Sathish Srinivasan

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| Carrier Overview |

• Revenue oriented IT leader with 14 years in Software Development, Quality Assurance, IT operations and business development across various industry (Health Care; Airlines; Insurance; Retail; Education and ERP industry)

• Getting knowledge at onsite and setting up new offshore team and brought business profit to org.

• Experience in managing both unit across in Chicago; Houston and India

• Lead client implementation ensuring delivery of services while partnering with client executives to build and maintain strong relationships

• Accountable for teams of 50 members supporting $7 million revenue.

• Tower bridge for outside partners with leadership team client like (Expedia;Rental cars;BP etc...) from projects side end to end

• Cross vendors leading and managing IT operations brought good practices and collaborative.

• Agile transformation as scrum master bring good value addition on success factor

• Contributing in Leadership from organizational level on value addition on tools and domain aspects.

• Automation implementation based profitability, time and revenue increased to 50 %.

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| Certification |

* CSM – Certified Scrum Master -2018
* CSTE – Certified Software Test Engineer – 2005 - 2009

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| Accomplishment |

* Manual Services Test case converted into Automation services and drastically improved the productivity for every bi-weekly release.
* New Setup in Onshore (Houston) for Wifi setting up Pod System and increase the communication and productivity and more release.
* Process improvement and communication for outside various partners which bring United Airlines well aligned on QA setup.
* Entire portfolio with different applications; different system making everything on time delivery and much appreciated the work from united leadership.
* Align the resources in different projects within the portfolio with well trained in different testing needs and make united team appreciate.
* Offshore Mobile Lab setup idea to united provided to make the productivity improvement to line up on the delivery
* United QA side setting up different Launch app in various Locations in United States.
* Work towards transition and setup offshore with 50 member team size both manual and automation. 10 % Profit increased for the account
* Trained application and domain training across QA division which brought profit and confidence towards the client to Win New Business.
* Brought lots of ideas to streamline the QA process, which brings 50% effort saved.
* Complete Account Level activity which brought to streamline and savings effort.
* Virtual Machine Concept given ideas from QA and brought into testing 100 workstation tested and rollout in production stores. Effort and Cost saved tremendous
* Led efforts to improve the quality of several automation test cases which resulted in 90% of test cases being automated, compared to 50% previously.
* UAT and production validation support outside regular business hours, which led to the successful data conversion.

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| Experience Summary |

* Effective Leadership, planning , coordination, hiring, team-building, motivational, coaching, mentoring skills
* Entire Portfolio leading with different team, different applications without any delivery slippage and make business happy.
* Handle various Business team; IT Dev and make them inline on the release.
* Hiring and Recruitment for onshore based on united team needs align the resources.
* Leading complete Release within the stipulated time frame with Zero deviation.
* As part of united airlines QA team, I been a single representative on the partners on launch in different sites and different Mobile Applications been successfully.
* Possess extensive experience in test planning and estimation to effectively define the QA milestone in alignment to the overall project schedule.
* Good experience in Team management, handling multiple projects simultaneously by virtue of efficient reporting mechanism
* Engaging the business team along with the key project stakeholders to identify the testing scope to design the effective test strategy.
* Responsible for assigning tasks to the team as well as ensuring accountability by keeping track of the individual resource productivity.
* Successfully managed complex projects with multiple implementation phases.
* Successfully delivered Quality software within strict deadlines by virtue of various testing best practices and value adds.
* Extensive experience in Black box testing, GUI Testing, System Testing, Regression testing, Functional Testing,UAT and Defect Management.
* Sound Knowledge of QA methodologies, Testing Strategies, and Software Development Life Cycle.
* Effectively reported the testing activity and testing status via weekly status report.
* Tracked other projectrelated details across testing and was responsible for consolidating the same and sending it across to the client Leadership team.

