Sree Venkata Hareesh Akella B-Tech

Project/Delivery Manager (SDLC /AGILE)

SAFe 5.0 Agilist, Professional Scrum Master,
Certified Prince 2 (Foundation & Practitioner)
Certified in MS Power Platform Fundamentals (Technical).
Banking Domain/Microsoft Power Platform

Email: svhakella@gmail.com   Phone: +91 98660 79099

17+ years into Project and Program Management (SDLC/AGILE). Have 5+ years in Agile Project Management, serving as a SAFe Agilist and Scrum Master.

Successfully led various functional and technical teams on global projects, gaining extensive domain knowledge in both Core/Retail/Commercial Banking along with Automobiles Industry.

Good communicator, with emphasis on building strong stakeholder relationships and a quick adapter to change with an attitude of establishing and maintaining long term associations.

My technical proficiency includes Mainframe development and leadership role in projects utilizing the Microsoft Power Platform, particularly in Low Code and No Code applications.

Certified in Prince 2(Foundation and Practitioner) SAFe 5.0 Agilist, Professional Scrum Master and MS Power Platform Fundamtentals.

PROFESSIONAL SNAPSHOT

⇨ Proven Project management expertise covering delivery, budget oversight, resource planning, reporting while leading high-performing technical teams to meet business objectives.

⇨ Managing cross-functional teams involved in multiple projects, with team sizes fluctuating between 75 and 100 individuals.

⇨ Have been working as Mid-Level Project/Program manager in Banking sectors (Core/Commercial/Retail). Also handled Microsoft Power Platform project in financial /automobile industries.

⇨ Possess hands-on experience in overseeing and delivering full life-cycle projects, utilizing both SDLC and Agile methodologies.

⇨ Worked as an implementation manager, ensuring effective change control activities and supported comprehensive deliverables for user readiness for releases.

⇨ Ensuring technological implementations are aligned for every release, and parallel handling of the risk strategies.

⇨ Skilled in preparation of SOWs and developing project plans with milestone tracking and estimation.

⇨ Leading all Scrum ceremonies and indulging in Sprint Planning and solving impediments

⇨ Facilitating Quarterly PI Planning and engaging in Steer-Co meeting with Senior Management.

⇨ Maintenance of Projects in JIRA and Confluence Pages, Roadmaps and conducting audit trails for projects for overall deliveries.

⇨ Maintained regular communication with the Clients to ensure business continuity and effectively handle DISASTER/RISK management, including the development of Business Continuity Plans

CAREER HIGHLIGHTS

Role	Organizations	Years of Commitment
Program/Project/Delivery Manager	Accenture India Pvt Ltd	Since July 2021
IT Project/Program Manager	Capgemini India Pvt Ltd	2016 – 2021
Project Lead	Tech Mahindra (Satyam Computers)	2006 – 2016

Recognized as **Employee of the Month** by Accenture in July 2024.

Awarded Bravo Award for consistent performance and commitment to work from Tech Mahindra in the year 2012.

Received **FNB Kudos Award** for JCL standardization in Hogan yearend Awards 2011.

Educational DETAILS

Bachelor of Technology in Computer Science & Information Technology (CSIT) from Jawaharlal Nehru Technological University, 2005.

Skill Summary

Project Management
Waterfall & Agile Delivery Key Responsibilities include planning and scheduling, requirement gathering, budget management and cost control, resource forecasting and planning, risk and issue management, stakeholder engagement, PI planning, adherence to Scrum ceremonies, status reporting and documentation, tracking of action items and milestones, deliverable reviews, compliance and audit processes, capturing metrics and processes, implementation planning, execution, warranty and support services, and transitioning to business as usual (BAU).

Domain:	Technical:

➢ Banking
  • Core
  • Commercial
  • Retail
➢ Automobile
	Mainframes (COBOL, JCL, DB2, IMSDB/DC, Hogan Umbrella Architecture, CONNEX)
	
	Microsoft Power Platform(Canvas App, Power Automate, Power BI)
	
	Knowledge in SFDC, API (Mule), ANGULAR, .net

PROFESSIONAL EXPERIENCE

Accenture Commitments:

Working as Technical Project Manager(AGILE and Waterfall), ensuring project business as usual activities are as per the governance securing robust delivery unit framework.

Technologies used in Projects:	Mainframes. Java, CANVAS APP, Power Automate, Model Driven App, Power Portals, Power BI, .net, Angular, Mule.

