# **Sury Ramamurthy**

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# Professional Summary

15+ years of experience in building scalable enterprise applications with over 6+ years as a Salesforce Architect and hands-on Developer.

Deep expertise in Agritech, Chemicals and Pharma on Salesforce platform.

# Profile Highlights

* 4x Certified on Salesforce
  + Salesforce Certified Platform Developer 1
  + Salesforce Certified Admin
  + Salesforce Certified Advanced Admin
  + Salesforce Certified Platform App Builder
* Hands-on experience on Lightning Web Components, Aura Components, Async Apex, Apex Classes, Triggers, Test Classes, , Visualforce Pages, Webservices, REST & SOAP API, Lightning Flows, Chatter API and Integration of Salesforce with third party solutions.
* Expertise on Salesforce Sales Cloud, Service Cloud, Lightning Communities and multiple app exchange products.
* Experience in design and build of large-scale enterprise solutions and managing Salesforce limits to architect applications in a scalable way.
* Worked on Lightning migration evaluation, design and development
* Part of an architecture and development team that was involved in merging over 23 different Salesforce Orgs into 1 Global org
* Domain experience – Healthcare/Pharma, AgriTech, Chemicals, Retail/B2c.
* Having strong communication, organization and requirements Analysis skills, Application development, System Integration, strong technical knowledge of Salesforce.com CRM and knowledge of all aspects of the Software Development Life Cycle (SDLC).
* Core competencies in Customer Relationship Management (CRM), Salesforce, Product Configurations, Solution Architecture, Solution Delivery, Competitive analysis, and System Integration.
* Expertise with Case Management, Asset Management, Order Management, Sales Planning, Approvals.
* Dev-ops CI/CD setup using Git and Copado, standard Salesforce deployment tools and Package Deployment.
* Excellent Documentation skills – primarily used Confluence,

# Projects

**Syngenta, Minneapolis, MN [July’17 till Date]** Syngenta is a major CropProtection and Seeds company.

* Working as an Architect and Lead developer for a global org with over 800 users and 200 community users.
* Involved in architecting and developing multiple modules – that include a marketing and incentive program for resellers, Sales planning module for bottom-up planning, Coaching utilities, data warehousing on Salesforce native.
* Most recently involved in architecting and developing an Order management solution for seeds resellers using Ag Gateway standards
* Involved in Lightning migration for major modules – from evaluation of different approaches to taking a hybrid approach for migration
* Worked on Service cloud – OmniChannel Chat, Einstein Chatbot, ZenKraft, Amazon Connect integration, Entitlement Milestones
* Developing using Apex, Lightning Web Components, Aura and other app exchange products

**Pharma Procurement, Minneapolis, MN [Dec’16 to July’17]**

* Worked as design lead and developer for a pharmacy B2B company.
* Developed a dynamic pricing engine for WAC, 340B and Contract pricing to mass populate pricing across different location and suppliers which would help in choosing the best price
* Developed Visualforce page for Order journey to select location, supplier and select from a product which will suggest multiple prices
* Developed a data load tool for mass population of data for pricing engine
* Extensively worked on Visualforce, Apex and RS Documents and a complex data model for Pharma pricing

**Syngenta, Minnetonka, MN [Nov’14 to Dec’16]**

* Developer for Syngenta US and Canada org developing various modules
* Developed eSign contract module using Adobe Echo Sign and Conga composer
* Developed claims management using Visual force, Apex,
* Worked on multiple Production issues and acted as org owner setting up a dev ops and governance process

**TNT Express, UK [Feb’14 To May’14 ]** TNT express is a UK based logisticscompany. I was involved in solution architecture for a Global consolidated Claims management Project. This involved working with SMEs from different regions to design a common process flow and architecting the integration and overall solution footprint.

The project utilizes the following technologies and methodologies: SalesForce.com – SalesCloud, Informatica on Demand, SAP interfaces, Visual Workflows, Apex, VisualForce, Approval Workflows, Data Modeling, Webservices.

**Coca Cola, Atlanta, GA [June’13 to Jan’14]** Coca Cola was in a legacyapplication migration where all the Lotus Notes and SharePoint based applications were ported over to Force.com. I was involved as a solution architect in defining the solution design, interfaces in migrating the HRMS and the IT Purchase applications.

The project utilizes the following technologies: Force.com platform, SOAP webservices, Visual Workflows, Apex, VisualForce, Approval Workflows.

**Supply Chain Consultant [Mar’10 Till Dec’12]** JC Penney was facingincreasing market pressures to reduce time to market for their fashion merchandise. I was involved as a Solution Architect in implementation of i2 ABPP platform for Cycle Time Optimization. This involved architecture of the overall solution, design and developing modules for visualizing work in progress, advance material and production capacity planning and integration with Flex PLM and other financial systems

The project involved working with i2 ABPP, DB2, Websphere, Webservices and Java, XML, JavaScript.