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| QA Trainer |

* STC Technologies
* Soft Tech System

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| Degree |

* B.com – Madras University

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| |  | | --- | | EMPLOYMENT HISTORY |  |  |  |  |  |  | | --- | --- | --- | --- | --- | | **Name of the Company** | **Designation** | **Employer Location** | **From** | **To** | | L&T  Value Labs  Cognizant Technology Solutions  SGT India private  Ivesia Solution  Ventech solution  Soffia Software | Project Manager / Scrum Master  Project Manager  Senior Associate – Projects  Test Lead  Senior Test Engineer  Quality Tester  Lab Trainer /Tester / Developer | Chennai, India  Hyderabad, India  United States  Chennai, India  Chennai, India  Chennai, India  Chennai, India | Mar 2019  July 2016  Jan 2010  May 2006  Sep 2005  Dec 2003  Feb 2001 | Present  Mar 2019  July 2016  Dec 2009  Apr 2006  Sep 2005  Nov 2003 | |

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| Project Details |

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| **PROJECT TITLE** |  |
| Duration | July 2016 - Till Date |
| Role | Project Manager / Scrum Master |
| Company | L & T |

**Summary**

**Working with portfolio senior manager and managing multiple projects**

**ROLES AND RESPONSIBILITIES:**

* Coordinate with NETS Client / Handling escalations/ resolving their query
* Running through Process / Delivery with client and with the team.
* OBM implementation journey
* Guide the team to learn and manage / optimize their flow of work
* Facilitate the team planning sessions and other agile activities while guiding the team through the necessary steps to become self-managing and self-organizing.
* Remove impediments which prevent the SCRUM teams to deliver- Tracks work progress to identify blockages and developer divergence from allocated tasks
* Facilitated Agile Adoption Retrospective for the organization with the leadership and guided the teams with outcome resulting in enhanced performance.
* Coached/Mentored on agile concepts towards Multi-vendor functional team resources to deliver quality products
* Collaborated with members of the Product, Business and Engineering Teams to develop and maintain Product Backlogs
* Work with IT teams and other stakeholders to ensure team alignment with commitments

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| **PROJECT TITLE** |  |
| Duration | July 2016 - March 2019 |
| Role | Project Manager |
| Company | Valuelabs |

**Summary**

**Working with portfolio senior manager and managing multiple projects**

**ROLES AND RESPONSIBILITIES:**

* Responsible for Entire portfolio under one united senior manager with various projects.
* Implemented automation and produced value addition and increased the revenue.
* Provide training to the team based on the project need and accomplish the resources into the project level.
* Track all the deliverables and report weekly to Client senior manager and QA director.
* Productions cut over from QA side representative and guide the team.
* Partner’s projects been a single point of contact from QA side.
* Track across each projects defects and report and setup necessary follow up and bring it to closure.
* Timesheet reporting tracking under the united senior manager for Value labs.
* Responsible for the overall planning, management, execution and communication of testing activities
* Analyze Requirements and Discuss with the Client
* Attending the BRD and SD session and provide signoff
* Providing estimate and timeline for the individual build and Change Request
* Prepare Test plan and providing walkthrough of the same to the customer for signoff
* Review the Test cases and defects prepared by the team, both from offshore as well as from onshore.
* Logged defects, tracking them to defect closure
* Manage and resolve queries within the team to eliminate any gap in understanding
* Conducting the defect triage meeting with the appropriate stakeholders
* Coordinating with the development team; build team; Support team as and when required
* Monitor test execution and validation to identify any project related risks and escalate as needed.
* Test Requirement analysis and provided the Knowledge transitions to the other offshore project team members.
* Supporting for offshore team on test data setup and test cases review and delivery.
* Identify test scenarios that need to be tested.
* Involve in Other Project and organizational activity
* Tracking the Change Request for various domains and sending the consolidated report to the client for tracking purposes

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| **PROJECT TITLE** |  |
| Duration | Jan 2010 - July 2016 |
| Role | QA Lead / Release Lead |
| Company | Cognizant Technology Solutions |

**Summary**

**Multiple set of projects handled which leads to brought new ideas and new innovations. Across different portfolio.**

**ROLES AND RESPONSIBILITIES:**

* Responsible for the overall planning, management, execution and communication of testing activities
* Analyze Requirements and Discuss with the Client
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| **PROJECT TITLE** | **DataCert** |
| Duration | May 2006 to Dec 2009 |
| Location | Chennai, India |
| Role | Test Lead |
| Company | SGT India Pvt Ltd |

**PROJECT DESCRIPTION:**

DataCert's suite of products and services is uniquely designed to help corporate legal departments take control of their legal spend management with a comprehensive solution. Regardless of the size and complexity of your legal department, DataCert's Advanced Invoice Management System (AIMS) and its companion products provide electronic invoicing and transparency to every aspect of matter and vendor tracking. Our products provide highly configurable invoice workflow, review and approval, budgeting and reporting for spend-focused corporate legal practices