HSBC: Transformation Project Manager

Projects: Conversation Banking

Responsibilities include but not limited to:

- Involved in the End-to End Governance of the Project ensuring the goals are tracked to completions.
- Planning and coordination with business and technical teams.
- Leading the Daily Scrum with technical teams to understand the progress and clearing the impediments.
- Maintenance of burn-down charts, project inventory, trackers, and project invoicing/budgets.
- PI planning for each quarter and setting the roadmaps.
- Publish weekly status reports to senior management, tracking for each detailed activity.
- Engaging in SteerCo Connects and controlling my deliverables.
- Controlling of Cross Border Data securities.

- Involved in project audits, providing up-to date project information and safeguarding the HKMA process.

Microsoft Power Platform.

Clients: BMW Financial Services, COKE Financials Applications

Microsoft Power Platform is a LCNC Platform that empowers people build enterprise-grade apps with minimal programming effort, with an intuitive, collaborative, and extensible platform of low-code tools that makes it easy to create efficient and flexible solutions, offering a roadmap away from the traditionally slow, costly, and inefficient development process.

Responsibilities include but not limited to:

- Involved in the End-to End Governance of the Project.
- Planning and coordination with several business and technical teams, to understand the requirement and functional aspect of the project.
- Leading the Daily Scrum with technical teams to understand the progress and clearing the impediments.
- Maintenance of burndown charts, project inventory, trackers, and project invoicing delivering 85+ Story Points.
- Publish weekly status reports to senior management, tracking for each detailed activity.
- Preparation of Monthly Newsletters and Business Report.
- Maintenance of Business Use Cases and Deck for the entire CCPP project.
- Coordinating with Accenture PMO to create RRD (Resource Request Demand).
- Sorting of Project codes for the resources and over-seeing the movement of resources into the project.
- Organizing the teams with training and facilitating the team with Internal training required for the project.
- Connecting with sales and finance teams for project code for the resources for the new team.

Accenture Internal Project.
   VI>T - Teams 10/10 Project.
      This aim of this project is to connect with the internal teams on regular basis to ensure the people are well versed with the happenings and interact and engage them team virtual during this pandemic using Canvas and Power Automates.

- Followed proper Agile Methods to ensure the resources are fully utilized.
- Leading the Daily Scrum with technical teams to track the progress and clearing the impediments.
- Maintenance of project inventory and burndown charts.

Capgemini Commitments:

Worked as Technical Programing/Project Manager and Scrum Master, ensuring all the Deliverables were on time with no/minimal impediments.

Technologies used in Projects: Mainframes, Java, JBoss Servers, AWS, SalesForce.com

HSBC: Project Delivery Management

HSBC is a 7th Leading Global Bank, serving the people over 5 continents.

Projects:
1. GCSE – Global Cards Search Engine.
2. On-Demand Reporting for GCSE project
3. ICOCR - Improving Customer Outcomes in Collections & Recovery

Barclaycard (UK): Project Delivery Management

Barclaycard (UK) is a multinational credit card and payment services provider, and a division of Barclays plc.

1. Crypto Application
2. Barclaycard ASM
3. Schemes Compliances
4. VAU Mandates
5. Falcon Over Limit Decline
6. RRD Landing Pad
7. DD SMS Alerting

Leading several small-scale projects in addition to above mentioned major projects:
1. Financial Crime – Customer Information Updates
2. Statement Suppression and Alert Memo

Responsibilities include but not limited to:

- Planning and managing of project milestones, mapping of resources and Sprint Planning.
- Planning and coordination with technical and testing teams for development and testing.
- Lead the Daily Scrum with the development team and clearing the impediment.
- Coordination with stakeholders, customers, technical and business to retrofitting product backlog items and publish weekly report to the clients.
- Creating SoWs, and managing invoicing and payments, ensuring budget control and project costs management.
- Handling the weekly status report on the regular basis to ensure the progress of the assigned tasks is on track to each resource.
- Review, analysis, monitoring and updating of master(project) inventory for the key indexes.
- Documentations, code analysis and design reviews prior to implementations.
- Creating the Change request and Landing Slot Request (LSR) for the project.
- Oversee and optimize the challenges, risks, issues that are hampering the project health.
- Creating the project implementation plan to engage the stakeholders and business teams, reviewing of documents and project details before deploying them to production.
- Involved in Internal Audits, providing up-to date project information of the Capgemini Auditing teams ensuring we are following all the coding standards and procedures set by the client.
- Tracking the requests and interacting with vendors for process deployments.
- Engaging of support teams for implementations and 3rd party vendors for other operations.
- Maintenance of, defect tracking and RAID Logs, seeking resolutions in QC and conduct daily calls with testing and development throughout the project phases.

