

## Alok Nath Singh

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### JOB OBJECTIVE

#### Software Testing / Project Execution

*Expertise in handling Software testing involving requirement analysis, system study, project execution, de-bugging, status reporting & documentation*

AREAS OF EXPERTISE	PROFILE SUMMARY
<b>Software Testing</b> <b>Project Execution</b> <b>Defect Management</b> <b>Liaison &amp; Coordination</b>	<ul style="list-style-type: none"><li>• <b>4.9 years of experience</b> in Software Testing (<b>Manual and Automation</b>) with a solid understanding of Test Planning, Test Design, Test Execution, and Defect Reporting &amp; Tracking.</li><li>• Expertise in understanding and analysing test requirements, tracking changes, and maintenance of test suites.</li><li>• Well acquainted with all phases of SDLC and STLC, both <b>Waterfall and Agile</b>.</li><li>• Proficient in <b>Automation Testing using Selenium Java</b>.</li><li>• Strong experience in automating web applications using <b>Selenium WebDriver</b> with <b>TestNG frameworks</b>.</li><li>• Expertise in implementing <b>Page Objects, Data Driven, Hybrid automation frameworks..</b></li><li>• Understanding of Oracle SQL.</li><li>• Excellent at working in a team environment or independently.</li><li>• Good at multitasking and working well under tight deadlines with high efficiency.</li><li>• Strong verbal and written communication skills.</li></ul>

### ORGANISATIONAL EXPERIENCE

From <b>Feb' 2014</b>	<b>Infosys Technologies Limited as Test Engineer</b>	Till <b>July'2017</b>
From <b>July'2017</b>	<b>Mindtree Limited as Senior Software Engineer</b>	Till <b>Dec'2017</b>
From <b>Jun'2019</b>	<b>Amazon Canada as Associate</b>	Till <b>Oct'2019</b>
From <b>Jun'2020</b>	<b>Impelsys India Private Limited as Senior QA</b>	<b>Present</b>

#### Role

- Creating various testing frameworks, strategy & master plan; formulating & updating test documentation such as scenarios, cases, scripts & project status reports
- Preparing & conducting functional reviews as per quality specifications and creating requirement traceability matrix as well as testing data & completion report
- Steering the successful rollout of projects with accountability of defining scope, setting timelines, analysing requirements, prioritising tasks, identifying dependencies and evaluating risks & issues as per budgets
- Providing support in handling escalation from clients to resolve their concerns and addressing their queries (customer advocacy) from other departments for a smooth ride for customer's diverse issues
- Monitoring project progress & outstanding issues and ensuring the quality & timeliness of deliverables; extending post-implementation support to team members by identifying defects, inconsistencies & errors
- Exposure to software engineering Process and hand in experience in Development Life Cycle Models like Agile Model, Waterfall Model and knowledge in V model and Remarkable experience in working Agile Methods with Agile Environment.
- Hands on experience in WEB Testing and SQL environment.
- Good Knowledge in SDLC, STLC, QA Methodologies, Black box testing and White box testing.
- Work experience in all the stages of testing including Requirement Analysis, Test Planning, Test Case design, Test case execution, Bug reporting and tracking.
- Executed SQL queries on oracle tables in order to view successful transaction of data and to validate data.

## IT SKILLS

Testing:	Automation Testing, Manual Testing, Non-Functional Testing
Tools:	Selenium, JIRA and Quality Centre
Computing Languages:	Core JAVA, SQL
Operating Systems:	Windows 7/8/10
Database:	IBM DB2, Oracle DB

## EDUCATION

2018	Post Degree Diploma in Project Management, Douglas College, Vancouver
2013	B.E. (Mechanical Engineering) from School of Engineering and Technology, Jain University, Bangalore, Karnataka with 66%
2009	12 <sup>th</sup> (Physics, Chemistry, Mathematics) from SRSA Vivekananda Central School, Hazaribagh, Jharkhand with 68%
2007	10 <sup>th</sup> from SRSA Vivekananda Central School, Hazaribagh, Jharkhand with 70%

## PERSONAL DETAILS

Date of Birth:	10th Dec 1991
Languages Known:	English and Hindi
Marital Status:	Unmarried

## ANNEXURE:

### Key Projects Handled:

Title:	<b>Assessment test taking and Grading</b>
Customer:	Benchmark Universe, US
Description:	BU is one of the leading eLearning company for teachers and students. It's a learning platform which provide platform for school where teachers can create assignment for students and students can complete the assignment and then teachers can grade it. It basically provide End to End solution for schools.

### Responsibilities:

- Understand all the Business documents.
- Identified System scenarios and written test cases
- Actively involved in defect tracking using JIRA.
- Reviewed Test Scripts and also have updated the review comments.
- Studying and understanding the product from the Epic.
- Involved in Smoke Testing, Functional Testing and Regression testing.
- Involved in Compatibility testing on different Browsers.
- Preparing and documenting the test conditions and test cases.
- Reviewed Test cases and updated the review comments.
- Coordinating with Test Lead and Development Team for Bug Fixing.
- Involved in Analysing Test Results, Reporting and Tracking Defects.

**Title:** **Impulse R1.1**  
**Customer:** Laxness, Germany  
**Description:** Impulse is a Software for managing customers' relations in a better way. Impulse is a custom-made solution for our client to assist its various business verticals like organization wide sales, marketing, customer support and inventory functions. Impulse provides a unique way to bind a variety of business verticals to enhance business productivity for the client by promoting forward thrust into the business, it is able to do this by using the user friendly options like search option by module name, find and view by tasks name, user lookups by respective field created, export, clone etc., and by offering a common sharing platform through its single database to effectively convey and maintain business specific information anytime to the client.

**Responsibilities:**

- Understand all the Baseline documents.
- Test Scenarios and Test Cases preparation and Test Execution
- Developed automation scripts.
- Attending Scrum meeting regularly.
- Integrated Framework with Jenkins and Scheduled test suite to run every day.
- Writing test scripts using Selenium and Java
- Executed Test scripts using TestNG Reporting tool.
- Participated in Retrospective meeting, Sprint Kickoff Meeting and Daily Standup Meeting.
- Involved in Compatibility testing on different platform.
- Participated in reviewing test cases and have updated the review comments.
- Defect logging and Tracking using JIRA

**Title:** **Shell Account Tracking**  
**Customer:** AMERIPRISE FINANCIALS, US  
**Period:** Feb '16 to May '17  
**Team size:** 6  
**Description:** Ameriprise is one of the leading financial advisor company in US. Ameriprise Financial offers a variety of Certificates to help build cash reserves and provide guaranteed income. This project involves the monitoring of commissions of Ameriprise Financial Advisors. Ameriprise Financial Advisors were selling product of different company to clients. They were getting commissions after selling those products which was not being tracked by Ameriprise. For monitoring these commissions Shell Account Tracking project came.

**Responsibilities:**

- Requirement Analysis.
- Test Cases preparation.
- Test data creation.
- Test Case Execution.
- Raising Defects and Defect Tracking for the project.
- Support in the UAT Testing.
- Test Result Reporting.
- KT document Preparation.
- Done Automation for UI using Selenium