**PROFESSIONAL EXPERIENCE**

Personal Leave of Absence | 2019

**Albertsons-Safeway, Inc. | Pleasanton, CA | 2016 to 2018**

*Senior Manager, Infrastructure Delivery, IT*

*Professional Summary:* Applied talent in executing a vision of collaboration in leading an IT Infrastructure Delivery group including Portfolio Data Center Services, Infrastructure Cloud Services, Infrastructure Applications, IT Service Management, Enterprise Network Services, Information Security, Architecture, Finance, VMO, PMO, and business portfolios. Maintained adherence to Governance, KPI’s, SLA’s and OLA’s.

*Leadership/Management Responsibilities:*

* Managed, supervised, and provided leadership to a high-performing team of technical project/program managers, successfully establishing feedback loops that result in process improvements and trust building.
* Directed project management of IT Delivery programs, ensuring quality, timely execution, and delivery within budgets while managing escalations, risks and portfolio stakeholder expectations.
* Oversaw executive dashboard reporting (budget reviews and forecasting) on portfolio projects, programs, accomplishments and Steering committee presentations.
* Led ongoing PM Resource/Project Management allocations and escalations, project reviews, prioritization, PM resource demand and forecast projections.
* Provided thought leadership and defined vision for expansion and improvement of world-class project management organization, addressing elements of mentorship, recruiting, on-boarding, offsite technical summit, brown bag engagement, training, recognition, performance improvement and conflict resolution.

*Achievements:*

* Successfully executed Data Center Modernization (Application Rationalization, Hybrid Cloud Migration and Cloud Infrastructure Services, Network zone redesign, ServiceNow, BMC TrueSight and Disaster Recovery Integration), Retail Network Modernization and Retail Merger and Divisional Offices Infrastructure/network conversion and readiness.
* Improved existing Project Management best practices and processes, including the adoption of industry standard tools (MPO/SharePoint), and change management within a PMO environment.
* Implemented tactical, strategic and capacity planning (wall sessions) surrounding IT Delivery and Infrastructure resources, programs and projects.
* Automated change management workflow and approval process.
* Streamlined Project Delivery Process by consolidating stage gate artifacts, exit criteria, and shortened phase gate durations.

**NetXperts Inc.** **| Walnut Creek, CA | 2015**

*Technical Program Management*

*Professional Summary:* Facilitated project transition from Account Management/Sales Engineering into Project Management and deployment, including H/W procurement, contract/SOW negotiation and implementations.

**EDUCATION**

**Saint Mary’s College of California**
*Master of Business Administration*

**University of Westminster***London, UK*

*Master of Science
Electrical Engineering/Digital Systems*

*Bachelor of Science
Electronics & Computer Technology*

**PROFESSIONAL
DEVELOPMENT**

**Project Management Professional (PMP)**
*PMI Certification/Member
(ID: 541326)*

**Stanford Advanced Project Management Certificate***SCPM – Stanford Certified PM*

**George Washington University**
*Masters Certificate in Project
Management*

**Dale Carnegie***Leadership Training for Managers
Dale Carnegie Course*

**TECHNICAL SKILLS**

MPO

Sharepoint

BMC TrueSight

EMR Systems

Agile/Waterfall

ServiceNow

MS Azure/AWS
ITIL/PMP
EMC/VMware
Cloud Services
Disaster Recovery
CRM/ERP

**PROFILE**

Executive level manager, instrumental in streamlining and improving processes, enhancing productivity, and implementing solutions. Experience includes progressive responsibility with documented success at various organizational levels. Solid history of creating collaborative work environments, establishing high performing cultures, and talent management. Highly regarded and sought-after strategic thought leader. Focused on continuing to apply my professional experience, knowledge, and passion to continue my career with an organization that recognizes hard work, dedication, and the ability to make things happen. Ready to bring positive energy and passion to my next role.

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925.683.5435

MBA, MS, PMP

SUNIL MASSON

**PROFESSIONAL EXPERIENCE (continued)**

**NetXperts Inc.** **(cont.)**

*Leadership/Management Responsibilities:*

* Managed enterprise level projects via partnership with Cisco, AWS, VMWare and EMC.
* Managed corporate office re-location including data/monitoring center network/VoIP infrastructure re-design.
* Implemented infrastructure enhancements for Napa State Hospital (Patient Duress Alarm System).
* Oversaw custom network infrastructure implementations for various clients including Highland Hospital (new tower construction) and Kramlich.

