

Akshay Bandu Itankar
(Senior Solution Engineer / Tableau Developer)

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PROFESSIONAL SUMMARY

- 3+ Years' Experience in Data visualizations using Tableau software and publishing and Presenting Dashboards. Experience in configuring reports from different data sources using Data Blending and Ample scope for organizational growth as well as individual growth.
- Proficient with understanding of business processes, Sales, Service.
- Good experience with Data Modelling and Salesforce out of the box data model.
- Create POC for the client .
- Maintain Tableau CRM dashboards for sales account executives and leadership teams.
- Analyses data and identify root cause of discrepancies reported.
- Understand secured and scalable dashboards applied to global perspective and support Existing ones.
- Collects feedback
- Building and Publishing Interactive Reports and Dashboards.
- Experience in creating different Visualizations using Bar charts, Line charts, Pie charts, Maps, Scatter plots, Gantt, Bubbles, Histograms, Bullets, Donut chart, Heat maps and Highlight tables.
- Connecting Tableau with different data sources like Salesforce, SQL SERVER, MYSQL, EXCEL etc.
- Hands on experience with Filters, Action filters, Context filters, Parameters, sets for preparing Worksheet and Dashboards in Tableau.
- Experience in Communicating the analyst result with senior management efficiently and maintain BI reports.

CERTIFICATIONS

- Team Champ Award from IBS Software service
- Tableau Fundamentals by Tableau Learning Program
- Desktop II: Intermediate by Tableau Learning Program
- Desktop III: Advanced by Tableau Learning Program

OTHERS

- passionate about sharing knowledge and solving community challenges.
- Apart from BI, worked on Business Analyst task in which my task is to understand the client requirement, prepare the process design document for development team.
- Experience in Designing documentation of DWH, DLK & DM jobs from ASIS to TOBE as per changes suggested by client.
- Involved in writing the test cases for Functional Testing and executing the same in Redshift.
- Involved in mapping attributes as per the DB definition document and mapping sheet
- For this Task I was awarded as a team champ from senior management team.

TECHNICAL SKILLS

Business Intelligence Technologies	Tableau Desktop, Tableau Server, Power BI Database: Salesforce, Redshift, MySQL, CSV
ETL/ Integration Tools	Jira,
Other Skill	AWS, Manual testing for database, UI testing, Test case preparation, Requirement gathering

EDUCATION

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| • B.Tech in Mechanical Engineering (Pune University) | 2015 – 2019 |
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PROFESSIONAL EXPERIENCE(S)

IBS Software Service, Bangalore	Feb 2022 – July 2023
Role: Senior Solution Engineer	
Client: ANA Japan Airline	
<p>Leading Airline client expediting The next passenger system (Altea), a future passenger service integrating domestic and international services replace the current domestic passenger system (able-D). With the changes of the upstream system, Data Platform shall also be adapted to correctly process the analytic information from the new system. Working on dashboard preparation for passenger system, cargo system and Inventory management system reports on Tableau software.</p>	
<ul style="list-style-type: none">Analyzed requirements for various reports, dashboards and created proof of concept.Worked both on Tableau Desktop and Tableau ServerPresented the Engineering Dashboard to client by visualization Techniques so as to have nice look and feel.Involved in almost most of the concepts in tableau like sets, grouping, parameters, highlight actions, Calculated fields.	
Responsibilities:	
<ul style="list-style-type: none">Collaborate with airline stakeholders to understand data requirements and key performance indicators.Analyse airline-specific datasets, such as passenger booking data and flight performance metrics.Design and Develop Tableau DashboardUtilize Tableau Desktop to create visually compelling dashboards that highlight key metrics in the airline industry.Develop interactive dashboards showcasing flight punctuality, passenger demographics, and revenue analytics.Integrate diverse datasets, including booking systems, flight schedules, and customer feedback, to provide a comprehensive view.Cleanse and transform data to ensure accuracy and reliability in Tableau visualizations.Optimize Tableau dashboards for speed and efficiency, considering the scale of data generated in the airline industry.Implement best practices to enhance the overall performance of Tableau visualizations related to flight operations and customer service.Implement security measures to protect sensitive airline data within Tableau.Ensure compliance with aviation regulations in the presentation of operational and safety-related information.Provide training sessions for airline professionals on using Tableau dashboards for data-driven decisionmaking.Offer ongoing support and address user queries to facilitate effective utilization of Tableau in the airline domain.Collaborate with airline operations teams to develop dashboards that assist in monitoring and optimizing flight schedules, crew management, and aircraft performance.Create user guides and documentation to aid airline professionals in navigating and interpreting Tableau visualizations.Stay informed about trends in the airline industry, regulatory changes, and emerging technologies to ensure Tableau dashboards remain relevant and impactful.	

MITGO IT Solutions,Mumbai	Nov 2019 – Feb 2022
Role: Data Analyst(Tableau Developer)	Client:- Leading HealthCare Client
Responsibilities:	
<p>Interact with healthcare stakeholders to understand data requirements and business objectives.</p> <ul style="list-style-type: none"> ● Analyse healthcare datasets to identify key metrics and performance indicators. ● Utilize Tableau Desktop to design and develop interactive and visually appealing dashboards. ● Incorporate healthcare-specific visualizations, such as patient outcomes, disease trends, and healthcare performance metrics. ● Integrate data from diverse healthcare sources, ensuring data accuracy and consistency. ● Cleanse and transform healthcare data to create a reliable foundation for Tableau visualizations. ● Optimize Tableau dashboards for speed and efficiency, considering the large volumes of healthcare data. ● Implement best practices to enhance the overall performance of Tableau visualizations. ● Implement security measures to ensure the confidentiality and integrity of healthcare data in Tableau. ● Ensure compliance with healthcare regulations, such as clinical trial in the handling and presentation of sensitive patient information. ● Provide training sessions for healthcare professionals on using Tableau dashboards. ● Offer support and troubleshooting assistance to users, ensuring smooth adoption of Tableau in the healthcare setting. ● Collaborate with data engineers and analysts to streamline data pipelines and ensure a seamless flow of healthcare data into Tableau. 	

MITGO IT Solutions,Mumbai	Nov 2019 – Feb 2022
Role: Data Analyst(Tableau Developer)	Client:- ADL Retailer
<p>Responsibilities: This project mostly concentrates on the Data reporting and dynamic level of data viewing through Tableau for the Supply Chain Team.</p> <p>This project Provides visibility of Avg Units Per Package for. ONLINE Orders. Also provides insights on how orders are fulfilled by various routing channels, what is the Order Composition etc.</p>	
<ul style="list-style-type: none"> ● Involved in Business meetings to gather required information ● Documented the possible scenarios for fallout and prepared wireframes for the Dashboard. ● Involved with backend Database team to prepare Fact Table as required for the development of dashboard. ● Worked both on Tableau Desktop and Tableau Server ● Involved in almost most of the concepts in tableau like sets, grouping, parameters, highlight actions, Calculated fields ● Used Data Blending concept to join different tables as required. ● Developed different Dashboards for different levels to capture fallout. ● Automated the schedules so that new data refreshes automatically ● Worked on Agile Environment. ● Maintain, enhance, and modify existing reports and dashboards based on business requirements. ● Good Experience in Tableau report developing, testing and deploying reporting solutions and scheduling the reports using Tableau Server. 	

I consider myself familiar with tableau developer and Data Analyst Aspects. I am also confident on my ability to work with a team. I hereby declare that all the information stated above is true to my Knowledge and belief.

Date: 10-02-2024

Place: chandrapur (MH)

Signature

AKSHAY.B.ITANKAR