**Muthurasu N**

**25| Male+91 7010734105 |muthurasu7010@gmail.com**

**Profile Summary**

36 months of work experience in providing IT administrative support, network support for top Insurance and NGO and Now Residential Network support in (TN Government organization & project) clients

**Professional Experience**

 **BWDA system administrator Sep 2017 to 2019**

**Hardware & software handling**

* Managing IT Infrastructure in retail Stores and Office
* Arranging and managing broadband and Leased line Internet connection
* Attend and resolving any IT Related issues in retail store and office.
* Hardware related issue and new part replacement will call logged to OEM ( HP, DELL ,SAMSUNG, Lenovo) by Troubleshooting and diagnosis Physically

 **Mentor Infocomm India pvt.Ltd Network support Engineer Aug 2020 to present**

**Hardware Handling**

* Laptop and desktop assembling and disassembling and printer configure
* Arranging and managing broadband and Leased line Internet and intranet connection
* OFC & LAN & WAN, Router & switch hardware and configuration issue face to closed call
* System Administration tools such as, central desktop tool, remote desktop services, user access Blocking

**Network Handling**

* Answering technical queries to users
* Responsible for managing the software/hardware requirements
* TNSWAN and BSNL MPLS VPN modem circuit link maintenance
* Arranging and managing broadband and Leased line Internet connection

**Software handling**

* Configure bios setup program troubleshoot the typical problems bios utility
* Configure DNS and firewall setup & Set up security policies for users
* Knowledge of, Active Directory & Group Policies, TCP/IP, DNS, DHCP, Patches upgrading, OS migration
* Good knowledge in Ubuntu Linux and Linux based applications
* Good knowledge in VMWare Esxi All version, vsphere & windows (XP 7.8.10 )Version

**Achievements**

* Get Award/Recognition from BWDA
* Completed My Certification In Hardware & Network At SRM Info system In 2014
* Completed My Certification In VLSI 2015-2016 Performance During The Was Excellent & Awarded

|  |  |  |  |
| --- | --- | --- | --- |
| **Scholastic Record Year**  | **Degree**  | **Institute, University/ Board**  | **% /CGPA**  |
| 2019  | B.E - ECE  | College of Engineering, Vilupuram | 6.5/10  |
| 2016  | Diploma - ECE  | SSPC, Thiruvanamalai | 80.21  |
| 2014  | 12th  | Govt. Higher Secondary School, Thiruvanamalai | 58%  |
| 2012  | 10th  | Govt. Higher Secondary School, Thiruvanamalai | 60%  |

**Skills Summary**

* Hands-On Training In “Arduino And Raspberry Pi”
* Programming Language – C, C++ , VLSI
* Productivity Tools – MS Office. (2010. 2013.2015.2019)
* Desktop and laptop assembly.
* Good knowledge in office package .
* Good knowledge in handling with Wi-Fi devices.
* Good knowledge in handling with Customer support and guidance to Users .
* Systematic working with the availability of ticketing tools for follow-up

**Certifications**

* Completed My Certification In **Hardware & Network** At SRM Info system (2014)
* Completed My Certification In VLSI 2015-2016
* Underwent An In-Plant Training At Accel It Academy (A Division Of Accel It Recourses Limited) In Pondicherry. The Training Is Based On ‘Arduino And Raspberry Pi’(2019)

**Projects**

* BANK LOCKER Security system using GPRS in jan2016-may2019
* THE HIGH SECURITY SMART HELMET USING IOT This Project Is Designed To Inform About An Accident That Is Occurred To A Vehicle To They Family Members And Delivery Boy Of The Traveling Persons.

**Positions of Responsibility**

* **Student Coordinator, Analytics Committee**. GLIM – Chennai
* **Secretary, ZaffrizaKrinziya Event Coordinator** -National Level Technical Symposium **‘Agnimithra 2k18’** At University College Of Engineering, Villupuram.
* **Student coordinator** National Level Workshop On **‘EMBEDDED CONTROLLER FOR SOLAR ENERGY SYSTEM** ‘On Sep Organized By TheDepEee In –Mvit In 2018.

**Extra-curricular Activities**

* Graphic Designer - Poster Designs, Logo Designs, T Shirt Designs etc.

**Languages Known**

* English,Tamil, Telugu

I, Muthurasu.N, Hereby Declare That The Information Stated Above Is Correct To The Best Of My Knowledge And I Hold The Responsibility For The Correctness Of The Above-Mentioned Particulars.

Date : Signatur

Place: MUTHURASU.N

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