

# RINKI AGARWAL

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## SYNOPSIS

- 8+ years of experience in the IT industry touching all phases of Software Test Life Cycle (STLC).
- **B1/Business Visa Holder Valid till 2025.**
- **Visited to Client Location- Chicago & Florida for Project requirement.**
- **ISTQB Certified Tester (Foundation Level).**
- Driving process improvements and sharing best practices effectively among Team.
- Recruitment, staff management and supervision of QA Testers.
- Establish and implement clearly defined quality methods for team to apply.
- Expertise in Test planning, Test design, Test cases Execution, Defect Reporting & Report Submission.
- Responsible for resource management, including goal setting and providing performance feedback.
- Involved in Project Estimation, Project Billing and Resource Allotment.
- Knowledge of Agile methodologies.
- Able to ramp up in understanding the requirements and designing test cases.
- Coordinate test execution with project management, development, Lines of Business, Vendors, and other internal departments.

## WORK EXPERIENCE SUMMARY

- **TestingXperts, Chandigarh**  
April 2015 – March 2020
- **Infosys Technologies Limited, Pune**  
August 2011 - April 2015

## TECHNICAL SKILLS

- **Testing Domain:** Insurance, E-Commerce
- **Defect Tracking Tools:** JIRA, Clubhouse, ALM, Test Link, Mantis
- **Mobile Testing Platforms:** Android, IOS
- **Security Testing Tools:** Burp Suite, Zap

## **WORK EXPERIENCE**

**Client:** UPC Insurance

**Role:** QA Test Lead

**Environment:** Platform: Web Application Testing

### **Roles & Responsibilities**

- Detailed study of Application flow.
- Involved in Project Estimation.
- Ability to focus on deadlines and deliverables- ensures the ability to find the bad defects and bugs quickly.
- Ability to learn quickly and transfer knowledge to others.
- Highly self-motivated and directed with an attention to detail and a strong customer service orientation.
- Performed test case authoring, test case execution and test plans creation using well-defined processes.
- Reported quality defects and ensuring they get fixed through follow-ups.
- Used Target Process tool for defect tracking.
- Responsible for performing End to End functional testing, Regression Testing on New release and for Change Request which came during test execution.
- Raised defects for failed test cases and uploaded defect information into Target Process with all valid screenshot.
- Performed Sanity / Smoke test on every release provided by development team.
- Created backups within teams so that deliveries are not impacted due resource unavailability.
- Ensured timely project deliveries as per release plan.

**Client:** Booker

**Role:** Security Analyst

**Environment:** Platform: Web Application Security Testing

### **Roles & Responsibilities**

- Detailed study of UI specifications.
- Involved in preparation of Security Scenarios.
- Involved in Analyzing Application from Hacker Point of view.
- Analyzing application manually or with help of tools.
- Use OWASP Risk Rating methodology to assign severity.
- Involved in Reporting False Positives.
- Involved in Execution of Security Scenarios.
- Involved in Reporting Flaws and Preparation of Security Reports.
- Prepare detailed POCs with fix recommendations

**Client:** Tampa Bay

**Role:** Mobile Test Analyst

**Environment:** Platform: Mobile Application Testing

### **Roles & Responsibilities**

- Detailed study of UI specifications.
- Involved in preparation of Test Plan.
- Performed active and passive tests to determine the performance and usage of services made by the end user on each handset.
- Performed test case authoring, test case execution and test plans creation using well-defined processes.
- Reviewing of Test cases and Test plan.
- Test case writing and execution for Metrics/Operations/Remote Control/Installation etc. □  
Involved in testing integration between modules and among applications □ Involved in end to end system testing.
- Responsible for performing End to End functional testing, Regression Testing on New release and for Change Request which came during test execution.
- Involved in Reporting defects and managing defects using Mantis.
- Involved in Preparation of Test Reports.

**Client:** CSL DualCom

**Role:** Security Analyst

**Environment:** Platform: Web Application Security Testing

### **Roles & Responsibilities**

- Involved in preparation of Security Scenarios.
- Involved in Analyzing Application from Hacker Point of view.
- Use OWASP Risk Rating methodology to assign severity
- Involved in Reporting False Positives & Execution of Security Scenarios.
- Involved in Reporting Flaws and Preparation of Security Reports.
- Prepare detailed POCs with fix recommendations

**Client:** AXA Assistance

**Role:** Security Analyst

**Environment:** Platform: Web Application Security Testing

### **Roles & Responsibilities**

- Involved in preparation of Security Scenarios.
- Involved in Analyzing Application from Hacker Point of view.
- Analyzing application manually or with help of tools.
- Use OWASP Risk Rating methodology to assign severity
- Involved in Reporting False Positives & Execution of Security Scenarios.
- Involved in Reporting Flaws and Preparation of Security Reports.

- Prepare detailed POCs with fix recommendations

**Client:** Juice Pharma

**Role:** Test Analyst

**Environment:** Platform: Web Application Testing

### **Roles & Responsibilities**

- Study SRS to understand the project requirements and client's requirements.
- Involved in writing Test Plan and Test Scenarios along with Team Lead.
- Performed Test Case Execution through Manually.
- Involved in Client and Developer Interactions for Performance Opulence of the project.
- Involved in Test Reporting.
- Performed Functional Testing of GUI through Manual Testing.
- Understanding Business Requirements by studying SRS.
- Involved in final regression testing on final version.
- Participated in weekly and monthly meetings. □ Participated in Test Closure review meeting.

**Client:** Clic Data

**Role:** Test Analyst

**Environment:** Platform: Web Application Testing

### **Roles & Responsibilities**

- Participated in functional as well as non-functional testing areas, usability review processes, and overall product improvement initiatives
- Responsible for performing End to End functional testing, Regression Testing on New release and for Change Request which came during test execution.
- Raised defects for failed test cases and uploaded defect information into Target Process with all valid screenshot.
- Performed Sanity / Smoke test on every release provided by development team.
- Created backups within teams so that deliveries are not impacted due resource unavailability. □ Provided Knowledge Transitions session for new joiner in team.
- Ensured timely project deliveries as per release plan.

### **EDUCATIONAL SUMMARY**

- Achieved Post Graduate Diploma in Business Administration from Symbiosis Centre of Distance Learning in the year 2014
- Achieved Bachelor of Computer Application from Graphic Era University in the year 2011

### **PERSONAL INFORMATION**

- **Visa:** B1 Visa
- **Passport Details:** Valid till August 2021
- **Nationality:** Indian
- **Marital Status:** Married
- **LinkedIn Profile:** <https://in.linkedin.com/in/rinki-agarwal-7b7495b7>

### **DECLARATION:**

I certify that all the information provided above is correct to the best of my knowledge and I understand that in case of any discrepancy my candidature is liable to be cancelled.

**PLACE:** CHANDIGARH

**RINKI AGARWAL**