical production incidents and proactively identified patterns of recurring incidents to improve service stability.
- Worked under Standard Operating Procedure (SOP) framework and responded to incidents consistently meeting SLAs.
- Provided 24/7 On-Call support on production environments including weekends and during holidays based on request.
- Collaborated & built effective relationships with cross-functional teams to ensure strong management, cross-team dependencies and priorities.
- **Platform support services:**
  Currently assisting platform support for middleware applications involved in various projects under the common umbrella "One NTT"

Tools Used:
- **Operating systems:** Windows, UNIX/Linux.
- **Databases:** SQL, MongoDB.
- **Devops:** GIT, Ansible, Jenkins.
- **Web/Application Servers:** Oracle WebLogic 12c Server, Apache Tomcat 9.0.2, IIS.
- **Languages:** Core Java (JVM, OOPS, Collection Framework, Multithreading, Exception Handling, Serialization, Garbage Collection and Memory Management).
- **Scripting Languages:** Shell Scripting (UNIX - Bash).
- **ITSM/Ticketing Tool:** ServiceNow.
- **RPA Tool:** Automation Anywhere.
- **Cloud Technology:** Amazon Web Services (AWS) – ECS, EKS, RDS.
- **Networking Protocols:** SSH, TCP/IP, HTTPS, RDP.
- Basic knowledge of **Informatica MDM.**

Database:
- Active and registered MongoDB member.
- Undergoing MongoDB Database Certification training and will be taking the exam in June 2021.

ACCOLADES

Certifications:
- NTT DATA certified DevOps Professional – 2019.
- Automation Anywhere Certified Advanced RPA Professional – 2020.
- Knowledge of ITIL v4 Foundation principles.

Gallup Strengths: Restorative, Responsibility, Discipline, Team work/Collaboration, Conflict Resolution and Consistency.