

J.K.VISHWANATH

Business Analyst (Healthcare Domain | Data Analytics | Payer Analytics| Payroll & HR)



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RESUME OBJECTIVE

Seasoned Business Analyst offering 3 years of Healthcare industry success. Expert on business and systems requirements, user acceptance testing and end-user training. Accomplished at leveraging past lessons to inform future decision making. Bringing Exceptional abilities in Data Analytics and Business Intelligence Development.

SKILLS

Problem Solving

Documentation

Adv. Excel

SQL & Databases

Tableau & Ms Visio

Python

Data Analytics

Leadership

Handling Pressure

Agile & Kanban

Implementation

EXPERIENCE

Business Analyst

SoftLink International, Pune, India / July 2017 – Present

- Worked closely with software development and testing team members to design and develop robust solutions to meet client requirements for functionality, scalability and performance.
- Creating Process Flow Diagrams using Draw.io and MS Visio.
- Data Visualisation using Advanced Excel features.
- Experience in Working Microsoft SQL Server (2012,2014 and 2017). Preparing advanced query for MIS.
- Beginner Level Experience in using Tableau for creating interactive Dashboards.
- Onsite Implementation and Being Vision & Voice of the Customer, to the Development Team.
- Tackling and Conquering Real time Challenges(Problem Solving).
- Investigating existing Work Flow Processes & Business Needs to resolve underlying pain areas.
- Responsible for Planning, Monitoring & Scheduling Project Deliverables.
- Experience in Product Demonstration to Client (PreSales).
- Providing Training to Support, Services, Client and other Teams.
- Provided operational support for high-volume financial institution in fast-paced 24-hour work environment.
- Documented business processes and analyzed procedures to align with changing business needs.

ACCOMPLISHMENT

- Appreciation Letter for Carrying out Smooth Software Implementation(New STNM Hospital, Gangtok, Govt of Sikkim).
- Letter of Excellence for the Implementations carried - SoftLink International, Pune.

EDUCATION

BE /IT

Pune University

2013-2017

PGD /Data Science

IIIT Bengaluru

2019 - 2020

MS /Data Science

LJMU,Liverpool

2020 - 2021

Microsoft

Technology Associate

Software Development
Fundamentals