Tech-Mahindra Commitments

Worked as a Technical Project Lead/Developer in Mainframes and Hogan Umbrella Architecture.

Technologies used in Projects: Mainframes (COBOL, JCL, IMS DB/DC/ DB2) ,
Hogan Umbrella Architecture

National Australian Bank (NAB): Project Management and Technical Consultant

The **CONNEX Switch System** is a full function EFT solution designed for financial institutions, merchants, NAB Network and third-party processors. Its application support includes ATM management, POS device management, Transaction authorization, Transaction switching, Network connectivity (for example Amex, eHUB and Visa), Card production management.

Responsible for projects like Daylight Savings, NCR-NAB Smart ATM, BIN load, Scheme Compliances, CONNEX UPLIFT.

Additional was responsible BAU Activities and Environment Support for NAB.

First National Bank (FNB): Technical Consultant and Developer

First National Bank is one of South Africa's leading financial institutions. They provide innovative financial products and services to individuals, small and medium-size businesses, corporations, and governments across South Africa and around the world.
Details of the projects with FNB;
Worked and Responsible for projects like Account Upgrade, Pricing Option, JCL Standardization and Restraints.

Bank of Nova Scotia: Technical Developer

Scotia bank is one of North America's leading financial institutions, and Canada's most international bank. We provide innovative financial products and services to individuals, small and medium-size businesses, corporations and governments across Canada and around the world.
Details of the Projects with Scotia Bank:

Work for projects like Sales Builder Business Intelligence Solution, CIS-KYC(Know Your Customer), FOREX Rates, CIS Migration

Responsibilities including but not limited to:

- Sprint Planning, representing daily scrum.
- Preparing the GDD and Quality documentation
- Peer review of changes
- Development of programs and testing support.
- Acting as one single point of contact for the project in several releases for testing & implementations.
- Ensuring the BAU activities are on track.
- Responsible for the issues and mitigated the risks for scope changes for few projects wherein new requirements were being added.

SIGNIFICANT CONTRIBUTIONS and ACHIVEMENTS

With Accenture

⇨ Responsible for delivery planning, budgeting, financial and End to End governance.
⇨ Leading the Daily Scrum with technical teams to understand the progress and clearing the impediments.
⇨ Maintenance of burndown charts, project inventory, trackers, and project invoicing.
⇨ Publish weekly status reports to senior management, tracking for each detailed activity.
⇨ Preparation of Monthly Newsletters and Business Report.
⇨ Maintenance of Business Use Cases and Deck for the entire project.
⇨ Responsible for facilitating project allocations for the existing resources and new joiners.

With Capgemini

⇨ Responsible for delivery planning, and budgeting and financial governance.
⇨ Organizing and conducting reviews of project details with respect to quality assurance and delivery potentials.
⇨ Interacting with clients and vendors to ensure the project delivery is intact and as per the standards.
⇨ Involvement in discussions with the business and ensuring the processes are for compatability with delivery, SOWs creation & contracts management, conducting interviews & trainings.
⇨ Scrum Setup and End to End Delivery Project Planning.

- ⇨ Management of the resources, including their mapping and handling full life-cycle projects incl. development & testing using SDLC and Agile methodologies, service delivery management for devolopment projects using stringent SLAs.
- ⇨ Design Analysis and Review of code, documentation and inventory before implementations.

With Tech M (National Australia Bank (NAB), First National Bank (FNB) and Scotia Bank)

- ⇨ Provided value additions in terms of systemic improvements by helping with the offshore team providing them alternative solutions for certain issues.
- ⇨ Maintained Impressive Track Record with the Client bringing the work to offshore and leading a team in Offshore.
- ⇨ Crashed the project life cycle from 3 months to 1 month by effective planning and very good coordination with other teams on ATM account upgrades project.
- ⇨ Successful completion of all the projects within the given time frames
- ⇨ Provided value additions in terms of systemic improvements, risk mitigations.
- ⇨ Got Very good feedback from First National Bank on successful delivery of projects
- ⇨ Nominated for the projects of Our Service TO You (OS2U) and awarded FNB Kudos award for JCL standardization in Hogan yearend Awards 2011.
- ⇨ Received several appreciation mails for the projects handled.