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| Mushtaq Alam Email: [ErMushtaqAlam@gmail.com](mailto:ErMushtaqAlam@gmail.com)  [Alam\_perfect@yahoo.co.in](mailto:Alam_perfect@yahoo.co.in)  Mobile No: +91-9096273750/7987461599 | | | | | | Image result for platform developer 1SFAdmin.bmp | |
| **Profile Summary**   * 14.8 years of experience in Salesforce and Java * Good knowledge in Apex, Visualforce, Triggers, Aura Components * Worked in Sales Cloud, Experience Cloud, Financial Service Cloud configuration and customization. * Used the Rest API, Jitterbit to connect third party applications, JMETER * Worked on lightning configuration, SLDS and components. * Handled different kinds of Business Requirements and provided feasible solutions. * Managing end to end lifecycle of project from creating Build Plan, monitoring execution of Project, Designing the solution, development and managing releases and support. * Data Migration planning and execution migrated more than a million records from oracle database to Salesforce while maintaining their relationship. * Built a team and delivered the solution within the timeline, while having 90% freshers. * Designed solution to schedule outbound messages in Salesforce, that too with configurable intervals of 3-6 minutes. * Developed product for opening account without visiting bank’s branch which was showcased in finnovate 2021.( <https://www.youtube.com/watch?v=XYUPZfEnXc4>)   **EDUCATION**   * Completed BE from Pt Ravishanker Shukla University   **CERTIFICATIONS**   * **Salesforce.com Salesforce Certified Administrator** * **Salesforce.com Platform developer I certification (PD1)** * **Salesforce.com Platform developer II certification (PD2)**   **EXPERIENCE**  **(Designation)** (Year & Date)  **(Company Name, Location)**  (Solution Architect)  Tech Mahindra, NagpurMay-2022 – Aug 2022.  (Technical Architect/Project Lead)  Persistent Systems Ltd., NagpurDec-2018 – May-2022  (Senior Consultant/Associate Manager)  PwC, Pune June-2017 - Dec-2018  (Team Lead)  BNT Soft, Pune Mar -2015 - April-2017  (Consultant)  Cognizant Technology, Pune Mar-2013 - Mar-2015  (Software Engineer)  ECS(MasterCard), Pune July-2010 - Mar-2013  (Software Engineer)  TATA Autocomp, Pune Dec-2007 - Jul-2010 | | | | | | | **Key Skills and Knowledge**  Salesforce  SFDC  Apex Class, Triggers  Batch class  Rest API Integration  Batch classes  Configuration and Customization in SFDC  Lightning Configuration  **Other Skills**  Java  HTML  CSS  JavaScript  **Tools**  Data Loader  Jitterbit  Eclipse IDE  VS Code  JMETER |
| **Tech Mahindra** May 2022 – till date | | | | | | | |
| **Project: Digital Dealership**  **New Implementation** | | | |  | | | |
| **Specification / Description**: | Digital Dealership is an application to provide platform for Dealers to register themselves with OEM. Once Dealer signs up, onboarding staff can verify and activates his Account | | | | | | |
| **Role / Responsibilities:** | Involved in end to end lifecycle of project from creating Architecture, Build Plan, monitoring execution of Project, Designing the solution, development and managing releases, Sprint Plan, Demos to customer. | | | | | | |
| **Environment:** | Configuration, Force.com, Apex, VS Code, Sales Cloud, Expérience Cloud | | | | | | |
| **Persistent Systems**  Jan 2022 – May 2022 | | | | | | | |
| **Project: Used Car Loan**  **New Implementation (Product)** | | | |  | | | |
| **Specification / Description**: | UCL is a project of BFSI for Banks and Credit unions, which enables them to quickly process Loan application | | | | | | |
| **Role / Responsibilities:** | Involved in end-to-end lifecycle of project from creating Architecture, Build Plan, monitoring execution of Project, Designing the solution, development and managing releases, Sprint Plan, Demos to customer. | | | | | | |
| **Environment:** | Configuration, Force.com, Apex, VS Code, Sales Cloud | | | | | | |
| **Persistent Systems**  Oct 2020 – Dec 2022 | | | | | | | |
| **Project: PDBS**  **New Implementation (Product)** | | | |  | | | |
| **Specification / Description**: | PDBS is a project of BFSI for Banks and Credit unions, which enables them to quickly onboard the customer through Mobile app for any kind of Accounts like deposit account or Loan application, it was built on Sales Cloud and financial Service cloud and show cased in finnovate 2021 by Mambu(<https://www.youtube.com/watch?v=XYUPZfEnXc4>) | | | | | | |
| **Role / Responsibilities:** | Involved in end-to-end lifecycle of project from creating Build Plan, Architecture design, monitoring execution of Project, Designing the solution, development and managing releases, Sprint Plan, Demos to customer. | | | | | | |
| **Environment:** | Configuration, Force.com, Apex, VS Code, JAVA, OutSystem, Mambu, identityMind, capiot | | | | | | |
| **Persistent Systems**  May 2020 – Sep2020 | | | | | | | |
| **Project: Coles HR Case Management**  **New Implementation** | | | |  | | | |
| **Specification / Description**: | Coles is one of the leading Retail chains in Australia, which sells various types of Products. We have developed solution for their HR case management. Which is being used by their Line managers to raise cases for their team members in SF | | | | | | |
