** Ganesh Magar**

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**Objective:**

To work within a team environment where my technical and management skills could be utilized towards the development and growth of the client, management and the organization in all respects.

**Keywords:**

**Salesforce.com, Force.com, Sales Cloud, Reports and Dashboards, Workflow Rules, Approval process, Validation Rules, Custom Settings, Data Loader, Apex, SOQL, VF Pages, Job Scheduling, Triggers, Requirement Analysis, Peer Testing, Lightning.**

**Professional Summary:**

* Overall 7 Years of experience of which 3 years as a Salesforce Administrator and Developer.
* Work experience on Force.com platform and Salesforce.com
* Experienced in creating custom objects, custom fields and custom buttons.
* Experienced in creating workflows rules with required actions to be happen.
* Experienced in creating Record types and customizing Page layouts and related Lists.
* Worked on workflow, validation rules, process builders, custom settings and custom labels.
* Experienced in creating user profiles and permission setting.
* Worked on sharing settings and Manual sharing settings.
* Work experience of deployment components using change sets.
* Experienced in manual testing and designing test cases as per the test specifications.
* Implementation of Agile methodology for projects.
* Hands on experience in debugging and resolving the incidents/tickets using Remedy tool (BMC).
* Have worked on project monitoring.
* Hands on experience in writing unit test cases for getting enhancements bug free.
* Work allocation to developers and reporting to senior managers at onsite.
* Work experience with Reports and Dashboards.
* Hands on experience with communicating with the client and involving the business requirement meetings.

**Accomplishments:**

* Salesforce Platform Developer I(PD-I) certified.
* ITIL V3 certification from EXIN.
* Lean Six Sigma Yellow Belt Training from MSME Agra.
* InfoSec Auditor certification from Zensar Technologies.
* Software testing from SEED InfoTech.

**Technical Summary:**

|  |  |
| --- | --- |
| **Skills** | **Tools/Languages** |
| Cloud Computing | Salesforce.com, Force.com |
| Operating System | Windows 7, 10 |
| Languages | C, C++ |
| Tools | Data Loader, Eclipse IDE, WorkMobile |
| Scripting | JavaScript, CSS, HTML |

**Academics**:

|  |  |  |
| --- | --- | --- |
| Qualification | Year of Complection | Percentage |
| Bachelor of Science(**B.Sc**) | 2007 | 57.68 |

**Professional Experience :**

|  |  |  |
| --- | --- | --- |
| Duration | Organization | Designation |
| Mar 2020 to July 2020 | Accenture | Senior Software Engineer(ADSA) |
| Dec 2012 to May 2018 | Zensar | Executive |
| March 2011 to August 2012 | Wipro | Senior CSE |

**Professional Experience:**

1. **Accenture**

Accenture is a global provider of Information Technology (IT) and Business Process Management and Optimization solutions, with global development centers in India, US, Europe, APAC and other countries.

**Role: Senior Software Engineer**

**Client:** The client is the **Major healthcare organization partnered with US government** which is the service provider to the customers for health services.

Project Type : **Development, enhancements and testing.**

Duration : **March 2020 to Till Date**

Team Size : **16+**

Location : **Pune, India / Client Location US (Columbus, Ohio)**

Environment : **Force.com, Salesforce.com**

Domain : **Healthcare.**

**Project Summary:**

**Roles and Contribution**

* Involved in enhancements and Development.
* Writing test Cases for manual peer testing.
* Communicating with client for requirement analysis
* Updates during development.
* Involved in configuration.

1. **Zensar**

Zensar. is a global provider of Information Technology (IT) and Business Process Management and Optimization solutions, with global development centers in India, US, Australia, South Africa and UK.

**Role: Developer**

**Client:** The **Major Utility provider** to various contracts like Eon, UK Power Networks, BT, Western Power Distribution, e-on in the UK and Scottish Water in Scotland. Services provided are maintenance and installation of water lines, gas line, electricity etc.

