**Dinesh Kumar G**

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**career**

**Objective**

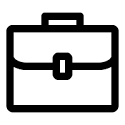
Seeking a Salesforce developer position at highly reputed organization where I can maximize my technical and management skills.



** Profile Summary**

* Overall 4+ years of IT industry experience including **3+ years in Salesforce CRM platform**. Out of which one year as administrator and two years as Developer.
* Having one year of Lightning Experience.
* Good knowledge in SFDC Configuration and Customization
* Hands on developing the custom applications, custom objects, custom tabs, custom fields, Relationships, page layouts, record types, field dependencies, cross object formula field.
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* Hands on writing the validation rules, workflow actions, approval processes and process builder on both custom objects and standard objects.
* Hands on creating Profiles, Permission sets, Users, Roles, Queues and Public Groups.
* Knowledge on Lead assignments and case assignments i.e. Web to Lead, Web to Case and Mail to Case and creating email templates.
* Knowledge on creating Security model (Object level, Field level and Record level- Organizational- wide defaults, Role Hierarchy, Sharing rules & Manual Sharing) using Profiles and Roles.
* Knowledge on SFDC development using Visual Force, Apex classes, and Triggers.
* Hands on SFDC development using Salesforce Lightning App Builder using LWC
* Hands on querying SalesForce.com database using SOQL & SOSL queries using Force.com Explorer.
* Knowledge on Deployment Using Sandbox with Change set.
* Used data tools like Data Loader and Data Import Wizard.
* Knowledge on SFDC CRM Architecture-Sales Cloud and Service Cloud.
* An effective communicator with excellent relationship building analytical and negotiation skills and an optimistic mindset towards the task assigned.



**Work Experience**

**May’18 - Till Date** with **Infosys Technologies Ltd,** Hyderabad**.**



**education**

**Education**

B Tech in the year 2016 from Andhra University.

**Technical Skills**

Operating Systems: Linux, Windows

Programming Languages: Apex, JavaScript, HTML

Data migration tool: Data loader, import wizard.



**Project Details**

**Project #1**

**Project Name**: Customer Relationship Unit (CRU) Skoda – Volkswagen ITP

**Key Responsibilities:**

* Made valuable contributions for designing functional documents for the development team.
* Designed and deployed Custom tabs, Custom Objects, Components, validation rules, Approval Processes, and Auto Response Rules for automating business logic.
* Experience working with standard Salesforce objects like Accounts, Contacts, Leads, Cases, and Opportunities.
* Expertise working on workflow rules and defined related tasks, email alerts, and field updates.
* Customized Salesforce.com Fields, Page Layouts, Record Types, Queues, and Profiles and make the same changes in test and production environments.
* Experience working on Salesforce lightning web components (LWC).
* Managing Salesforce License, Salesforce Improve systems by studying current practices and designing modifications.
* Assist clients with system related issues, Assist clients with any functionality issues.
* As in depth of technical experience, working with security like users, profiles, roles, sharing rules, OWD settings, automation using workflows and approval process, Process Builder, validation rules, writing formulas and building relationships.
* Knowledge on Migrating data from one Sandbox to another Sandbox using Change Sets.

**Project #2**

**Project Name:** Reliance JIO- 4G (Provisioning/Application support)

**Key Responsibilities:**

* Involved Created the users, roles, profiles and sharing rules for specie Roles and groups.
* Involved in Incidents daily bases for Customer (Production support)
* Created various reports and dashboards.
* I have created change set and deploy to Sandbox to sandbox and sandbox to Production.
* Involved in security levels and privileges by customizing Salesforce.com Profiles and Roles.
* Involved in Deployment activities using Change set and GitHub.
* Fixed the issue on process builder and triggers when getting 101 SOQL limitation used by Future annotation.
* Worked on Process Builder creation on Called apex class from process builder by using @Invocable method
* Customizing records types & Page Layouts, Permission sets Assigned to Different market Users.
* Worked on Apex Classes, Apex Triggers, test Class code Coverage.
* Created Validation Rules and Formulas Work Order, Service Appointment.
* Created Batch apex, Scheduled Apex, Future annotation.

**Declaration:**

I hereby declare that the above written particulars are true to the best of my Knowledge & belief.

Date:

**Dinesh Kumar Gadhireddy**