

ANUP KUMAR

Senior Salesforce Consultant
SalesForce Lead
SalesForce Certified Developer

PROFILE

A proficient Salesforce Consultant with hands on experience of **7+** years in IT industry. Have excellent experience on **Service Cloud & Force.com** application to handle work in Real time scenario in **Agile Methodology**. I understand **TELCO** and **Health Care** domain and have a constant zeal to learn more about it. I'm ready for any challenging opportunity in Salesforce.com as a **Technical Solution Expert** or as a **Dev Lead**.

EXPERIENCE

Deloitte

SENIOR CONSULTANT

JUN 2017-PRESENT

- Interact with Key business stakeholder on daily basis to gather business requirement by working in **agile** methodology.
- Designed and built end to end technical Solutions for the complex business requirements on the **Service cloud and Force.com platform**.
- **Led & Managed** a team of 5-10 members to deliver high quality releases.
- Created **Rollback** and **DEVOPS** strategies for the client.
- Created plan and strategy to migrate the existing system into **lightning**.

Infosys Ltd.

SENIOR SYSTEMS ENGINEER

OCT 2015-MAY 2017

- Developed visual force pages and apex classes to implement the requirements on knowledge management.
- Interact with clients to elicit non-functional requirement like Performance, Scalability, reliability, availability and maintainability.
- Provided input on Solution architecture based on evaluation/understanding of solution alternatives, frameworks and products.
- Worked with chunks of data, in data cleansing, and migrating the data from multiple system to SFDC.
- Perform, performance optimisations on Salesforce CRM Tool.
- Anchor proof of concept (POC) development to validate proposed solution and reduce technical risk.

Infosys Ltd.

SYSTEM ENGINEER

OCT 2013 - SEP 2015

- Designed application based on identified architecture and support implementation of design by resolving complex technical issues faced by the IT Project team during development, deployment and support.
- Build and deployment using Eclipse, ANT tool & Standard Change set

CONTACT

+91 8050490673
contactanup.22@gmail.com

EDUCATION

ST. PETER'S UNIVERSITY (2008-2012)

Bachelor of engineering (ECE)

Overall percentage: 70%

SKILLS

- Salesforce.com CRM , Service Cloud ,Force.com
- Apex, VF skillset and Aura Lightning
- jQuery, JavaScript, HTML 5, CSS 3
- Business requirement gathering
- JIRA and Agile methodology
- Testing skills
- Proven client communication skills

Certifications/Achievements

- Salesforce Certified "**Platform Developer 1**"
- Salesforce Certified "**Sharing and Visibility Designer**"
- Salesforce Certified "**Data Architecture and Management Designer**"
- Salesforce Certified "**Development LifeCycle and Deployment Designer**"
- Infosys Certified Manufacturing Quality Developer.
- Dynamo Award, which represents the most contributing employee in a project.