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| A person smiling for the camera  Description automatically generated |  | Surendra Kamma  Salesforce Admin/Developer/Consultant. |
| Profile Vibrant and self-motivated professional with 5+ years of experience in IT Industry with 5+ years of experience on  Salesforce Domain as a Salesforce Certiﬁed Admin, Developer & Consultant. Experience in design and customization of  custom applications for complex business processes both in Sales and Service Cloud. Experience in CPQ process of Sales  using Apttus tools. Contact PHONE:  +91 8762240606  PLACE:  Bengaluru, India  WEBSITE:  [linkedin.com/in/surendra-kamma-9500ab98](https://www.linkedin.com/in/surendra-kamma-9500ab98/)  EMAIL:  [surendra.sdm@gmail.com](mailto:surendra.sdm@gmail.com) Hobbies Badminton  Yoga  Swimming  Chess  Cooking  Movies |  | EDUCATIONSDM College of Engineering & Technology 08/2011-06/2015  BE in Information Science & Engineering. Bellary Independent PU College 06/2009-03/2011  Studied PCMB (Physics, Chemistry, Mathematics & Biology). **SKILLS** |

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| Certificates  * Salesforce Certiﬁed Administrator (08/2016 – Present) * Salesforce Certiﬁed Platform Developer I (02/2017 – Present) * Salesforce Certiﬁed Platform Developer II (03/2019 – Present) * Salesforce Sales Cloud Consultant (03/2019 – Present) * Salesforce Service Cloud Consultant (06/2020 – Present) * Salesforce Certiﬁed Sharing & Visibility Designer (08/2019 – Present) * Salesforce Certified Platform App Builder (10/2020 -Present) * Apttus CPQ Essentials 201 (06/2017 – Present) * Apttus CPQ Product Certiﬁcation level 2 202 (06/2018 – Present)  Languages English  Hindi  Kannada  Telugu |  | WORK EXPERIENCE[TATA CONSULTANCY SERVICES] [SALESFORCE DEVELOPER] 06/2015-Present  **Project: My TR Digital RISK**  **Responsibilities:**  Create CASE API:  Written a REST Webservice to create a case in Salesforce.  Case Routing:  Utilized Ortoo-Q\_Assign installed app and configured the rules to route the Case accordingly.  Case Retrieving:  Utilized the Salesforce Standard REST API- Composite Query to achieve this.  **Project: Legal CRM**  **Responsibilities**:  Territory 2.0:  Analyzed and enabled the Territory 2.0 in the Org  Enable Standard State & Country:  Analyzed & enabled the Standard State & Country in the Org.  Customize Address validation:  Written a single apex class for all the Standard Objects which has Address, to validate the Address mandatory fields, length of Street & Postal Code, conditionally throw error when the Country selected do not have any active States defined in the Org.  Submit Opportunity Trial LWC:  Created a JavaScript class to get details of the Trial record and validate for required fields.  Using WIRE adaptor, invoke the apex method which in turn invokes the REST Webservice Callout.  Submit the trial details to Middleware and share the success results to LWC screen.  Update Trial Record:  Created & exposed a REST Webservice class to update the Trial record along with Trial Products & Trial Users and Create a Chatter Message using Chatter API.  Salesforce Configurations:  Created Custom Objects and Custom Settings, Custom Metadata, Enabled Out of office for Salesforce Lightning, modified the Layouts, Created Validation Rules.  Salesforce Customizations:  Performance improvements by removing unwanted lines of code from the Apex Classes, Standardization of code by following the Code Principles using the PMD, Updated the test class coverage, Process Builder Code Coverage. |

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|  |  | WORK EXPERIENCE[TATA CONSULTANCY SERVICES] [SALESFORCE DEVELOPER] 06/2015-Present  **Project: Apttus CLM X-Author Templates**  **Responsibilities:**  Create X-Author Templates:  Performed the Post Installation steps given in X-Author Document.  Apttus X-Author extension to Word, utilized the Table Concept and Segment Concept of X-Author to conditionally render the data on the Agreement Templates.  Created Clauses and re-used hem on the Agreement Templates.  Converted all PRE-FX2 formats to FX2 formats.  Migrate X-Author Templates:  Using X-Author Migration Tools migrated all the newly created clauses and templates to higher streams.  **Project: Webservices Migration to Dellboomi**  **Responsibilities:**  Identify the Middleware System:  Analyzed and identified different Middleware connected to the org.  Prepare for the Plan:  Phase wise converted all the Webservices to Dellboomi, one middleware at a time.  Create 2-Way Authentication:  Created an apex REST Webservice to invoke the Dellboomi for retrieving the OAuth Token and re-using it using Salesforce Platform cache.  Once the token is generated then invoke the respective webservice using the token authentication (Bearer: Token) to Dellboomi.  Salesforce Customizations:  Performance improvements by removing unwanted lines of code from the Apex Classes, Standardization of code by following the Code Principles using the PMD,  Updated the test class coverage, Process Builder Code Coverage.  **Project: Legal AM Development**  **Responsibilities:**  Involved with Business for High Level Estimations and Scope of the Work.  Code Optimization  Configured Org Wide Email Address, Email2Case, Email Templates, Email Alerts  Configured Duplicate Rule and Matching Rules  Created a time bound workflow, Process Builders for the User Requirements.  Batch class to update the Case Data.  Created Report Types and Configured Reports and Dashboards for the User.  Created User Roles, Role Hierarchy, Sharing Rules, Cloned Profiles  Data Load Support, Account and Contact dedupe using Demand Tool. |
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