**ROLES AND RESPONSIBILITIES:**

* Resource Allocation based on the capacity
* Tracking the QA time taken
* Prepare Test case, QA Checklist
* Prepare Integration testing and System Testing
* Release Notes, Patch Review checklist, Release Plan
* Tracking the Defect
* Develop the base line test cases for positive testing and negative testing scenarios
* Raise any scenarios not taken into account by development or the US customer and have an intelligent conversation with the US team.
* Verify the DLL and Installer versioning.
* Verify all components required for the solution are being laid by the installer/script.
* Provide Feedback to Development and work with Development on bug fixing cycle to meet the milestone.
* Highlight any slippages to Project Management.
* Document test scenarios clearly with the standard format of TOC and Document Change Control.
* Meet the QA milestone effectively.
* Deliver the end product to the US team in a Professional manner with adequate steps required for Rollback and Installation in CIMS.
* Provide feedback on the test cases outlined
* Review the end deliverable from a testing standpoint and documentation.

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| **PROJECT TITLE** | **Sales tracking system ; Project management; Education** |
| Duration | Sep 2005 – Apr 2006 |
| Location | Chennai, India |
| Role | Senior QA Tester |
| Company | IvesiaSolutionsPvt Ltd |

**PROJECT DESCRIPTION:**

**Handled 3 Projects**

1. “PROMPT” is a Project Management and Planning Tool. It is a web-based application used for effective functioning of the project and co-ordination amongst team members within a project. It is a comprehensive tool that caters to the needs of planning and scheduling projects and managing resources within a software organization. It has got a special feature, wherein, it facilitates the user to work both with Internet as well as intranet..
2. Smart view is a web-based e-learning application, which has features to author a course, publish a course, take a course as a student and achieve certification through assessment taken. The application is designed to provide e learning among the organization level. Among the organization level, the various categories of users who can use this application might fall under managers, students, publishers, authors, reviewers, facilitators and administrators
3. Sales Track System Sales track system is to manage and track the selling activities of sales persons and to improve the sales performance. The sales managers and executives should be given better insight about sales activities and performance through comprehensive reports

**ROLES AND RESPONSIBILITIES:**

* Understand application business area and application requirements and guide the test engineers in their activities.
* Guide Test Engineer in testing processes, procedures and documentation.
* Track time spent by Test Engineers in various projects.
* Accurately measure productivity and effectiveness of Test Engineers.
* Review documentation for testing prepared by the Test Engineers.
* Collect metrics regarding Test Activities.
* Provide all reports requested by Quality Manager and Project Manager ( India and US).
* Involved in CMMI Activity and completed SCAMPI B
* Prepared Test Plan
* Prepared Test Case into various levels like (Unit, Integration, System ,acceptance)
* Involved in SEPG activities

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| **PROJECT TITLE** | Education Control SYSTEM |
| Duration | Dec 2003 – Sep2005 |
| Location | Chennai, India |
| Role | QA Tester |
| Company | VentechsolutionIndiaPvt Ltd |

**PROJECT DESCRIPTION:**

Center Point is a school-based system that manages the daily routines of the school and members of the school community. It provides options such as managing the personnel information about staff and students, managing the school curriculum, assignment of courses to student and educators, attendance tracking and grading and communication between the members of school community.

**ROLES AND RESPONSIBILITIES:**

* Prepare Test case .
* Prepare Test Traceability Matrix
* Conduct Test in Unit and Integration testing
* Conduct Black Box
* Taking Release for Testing.
* Taking Backup from database and restoring.
* Implementing Load runner.
* Creating Functionality Document
* Involved In GUI Interface Testing.

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| **PROJECT TITLE** | **Enterprises Resource Planning** |
| Duration | Feb 2001 – Nov 2003 |
| Location | Chennai, India |
| Role | QA Tester |
| Company | SoffiaSoftwareIndiaPvt Ltd |

**PROJECT DESCRIPTION:**

Integrates Production and purchase system to get the inventory position at any point of time,decision making process. Important feature are :Planning,production, stores,marketing,quality, Admin module,scheduling and order processing etc

**ROLES AND RESPONSIBILITIES:**

* Prepare Test case Design Document
* Prepare Test Traceability Matrix
* Conduct Test in Unit and System testing levels
* Conduct Black Box, White Box testing
* Writing Test Reports
* Maintaining Test logs
* Testing for Interoperability

**Passport &VISA Details**

**Passport no : K0352031**

**VISA Type : H1 B**

**Note: Been there for couple of business trip and stayed in US for 6 years.**