



**Shazeeb Irshad**  
Salesforce Developer

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## Career Objective

- To gain employment with organization that offers me a consistently positive atmosphere to learn new technologies and implement them in as many ways as possible for the betterment of the business.

## Professional Summary

- **2.4 years** of professional experience in all stages of SDLC (Software Development Life Cycle) involving studying of the user requirements, analyzing, designing, coding, implementation, debugging, testing, deployment and documentation.

## Technical Skills

- Extensive experience in Configuration, Customization and Deployment of Salesforce.Com.
- Experience in developing client-specific solutions on force.com platform using **Apex classes** and **Triggers**.
- Development using **SOQL, SOSL, Visual Force, HTML, Apex, JavaScript, Aura Components** and **Lightning Web Components**.
- Used **Batch** and **Scheduling Apex** for Data-Cleansing activities.
- Experience in writing Optimized **Test Classes (Persona's Specific)** along with **Code coverage**.
- Good Knowledge on **Salesforce Lightning** and Implementation with **Objects, Custom Apps, Layouts, Tabs, Validation Rules, Workflows, Approval processes, Assignment Rules, Sharing Rules, Duplicate and Matching Rules**.
- Experience in Community Cloud using **Live Agent, Datasets** and **Knowledge Management** for FAQ'S and Guidance.
- Worked on Data Migration tools like **Apex - Data Loader, Salesforce Import Wizard** and **Workbench**.
- Proficiency in SFDC Administrative tasks like creating **Profiles, Roles, Users, Email Services, Validation Rules, Tasks and Actions**.
- Experience in Making Business Automation with the help of **Workflows** and **Process Builder**.
- Experience in Using **Custom Settings, Custom Metadata, Static resources** and **Custom Labels** in development.
- Good Knowledge on Security Model (Organization Wide Defaults [OWD], **Permission Sets** and **Sharing Rules**).
- Deployment Activities using tools like **Change Sets, Ant, Eclipse using Force.Com IDE, SourceTree, Bitbucket and Microsoft Visual Studio Code** for migration from sandbox to production.
- Experience in Continuous integration (CI) using Ant, Git, Bit Bucket, Jenkins and Microsoft Azure DevOps.
- Bug Tracking and Requirements estimation tracking using tools like Azure DevOps.
- Making Effective Reports and dashboard for client specific requirements using Einstein Analytics.
- Ability to handle projects independently in Salesforce and Implemented projects using **DevOps Methodology** and represented as **DevOps Consultant** for multiple projects (BP) simultaneously.

## Educational Details

Diploma/Degree	College	University	Year of Passing	Percentage
B.Tech in Mechanical Engineering	Sarvottam Institute of Technology and Management	Dr. A.P.J. Abdul Kalam Technical University	2017	82
Diploma in Mechanical Engineering	Jamia Millia Islamia	Jamia Millia Islamia	2014	78
SSC(Class X)	Jamia Millia Islamia	Jamia Millia Islamia	2011	82

## Certifications

### ➤ Salesforce Certifications:

- Certified Einstein Analytics and Cloud Consultant
- Certified Platform Developer- I
- Certified Administrator
- Community Cloud Consultant

### ➤ DevOps Certifications:

- Certified Copado Administrator
- Certified Copado Developer
- Certified Flosum Professionals

### ➤ A **Ranger**, holding 110 Salesforce trailhead badges.

### ➤ **AutoCAD** Certified.

### ➤ Got **Insta Award** from Infosys for excellent project delivery.

### ➤ Monetary Incentive for “Beyond the call of Duty” during COVID.

## Company Details

Company Name	Role	Start Date	End Date	Location
Infosys Limited	System Engineer	May 2018	Till Date	Hyderabad

## Project Summary

**Project Name** : Digital Procurement Case (DPC) Management

**Client** : British Petroleum, London, UK

**Role** : Salesforce Developer / DevOps Consultant

**Duration** : Jan'19 to till date

**Company** : Infosys Ltd.

### Roles and Responsibilities:

- Created multiple Lightning Components (Aura and LWC) leveraging LDS and Server-side controllers.
- Designed and developed User Interfaces using SLDS.
- Implemented Apex classes, Async Apex, Scheduled Apex and Triggers for various cross functional needs and Data cleansing activities.
- Involved in building custom community portal for Case and Knowledge Management and Worked on Knowledge, Article, Topics and Data Value set.
- Created Custom objects, Tabs, Lightning record pages, Record Types, Custom fields.
- Configured Profiles, Workflow rules, Validation rules, Assignment Rules, Sharing Rules.
- Created Effective Reports and dashboard for client specific requirements using Einstein Analytics.

**Project Name :** Low Carbon Procurement (LCP)  
**Client :** British Petroleum, London, UK  
**Role :** DevOps Consultant/Release Management  
**Duration :** Apr'20 to Jul'20  
**Company :** Infosys Ltd.

**Roles and Responsibilities:**

- Deployment using Ant, Jenkins and Azure DevOps from sandbox to production environments using Eclipse, Maven, SourceTree & Visual Studio Code.
- Continuous Integration (CI/CD) with Bitbucket and ADO Pipelines.
- Experienced with Agile Extreme Programming (XP) development and Scrum lifecycle practices, also experienced with Sprint Planning Meeting, Grooming Session, Product Backlog Estimation Meeting, Daily Stand-up Meeting, Sprint Review Meeting & Sprint Retrospective Meeting.
- Organized Retrospective meeting within the fun retro and Azure DevOps Retrospective board to get the feedback from individual Developer, Testing Team Member and BP Stake Holders to improve the ways of working.
- Collaboration with Business to get the requirement and convert them into technical requirements, and collaborating with all the developers to review their code to follow the industry best practices.
- Collaboration with Centre for Excellence (C4E) to manage the release process effectively.
- Troubleshooting with ADO Pipelines and creating the continuous integration pipelines for automated deployment.

**Project Name :** Indirect Procurement (IP) Application  
**Client :** British Petroleum, London, UK  
**Role :** Salesforce Admin / Developer  
**Duration :** July'18 to Jan'19  
**Company :** Infosys Ltd.

**Roles and Responsibilities:**

- Created Users, Roles, Public groups and implemented Role hierarchies, sharing rules and record level permissions to provide shared access among different users.
- Created Profiles, implemented Object and field level security to hide critical information on the profile users.
- Created Workflow rules and defined related tasks, time triggered tasks and email alerts.
- Created Page Layouts to organize fields, custom links, related lists, and other components on Record pages.
- Created Custom objects, Tabs, Lightning record pages, Record Types, Custom fields.
- Implemented various advanced fields like Pick list Fields, Master-Detail Fields, Custom Formula Fields, and defined Field Dependencies for custom pick list fields.
- Developed and configured various Reports and Report Folders for different user profiles based on the need in the organization.
- Created Email Template to write effective email notification for the compass User.
- Worked on Migration tools like Apex- Data Loader, Salesforce Import Wizard and Workbench.
- Worked on assignment, Auto Response, Matching and Duplicate rules.

## Personal Details

DOB	22-Dec-95
Pan Card No	AEDPI8035G
Nationality	Indian
Gender	Male
Father Name	Mr. Irshad Ahmed