**Freelance** **| Various Locations in CA | 2012 to 2014**

*Consultant; Clients Include: BlueShield of California, Dignity Health, Natividad Medical Center, Contra Costa Health Services*

*Dignity Health, Technical Program Management Consultant, 2014:*

* Facilitated an EHR technical implementation moving from Meditech to Cerner and Medseries4 for Sierra Nevada Memorial Hospital.
* Led program management for various technical/clinical entities including Enterprise infrastructure migration and networking, device management, mergers and acquisitions, vendor management and clinical teams.
* Facilitated network domain/clinical image cut over strategies, H/W deployment and data connectivity between various medical devices and Cerner EHR as part of a new site acquisition.

*BlueShield of California, Enterprise Portfolio Management Consultant, 2014:*

* Defined and initialized enterprise portfolio management governance capability (structure, entities, roles, responsibilities and decision rights) across all business units and IT to fully adopt and standardize annual investment planning and monthly portfolio management processes.
* Performed tactical assessment of approved 2014 investment plan (dependencies, capacity and sequencing implications) to aid in execution management.

*Natividad Medical Center, Senior Project Leader, 2013:*

* Negotiated multiple Meditech (EMR) 3rd-party-vendor contracts for professional services and procurement of H/W and S/W.
* Managed implementations, training and revised workflows for Meditech third party interfaces with in house IT, clinical and vendor teams including: Mckesson Cardiology Information System (CPACS), Radiology/Nuance Powerscribe 360 (voice dictation), Mckesson PeerVue (Physician Peer Review), HIM/MModal (Transcription services), HIM/3M SoftMed (Electronic form integration), GE Muse (EKG), ePathology (Cancer Registry).
* Managed implementation and integration of Corepoint HL7 interface engine, data migration and virtualization of hardware.

*Contra Costa Health Services, Senior Project Leader, 2012*

* Collaborated with executive leadership and integrated project teams for technical implementation, integrated testing, go-live and cut-over planning, appointment conversions, data loads, issue tracking (Sherlock/help desk), training and command center support for an Electronic Medical Record System (Epic) rollout.
* Managed implementations for Epic third-party interfaces including: TeleVox (HouseCall appt. reminders), SalePoint J-Point (cashiering s/w), Nuance Powerscribe 360 (voice dictation system). HIM/Quantim (Quadramed) for encoding diagnosis and procedure codes and Amcom (Intellidesk) for sending inpatient room and bed information from Epic to the hospital's phone system.
* Managed integration of various Medical, Dental and Ophthalmology devices and s/w to Epic including Phillips ECG devices, Siemens cardiopulmonary blood gas analyzers, Planmeca digital dental x-ray systems and Carl Zeiss Meditech opthalmology diagnostic devices.

**Medco Health Solutions** **| San Francisco, CA | 2010 to 2011**

*Senior Project Leader*

*Professional Summary:* Responsible for driving enterprise prioritization of product development initiatives, managing client engagements, and leading development teams to deliver projects that guide payors, providers and patients in integrating genomic medicine into patient care and ensuring the appropriate use of genetic tests.

*Key Achievements:*

* Led software development teams and content delivery for product development and Agile implementations.
* De-lineated product roadmaps, client enhancements, timelines, resource allocation and product rollouts for various clients.

**Kaiser Permanente** **| San Francisco, CA | 2002 to 2010**

*Senior Project Leader*

*Professional Summary:* Oversaw implementation of multiple, complex, large-scale infrastructure systems (Data Center operations) and health care software applications deployments (Epic, Call Center) using Agile/Waterfall and process improvement projects within a PMO involving both vendor and in-house developed solutions across multiple platforms in various regions. Helped meet SOX, HIPAA and other regulations in various projects.

*Key Achievements:*

* Developed and executed enterprise wide tactical and strategic initiatives to establish continuously available production environments to support real-time health care delivery. Budget $2 million.
* Implemented Automated Security Provisioning of users for an Electronic Medical Record System (Epic) using Agile. Budget $3 million.
* Developed and implemented enterprise wide strategic initiatives to address Messaging Infrastructure design restrictions and capacity limitations. Budget $5 million.