| **Role / Responsibilities:** | Involved in end-to-end lifecycle of project from creating Build Plan, monitoring execution of Project, Designing the solution, development and managing releases and support. | | | | | | |
| **Environment:** | Configuration, Force.com, Apex, VS Code. | | | | | | |
| **Persistent Systems**  Dec 2018 – May 2020 | | | | | | | |
| **Project: TATA Capital**  **Services + New Implementation** | | | |  | | | |
| **Specification / Description**: | TATA Capital is one of the leading NDFC in India; which provides various types of Loans like CD, TW, HL etc. We take care of Customer journey in SFDC | | | | | | |
| **Role / Responsibilities:** | Involved in Providing the best solution for the requirement  Automation using APEX, integration and SOQL. | | | | | | |
| **Environment:** | Force.com, Apex/Visual force, Eclipse. | | | | | | |
| **Price Waterhouse Coopers** Mar -2015 - April-2017 | | | | | | | |
| **Project: Various Projects, Adani Realty** | | | |  | | | |
| **Specification / Description**: | Adani Realty is established builder in Gujrat, which have the biggest township in Gujrat, Named Adani Shantigram which ha**s** many towers and Villas. They use SFDC for managing the sales for Flats and villas. | | | | | | |
| **Role / Responsibilities:** | end to end development of project  effort estimation, requirement gathering, design, development and implementation of project | | | | | | |
| **Environment:** | Force.com, Apex/Visual force, Eclipse. | | | | | | |
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| **BNT Soft**  Mar 2015 – April 2017 | | | | | | | |
| **Project:** Currencies Direct | | | |  | | | |
| **Specification / Description**: | Currencies Direct (The currencies Direct works with currency conversion of different countries, salesforce comes into the picture to store customer information (Accounts/contacts/Opportunities) and the trading being done.) as salesforce is replacing legacy system so there are still many things for which salesforce needs to be in sync with the legacy system. Jitterbit Integration server is being used for the communication between salesforce and legacy system. | | | | | | |
| **Role / Responsibilities:** | Co-ordinate with client and get the requirements, understand it and share with teams and get the work done.  Prepare LLD/solution Design for the requirements. Propose the possible ways to complete any requirements, come up with the best possible way and work along with team to get it done  Allocate task to team, clear the doubts in Scrum meetings  Provide status of work to client on weekly basis  Take care of Development, Deployment and testing (Development env, SIT, UAT and Production release) | | | | | | |
| **Environment:** | Force.com, Apex/Visual force, Eclipse, Jitterbit. | | | | | | |
| **Cognizant Technologies**  Mar 2013 – Mar 2015 | | | | | | | |
| **Project: NCM** | | | |  | | | |
| **Specification / Description**: | **NCM (Built on Salesforce),** it’s an Insurance project where we deal with processing of claims. This product is being used by internal people of company to process claims. We have also done Data Migration from Oracle Data base to Sales force using Jitterbit data loader | | | | | | |
| **Role / Responsibilities:** | Co-ordinate with onsite counterpart gather requirement explain to the team and build the solution as per the requirement.  Development and maintenance of application as per customer requirements.  Handling my team Development and helping them with the solutions in case they stuck anywhere.  Looking after monthly releases, for its completion and getting tested by testing team.  In data migration, single handedly done data migration involved in creating queries, database views or temporary tables to fetch records and formatting it as per salesforce project.  Created back up plan in case of failure of Jitterbit in Apex data loader | | | | | | |
| **Environment:** | Force.com, Apex/Visual force, Eclipse, Jitterbit, Apex Data Loader. | | | | | | |
| **electraCard (MasterCard)**  Jul 2010 – Mar 2013 | | | | | | | |
| **Project: EPMS** | | |  | | | | |
| **Specification / Description**: | EPMS is electra Prepaid Card Management System, Prepaid card is like a plastic card which is charged with some money which can be used in purchasing products. As in credit cards first we purchase product and which the transaction cycle completes the bill is generated, but in case of prepaid card we simply recharge our card with some money same like prepaid mobile recharge which can be used later. The main benefit of prepaid card is that it does not require any account number and it can be recharged to any of the currency(example : USD, INR, deerams etc). | | | | | | |
| **Role / Responsibilities:** | Involved in Development of Funtionality in JAVA. | | | | | | |
| **Environment:** | Eclipse, Java , Oracle Database | | | | | | |
| **TATA AutoComp**  Dec 2007 – July 2010 | | | | | | | |
| **Project: WMS (Waste Carrier Truck Management Solution)** | |  | | | | | |
| **Specification / Description**: | This application is mainly check the current status of vehicles and bins by municipal corporations. I have developed report generation applications which show the status of bins and vehicles. | | | | | | |
| **Role / Responsibilities:** | Involved in understanding requirement and providing solution in JAVA. | | | | | | |
| **Environment:** | Eclipse, Java, MSSQL and MYSQL database | | | | | | |