



## Roopali Agarwal

**Bengaluru, Karnataka, 562107**

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**Overview**

I am an Associate Salesforce Consultant in PwC India. I have 3+ years of experience in SFDC and 8 months experience in Vlocity. I am involved in project implementation tasks such as system configuration, development, testing, customization and technical documentation.

**Certifications**

* Salesforce Certified CPQ Specialist (SP 20). August, 2020
* Salesforce Certified Platform Developer II (SU 18). Sept 17, 2018
* Salesforce Certified Sales Cloud Consultant (SP 18). Jun 24,2018
* Vlocity Developer Essentials. Mar ,2018
* Vlocity CPQ Certified.April,2018
* Salesforce Certified Administrator (SU 17). Sept 17,2017
* Salesforce Certified Platform Developer I (SP 17). May 5, 2017

**Experience**

March 2019 - Present

**PwC India, Bengaluru***- Associate Salesforce Consultant*

Experience in Client requirement gathering and user story making.

1. Working on **Salesforce CPQ**, i.e., Product Bundling, Product Rule, Price Rule, Advanced Approval Rule, Summary Variable, Option Constraints.
2. Experience in Apex triggers, Process Builder, Workflows, Approval Process, deployment etc.
3. Experience in working on Agile Accelerator.
4. Working on **Field Service Lightning (FSL)** i.e. Cases, Work Order, Omni channel, Service Territory

etc.

1. Currently working on Triggers, Apex classes, Batch Classes, Test Classes.
2. Experienced with Lightning UI development, creating **Lightning pages** by using component, controller, style, helper, design, render, documentation, SVG
3. Experienced with Salesforce.com Web Services APIs- Force.com **SOAP** based Web Services APIs.

September 2018 – February 2019

**A5E Consulting, Mumbai***- Associate Salesforce Developer*

1. Experience in Creating Roles, Profiles, Queues, Groups, and Permission sets, Email Templates, Page Layouts, Workflows, Workflow Actions, Approval Process and Validation Rules.
2. Experience using Apex Classes and Visualforce Pages.
3. Extensive experience in analyzing organization processes, converting business workflows into exact Salesforce.com workflows and configuring Salesforce.com to meet business requirements.
4. Participate in project team meetings and communicate effectively with peers, architects, system analysts, business analysts, project managers, quality control and across other technology team boundaries, reporting project status as required.
5. Deployment and release management and Quality Analysis.

January 2017 - September 2018

**IBM India Pvt Ltd, Bangalore***- Salesforce Developer*

### 3UK(Client:H3G)

* 1. Created **Omniscript, Dataraptor,** Web services classes & test classes.
  2. Developed and maintained good quality of communication Email, verbal Communication, other documentation
  3. Client calls for backlog reduction
  4. Supported the culture of team work and knowledge sharing within and outside the team. Participation in teaming related activities.
  5. Worked on **Integration Procedure**, Apex Trigger, Approval process & Workflows
  6. Apex Scheduler to invoke Apex classes at regular intervals.

### IRM(Integrated Risk Management, Client: The Global Fund)

* 1. Worked with various salesforce.com objects like Accounts, contacts, Solutions and Custom Objects
  2. Good knowledge in Salesforce Development Skills including Apex, Visualforce, Triggers
  3. Configured SFDC Custom Objects, Workflow Rules, Data Loader
  4. Involved in identifying, planning new Salesforce.com features and functions like, new screens, workflow, force.com objects, and reports in response to business needs set by the supervisor.
  5. Involved in creation of Custom Profile, Role Hierarchy and Sharing Rule as part of the application administration.
  6. Created user accounts, managed profiles, security, and workflow rules.
  7. Identified and established the sharing rules for restricting access to business objects such as opportunities, leads, and cases.
  8. Knowledge in Apex Classes, Controller Classes and Apex Triggers for various functional needs in the application.
  9. Experience with SOQL and SOSL statements within custom controllers, extensions and triggers.

### Media & Notification (Client: British American Tobacco)

* + 1. Created Custom Objects, fields, Dependent picklists and defined lookup and master- Detail relationships on the objects. Also, created junction objects to establish Connectivity among objects.
    2. Permission Sets and implemented Record-Level and Field-Level security and Configured their sharing settings.
    3. Worked with Test Classes.
    4. Developed and implemented both the time dependent and time independent workflows as per the requirement. Developed and deployed Workflows and approval process wherever Necessary. Created profiles, roles and implemented object level, field level and record level Security.

# Honors, Awards & Accomplishments

1. Achieved 200+ Badge in Salesforce Development - Salesforce Platform Basics, Data Modeling, Data Management, Apex Basics and Database, Apex Triggers.
2. Won Jaipuria Quiz Competition

**Education**

August 2012 - July 2016

**INSTITUTE OF TECHNOLOGY & MANAGEMENT, GIDA** *– B.Tech (Computer Engineering)*

April 2012

Central Academy, Gorakhpur – CBSE-12**th**: 76.5%

April 2010

## Central Academy, Gorakhpur – CBSE-10th: 8.4 CGPA

**Declaration**

I hereby declare that the above information is true and correct to the best of my knowledge.

### Roopali Agarwal