#1

Project : **Utility Project (UK Based)**

Project Type : **Development, Enhancement.**

Duration : **April 2015 to May 2018**

Team Size : **14**

Location : **Pune, India / Client Location UK (Stevenage)**

Environment : **Force.com, Visual force, Eclipse, Data Loader, HTML, JavaScript, XML, Work Mobile.**

Domain : **Utilities.**

**Project Summary:**

Thames Water Metering is a salesforce application over force.com platform. It helps the business for Work Management throughout projects, Timesheet, commercial and appointment bookings, Thames Water Communities. This involves the user interface for creating jobs customer information, meter information. This involves creating custom objects, validation rules, triggers for business logic, user interfaces by using VF page, side bar search components, schedule jobs for business logic reports for analyzing the data and import data using data loader. The TWM application is integrated with WorkMobile and OFSC and Cross check system.

**Roles and Contribution**

* Involved in Requirement analysis and Development.
* Doing unit testing and integration testing of all the modules.
* Creating objects, workflow rules, editing VF pages, Email services.
* Writing test Case and test Data preparation, manual testing.
* Deploying the app to full sandbox using Eclipse, workbench and Change Sets.
* Communicating with client for requirement analysis and updates during development.

#2 **Project / Client Name / Location –Marks and Spencer/ Transaction Management and Planning/ INTERNATIONAL/ London/UK**

**Technologies/Tools – CITRIX, SPOX (Java), Microstrategy (Reporting), International Range Planner.**

**Project Profile:**

**Marks and Spencer plc** is a major British multinational retailer headquartered in the city of Westminster, London. It specialises in the selling of clothing, home products and luxury food products founded in 1884.It is listed on the London Stock Exchange and is a constituent of the FTSE 100 Index. Operating over 207 stores only in London and over thousand in UK and African countries. In addition to its retail sector, the Group has also diversified into leisure, food, hotels has created a comprehensive infrastructure including its own logistics and distribution divisions and major HUBS, to support its retail operations and other businesses.

**Role: International Administration Assistant.**

**Contribution / Highlights**: As a team member I was actively involved in the below phases of project:

* Played a key role in daily transaction, workflow and weekly reporting for product stock and movement for 36 countries.
* Ad-hoc requests and reports
* Planning, pre-analysis and pre-preparation of Monday Trading Pack.
* Flexibility in reporting according to the business requirements
* Unit testing and system integration testing of the developed code.
* Providing fixes to the issues identified in transaction processing phase.
* Raising and co-coordinating client in resolving exceptional scenarios.
* Provide production support for the deployed project till it is stabilized.
* Received many client appreciations for the project I worked on.
* Received quarterly BEST PERFORMER award.
* Quality and accuracy maintained at optimum level.
* Coordinating with users and understanding customer requirements.
* Responsible for sending WSR ( Weekly Status Report )

#3 **Project profile**: **Information Security Internal Auditor for last 3 Years.**

**Summary**: Zensar is certified and strictly follow information security Standards ISO/IEC 27001:2013.The information security team conducts Zensar’s internal and coordinating in external audits in information security. Not only Zensar but also from the customer’s perspective a projects would maintain a high level security to their confidential data.

**Responsibilities:**

* The primary responsibility is to audit projects independently.
* Information Security awareness assistance to employees.
* Identify, detect and report security breaches to chief information security officer.
* Inform audit schedule to project managers for internal audits.
* Making sure of all InfoSec parameters are followed.
* Collect observations, risk factors and non-compliances in projects and update in IQA tool.
* Review audits and accept audit requests using IQA tool.
* Desktop-checks for InfoSec guidelines being followed.

1. **Wipro**

Wipro is a global brand and provider of ITES and Information Technology (IT) with Business Process Management and Optimization solutions, with global development centers in India, US, Australia, South Africa and UK.

**Position Held: Senior CSE.**

Project Type : **Support.**

Duration : **March-2011 to August-2012**

Team Size : **50+**

Location : **Pune, India**

Environment : **SAP-ISU(Utility).**

**Project Summary: Origin Energy** is the Australian Energy service provider that have an SAP Utility automated application system that used to automate billing and invoicing applications to streamline the process of customer service.

***Declaration:***

*The above statements are true to the best of my knowledge and belief.*

*Place: Pune Name: Ganesh Magar*